

## Dates of 2020 Meetings

13 March

12 June

11 September

13 November

**DUMFRIES AND GALLOWAY  
COMMUNITY PLANNING PARTNERSHIP BOARD**  
Meeting on Friday 13 March  
at 10.30am - 12.30pm  
Room G31, The Bridge, Glasgow Road, Dumfries, DG2 9AW

**Members**

- Elaine Murray** - Leader  
**Chair** Dumfries and Galloway Council
- Nick Morris** - Chair  
**Vice Chair** NHS Dumfries and Galloway
- Jeff Ace** - Chief Executive  
NHS Dumfries and Galloway (advisor)
- Iain Boddy** - Dumfries and Galloway Third Sector
- Ian Carruthers** - Councillor  
Dumfries and Galloway Council
- Colin Cook** - Location Director for Dumfries and Galloway  
Scottish Government (observer)
- Rob Davidson** - Councillor  
Dumfries and Galloway Council
- Andy Ferguson** - Chair  
Dumfries and Galloway Integration Joint Board
- Norma Austin Hart** - Chief Executive  
Third Sector Dumfries and Galloway (advisor)
- Sheena Horner** - Dumfries and Galloway Private Sector
- vacancy** - Dumfries and Galloway Further and Higher  
Education Sector
- Linda Jones** - Local Commander, Police Scotland,  
Dumfries and Galloway Division (advisor)
- vacancy** - Dumfries and Galloway Third Sector

- Craig McGoldrick** - Local Senior Officer, Scottish Fire and Rescue Service, Dumfries and Galloway Division (advisor)
- Jane Maitland** - Councillor  
Dumfries and Galloway Council
- Elaine Morrison** - Scottish Enterprise (advisor)
- Bill Robertson** - Dumfries and Galloway Housing Sector
- Gavin Stevenson** - Chief Executive  
Dumfries and Galloway Council (advisor)
- Andrew Wood** - Chairman  
SWestrans

**Dates of Meetings 2020**

**13 March 12 June 11 September 13 November**

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**DUMFRIES AND GALLOWAY  
COMMUNITY PLANNING PARTNERSHIP BOARD**

**FRIDAY 13 MARCH 2020**

**10.30am-12.30pm**

**Room G31, The Bridge, Glasgow Road, Dumfries, DG2 9AW**

**AGENDA**

- 10.30am 1. DRAFT MINUTE OF MEETING OF DUMFRIES AND GALLOWAY  
COMMUNITY PLANNING PARTNERSHIP BOARD ON 1 NOVEMBER 2020**
- 10.35am 2. BUSINESS BRIEFING – UPDATE**
- 10.45am 3. CURRENT KEY STRATEGIC ISSUES**
- 10.55am 4. CHILD POVERTY ACTION REPORT – UPDATED ACTION PLAN FOR  
2019/20**
- 11.10am 5. DEVELOPMENT OF DUMFRIES AND GALLOWAY PLAY**
- 11.25am 6. DEVELOPMENT OF EMPLOYMENT AND SKILLS PARTNERSHIP**
- 11.35am 7. DUMFRIES AND GALLOWAY PUBLIC SOCIAL PARTERSHIP ON  
COMMUNITY TRANSPORT**
- 11.50am 8. CPP RESPONSE TO THE POLICE SCOTLAND CONSULTATION ON  
REFRESHED JOINT STRATEGY FOR POLICING, POLICING FOR A  
SAFE, PROTECTED AND RESILIENT SCOTLAND AND TO THE  
SCOTTISH FIRE AND RESCUE SERVICE CONSULTATION ON THE  
AREA PLAN**
- 12noon 9. COMMUNITY PLANNING IMPROVEMENT BOARD**
- 12.10pm 10. BOARD MEETINGS PROGRAMME FOR 2020**
- 12.20pm 11. UPDATE ON CORONAVIRUS (verbal report)**
- 12.30pm CLOSE**

At the conclusion of the Board meeting, there is an informal lunch to celebrate the conclusion of the Syrian Refugee Resettlement Programme and an opportunity to meet with the 20 families who are now resident in our region.



## DUMFRIES AND GALLOWAY COMMUNITY PLANNING PARTNERSHIP BOARD

**Friday 1 November 2019**  
**Ailsa House, Sun Street, Stranraer**

### Present

- Elaine Murray** - Leader  
(Chair) Dumfries and Galloway Council
- Jeff Ace** - Chief Executive, NHSD&G (advisor)
- Rob Davidson** - Councillor  
Dumfries and Galloway Council
- Sheena Horner** - Dumfries and Galloway Private Sector
- Bryan Lee** - Police Scotland  
(*substitute*) Dumfries and Galloway Division (advisor)
- Craig McGoldrick** - Scottish Fire and Rescue Service, Dumfries and  
Galloway Division (advisor)
- Jayne Moore** - Dumfries and Galloway Housing Sector  
(*substitute*)
- David Rennie** - Stakeholder and Partnerships  
(*substitute*) Scottish Enterprise (advisor)
- Gavin Stevenson** - Chief Executive, Dumfries and Galloway Council  
(advisor)

### Apologies

- Iain Boddy** - Dumfries and Galloway Third Sector
- Iain Carruthers** - Councillor  
Dumfries and Galloway Council





- Colin Cook** - Location Director for Dumfries and Galloway Scottish Government (observer)
- Norma Austin Hart** - Chief Executive  
Third Sector Dumfries and Galloway (advisor)
- Brian Johnstone** - Dumfries and Galloway Further and Higher Education Sector
- Linda Jones** - Local Commander, Police Scotland, Dumfries and Galloway Division (advisor)
- Helen Keron** - Dumfries and Galloway Third Sector
- Jane Maitland** - Councillor  
Dumfries and Galloway Council
- Nick Morris** - Chair  
(Vice Chair) NHS Dumfries and Galloway
- Elaine Morrison** - Scottish Enterprise (advisor)
- Bill Robertson** - Dumfries and Galloway Housing Sector
- Andrew Wood** - Chairman  
SWestrans

**In attendance**

- Liz Manson** - Community Planning and Engagement Manager
- Graham Abrines** - General Manager Community Health and Social Care, Dumfries and Galloway Health and Social Care Partnership (Item 7)
- John Ross** - Chair, Wigtownshire Health and Social Care Pilot (Item 7)

**8 members, including 5 advisors present, from 7 partners.**

The Chair **WELCOMED** everyone to this meeting of the Community Planning Partnership (CPP) Board and **INTIMATED** that the Council's representation had changed with Councillor Ian Carruthers joining the Board. The Board **ACKNOWLEDGED** the contribution of Councillor Archie Dryburgh during his term of appointment.

The Board also **NOTED** with sadness the recent death of Councillor Graham Nicol.

## **1. DRAFT MINUTE OF MEETING OF DUMFRIES AND GALLOWAY COMMUNITY PLANNING PARTNERSHIP BOARD ON 13 SEPTEMBER 2019**

**APPROVED** as a correct record, with two wording clarifications about Community Transport and Play Strategy.

**ACTION: COMMUNITY PLANNING AND ENGAGEMENT MANAGER**

**Councillor Rob Davidson joined the meeting – 9 members, including 5 advisers present from 7 partners.**

## **2. BUSINESS UPDATE**

### **NOTED**

2.1 the updates in the paper in relation to membership and Climate Emergency;

2.2 the current position in relation to the UK exiting the EU, and that the emergency planning arrangements were currently stood down, although dialogue about the impact on Cairnryan and live animal exports were continuing;

2.3 the progress being made in updating the Child Poverty Annual Report Action Plan for 2019/20 and **AGREED** that the Board have the opportunity to comment on the draft Update before it is finalised by the Children's Services Executive Group in December 2019; **ALSO AGREED** that there should be engagement with the Tackling Poverty Co-ordination Group in advance of the CSEG meeting; and **REITERATED** the importance of the Action Plan being focused on a small number of actions that multiple partners were involved in and relating to food, cost of the school day and connectivity.

**ACTION: CHAIR, CSEG**

2.4 the recent Council Transformation Event on Community Transport which had included the work of the Public Social Partnership, and that it had been successful in identifying long term issues for transport in our region; the contribution of different partners; and the need to use the Transport Bill to lobby for our requirements. **AGREED** the feedback from the Event be circulated to the Board members and the outcome of the bid to the South of Scotland Economic Partnership as soon as it was known.

**ACTION: HEAD OF TRANSPORT DGC/LEAD OFFICER SWESTRANS**

### 3. DEVELOPING THE EMPLOYABILITY AND SKILLS PARTNERSHIP IN DUMFRIES & GALLOWAY

3.1 **NOTED** the recent developments since the last meeting of the CPP Board as set out in the report;

3.2 **REAFFIRMED** the establishment of a Dumfries and Galloway Employability and Skills Partnership to assess need and actions to address gaps in relation to employment and skills in our region; and

3.3 **AGREED** to remit agreement of the final arrangements to the Community Planning Executive Group at its meeting on 11 December 2019, following a roundtable discussion with key partners; and with the first meeting of the new Partnership to take place as soon as possible thereafter so we are in a strong position for the establishment of the South of Scotland Enterprise in April 2020.

**ACTION: EMPLOYABILITY AND SKILLS MANAGER, DGC**

### 4. CURRENT KEY STRATEGIC ISSUES UPDATE

**NOTED** the updates from the Key Plans and Strategies as follows:

4.1 Children's Services Plan, **HIGHLIGHTING** approval of the second Annual Report in September and work underway to prioritise the next iteration on the most vulnerable children;

4.2 Community Learning and Development (CLD) Partners' Strategic Plan, **HIGHLIGHTING** the establishment of a Practitioners' Network;

4.3 Health and Social Care Strategic Plan, and that the previous day's Annual Review had provided an opportunity for public and partners' scrutiny of performance and the lessons learned about the format for future years;

4.4 Local Development Plan 2, **HIGHLIGHTING** the positive reception of the Plan agreed on 3 October 2019 and the positive investment possibilities it provided for; and

4.5 Regional Transport Strategy, **HIGHLIGHTING** the importance of partners agreeing a smaller number of priorities (than the 23 packages agreed by SWestrans) for us to promote and lobby for on a joint basis; and that the feedback from a forthcoming meeting with Transport Scotland would be reported to the Board.

**ACTION: HEAD OF TRANSPORT DGC/SWESTANS LEAD OFFICER**

## 5. ANNUAL REPORT ON THE LOCAL OUTCOMES IMPROVEMENT PLAN 2018/19

5.1 **APPROVED** the Annual Report for 2018/19, with additional information about Indicators and Projects not on target to be added and a Case Study/Personal Testimony about a Carer and **NOTING** that the Case Studies and Personal Testimonies would be finalised as part of the presentational work;

5.2 **FURTHER AGREED** that the outcomes achieved be promoted in the Community Planning Newsletter; and visits to some of the projects and services be arranged in 2020 for partner organisations on the Board and the Tackling Poverty Co-ordination Group.

**ACTION: COMMUNITY PLANNING AND ENGAGEMENT MANAGER**

## 6. ANNUAL REPORT ON THE LOCALITY PLAN ON FOOD SHARING 2018/19

6.1 **APPROVED** the Annual Report for 2018/19, with appropriate additional Indicators and/or Projects about diet and health particularly about vulnerable people, children and older people, from Health and Social Care and more narrative about why we changed from being above the national average for Primary School take up of free school meals but below the national average for Secondary Schools; and

6.2 **FURTHER AGREED** that the outcomes achieved be promoted in the Community Planning Newsletter; and visits to some of the projects and services be arranged in 2020 for partner organisations on the Board and the Tackling Poverty Co-ordination Group.

**ACTION: COMMUNITY PLANNING AND ENGAGEMENT MANAGER**

## 7. COMMUNITY PLANNING IMPROVEMENT PLAN AGREED

7.1 the CPP Improvement Plan for 2018/19;

7.2 improvements for 2019/20 and beyond as follows:

- that the CPP Board meetings would be themed, using the Local Outcomes Improvement Plan as the framework, with relevant partnerships reporting their performance as part of this approach, and with Play Strategy and 'Project 155' being strategic collaborations;
- to invite the Integration Joint Board to appoint a representative to join the CPP Board
  - the community representative appointment was to be progressed in early 2020;
  - that the new South of Scotland Enterprise Agency would replace Scottish Enterprise in April 2020 as the lead agency for inclusive growth and were to be invited to replace it on our groupings;
- that meetings should be held in venues across the region that allowed for virtual participation (e.g. Skype or video conferencing)

7.3 the programme for the meeting include the reports required as part of the CPP Performance Management Framework as set out in the Appendix; and

7.4 that dates of the meetings in 2020 would be 13 March; 12 June; 11 September; and 13 November.

**ACTION: COMMUNITY PLANNING AND ENGAGEMENT MANAGER**

## 8. WIGTOWNSHIRE HEALTH AND SOCIAL CARE PILOT

### NOTED

8.1 the establishment and development of the Wigtownshire Health and Social Care pilot which was based on co-production, had extensive engagement with Community Councils and partners, particularly the Council's Ward Officers, and had significant volunteer contributions;

8.2 the pilot was due to report to the IJB in spring 2020 and conclude by May 2020;

8.3 the projects that were in development to meet the three key themes of physical wellbeing, mental wellbeing and education on health and social care resources:

- communication and education (e.g. newsletter)
- health and wellbeing (including use of technology to self-refer)
- housing options (including development of the Garrick site and in Newton Stewart)
- making the most of the Galloway Community Hospital Campus (including how to manage out of hours and accident and emergency services)
- South Machars Digital Hub (access to services using technology)
- South Machars Integrated Community Care Team (including community nursing care in relation to acute or community hospital admittance and discharge)

**ACTION: WIGTOWNSHIRE HEALTH AND SOCIAL CARE PILOT**

8.4 **HIGHLIGHTED** the importance of all partners raising the profile and reputation of the region, and Wigtownshire in particular, in all forums, statements and opportunities to achieve the outcomes, as it requires creative professionals and residents to want to live and work here.

**ACTION: ALL**

Item 2 Appendix 1

**COMMUNITY PLANNING EXECUTIVE GROUP  
Council Offices, English Street, Dumfries  
Wednesday 16 October 2019**

**Present**

- Gavin Stevenson** - Chief Executive  
(Chair) Dumfries and Galloway Council (DGC)
- Jeff Ace** - Chief Executive  
NHS Dumfries and Galloway (NHS,D&DG)
- Norma Austin Hart** - Chief Executive  
Third Sector, Dumfries and Galloway (TS,D&G)
- Linda Jones** - Local Senior Officer, Dumfries and Galloway  
Division
- David Rennie** - Team Leader  
(*substitute*) Scottish Enterprise (SE)

**Apologies**

- Craig McGoldrick** - Local Senior Officer Dumfries and Galloway,  
Scottish Fire and Rescue Service
- Elaine Morrison** - Head of Partnerships East and South Regions  
Scottish Enterprise (SE)

**In attendance**

- Lynne Burgess** - Employability and Skills Manager, DGC (Item 5)
- Jeanette Byers** - Chair of Tackling Poverty Co-ordination Group  
(TPCG) (Item 3)
- Jim Hiddleston** - Vice-Chair of TPCG (Item 3)
- Sue Livermore** - Equality and Diversity Officer, Dumfries and  
Galloway College and member of Equality and  
Diversity Working Group (EDWG) (Item 2)

- Liz Manson** - Community Planning and Engagement Manager
- Phil Myers** - Health and Wellbeing Specialist from NHS, D&G and member of TPCG (Item 3)

## 1. DRAFT MINUTE OF EXECUTIVE GROUP – 15 MAY 2019

1.1 **APPROVED** as a correct record;

1.2 Arising from Item 4 (Public Social Partnership (PSP)) **NOTED** a funding bid of £100,000 for two years had been submitted to the South of Scotland Enterprise Partnership (SoSEP) for the PSP; and a Council Transformation Event on Community Transport on 29 October 2019 will help shape the future direction and funding proposals.

**ACTION: HEAD OF TRANSPORT/LEAD OFFICER SWESTRANS**

## 2. ANNUAL REPORT ON THE EQUALITY AND DIVERSITY WORKING GROUP

2.1 **APPROVED** the performance and achievements over 2018/19;

2.2 **AGREED** the reinvigoration in membership, particularly the involvement of Youth Councillors and the new rotating chair arrangement;

2.3 **NOTED** the analysis of the 2018 Community Survey had not yet been completed and **SUPPORTED** the idea of having focus groups in the future rather than repeating the Survey, **NOTING** that Third Sector Dumfries and Galloway would be a useful vehicle to assist with the establishment and running of the focus groups;

2.4 **AGREED** that public sector partners should engage with the Working Group on draft reports, e.g. Mainstreaming or Annual Reports, in advance of any reports being submitted to Boards/Committees; and **HIGHLIGHTED** the importance of early engagement over the coming year about the public sector Equality Outcomes, due in 2021;

2.5 **COMMENDED** the Group on their work and **ENCOURAGED** the third and private sector members to provide constructive challenge to the public sector bodies which keeps all public bodies fully aware of their responsibilities and promotes improvement.

**ACTION: EDWG**



### 3. ANNUAL REPORT ON THE TACKLING POVERTY CO-ORDINATION GROUP

3.1 **APPROVED** the performance and achievements of the Group during 2018/19

3.2 **AGREED** expansion of the membership, to include other local partners who have a role in tackling poverty (e.g. DWP) and a potential change in representation from the TP Reference Group;

3.3 **ENDORSED** the updating of the remit to include a stronger focus on the TPCG promoting the work and profile of partners' activity;

3.4 **AGREED** that public sector partners should engage with the Co-ordination Group on draft reports and plans e.g. Child Poverty Annual Report and the Council's future approach at an early stage;

3.5 **COMMENDED** the Group on their work and **ENCOURAGED** the volunteer members to provide constructive challenge to the public and third sector organisations;

3.6 In light of the success of the Health Inequalities Workshop, and the Council Budget engagement, **SUPPORTED** the proposal to concentrate on one significant issue at each meeting, and inviting additional people to discuss it with the Group; and **NOTED** transport and skills were likely early topics; and

3.6 **THANKED** the Group for their excellent work, as their interactions and views are invaluable in communicating these complex issues and processes to a wider audience.

**ACTION: TPCG**

### 4. BUSINESS AND FINANCIAL PLANNING – SCOTTISH ENTERPRISE

4.1 **NOTED** Scottish Enterprise's Strategic Framework for 2019-2022 'Building Scotland's Future Today';

4.2 **DISCUSSED** how the new South of Scotland Enterprise (SOSE) agency will work with Scottish Enterprise and its funding, staffing and organisation locations;

4.3 **NOTED** SOSE will be the representative on the Community Planning Executive Group rather than SE;

4.4 Arising from the discussion, **NOTED** the development of arrangements for the South of Scotland Convention, a new Regional Economic Partnership for the South of Scotland, which will be responsible for agreeing the strategic direction of the Regional Economic Strategy and the Regional Skills Plan for the South of Scotland; and



4.5 **NOTED** that the Dumfries and Galloway Economic Leadership Group had a key role in promoting our needs.

**ACTION: HEAD OF ECONOMY AND DEVELOPMENT, DGC**

## **5. FUTURE ARRANGEMENTS FOR EMPLOYABILITY IN DUMFRIES AND GALLOWAY**

5.1 **NOTED** the ongoing changes and the complexity in the strategic and operational employability and skills landscape both nationally and locally, particularly the recent developments in relation to the South of Scotland Convention and Regional Economic Forum for the South of Scotland;

5.2 **AGREED** that Third Sector Dumfries and Galloway should be in membership of the Dumfries and Galloway Economic Leadership Group because of its unique leadership role in social enterprise and the importance of the sector to local employment; and

5.3 **FURTHER AGREED** to recommend to the Community Planning Partnership (CPP) Board that there should be a meeting of key partners to develop the remit, chair and membership of a new Employability and Skills Partnership in November; and to remit to the CPEG to agree the final arrangements at its December meeting, so that our region was in a strong position for the new SOSE in April 2020.

**ACTION: HEAD OF ECONOMY AND DEVELOPMENT, DGC**

## **6. COMMUNITY PLANNING IMPROVEMENT PLAN**

### **AGREED**

6.1 the Improvement Plan for 2018/19;

6.2 to recommend to the CPP Board that:

- there should be four themed meetings of the Board in 2020, based on the Local Outcomes Improvement Plan and with Play and Project 155 as strategic collaborative projects;
- the programme should include a joint meeting with the Youth Council;
- instead of partnerships reporting annually to the Executive Group, they should be integrated into the four Board events;
- that the Integration Joint Board be invited to appoint a representative to the CPP Board

**ACTION: COMMUNITY PLANNING AND ENGAGEMENT MANAGER**

## 7. FUTURE WORK PROGRAMME

**APPROVED** the Work Programme as set out in the Appendix with the addition of an item on the transformation programmes being implemented in DGC and NHS/H&SCP D&G identifying where public services have to retract and empowering communities to deliver, along with support from Third Sector D&G.

**ACTION: HEAD OF TRANSFORMATION DGC AND SAM D&G H&SCP**

Item 2**BUSINESS UPDATE – MARCH 2020****1. Background**

This Briefing provides an update on recent developments and since the last meeting of the Board on 1 November 2019.

**2. Key issues****2.1 Meeting of the Executive Group on 16 October 2019**

The minute of the Executive Group meeting of 16 October 2019 is attached as **Appendix 1** for noting.

**2.2 Board Membership**

2.2.1 Integration Joint Board – the Chair of the Integration Joint Board has been invited to join the Community Planning Partnership Board and Councillor Andy Ferguson has therefore been added to our membership list.

2.2.2 Community Council representative - Community Councillors are being invited to express an interest in being one of the four representatives (who will normally attend Board meetings on a rota basis) by 30 April 2020. Should there be multiple Expressions of Interest for any area, there will be an election process with all Community Councillors in that area invited to elect their representative by end May 2020.

2.2.3. Brian Johnston retired from his position as Chair of Dumfries and Galloway College on 3 March 2020 and therefore is no longer the Further/Higher Education representative on the Board. The sector has been invited to identify a new representative.

2.2.4 South of Scotland Enterprise has been invited to take over the places on the Board and Executive Group from Scottish Enterprise when it becomes operational on 1 April 2020.

**2.3 Public Health****Public Health Reform**

2.3.1 Public Health Scotland has appointed its Chief Executive, Angela Leitch and Shadow Chair, Professor Jim McGoldrick. The recruitment of Board members is ongoing. The new body, which becomes effective from 1 April 2020 has recently revealed its values of 'Respect, Integrity, Collaboration, Excellence and Innovation'.

2.3.2 Dumfries and Galloway has been successful in being one of 17 Early Adopters for the 'Whole System Approach' – our topic is Physical Activity/Active Environments. The project involves training for the lead officers, support from Public Health Scotland, mapping issues at two stakeholder development sessions (February and April 2020). Play Scotland is one of the stakeholders, progressing this aspect of the Dumfries and Galloway Play Charter.

#### Public Health in D&G

2.3.3 A new Public Health Governance Committee has been approved by NHSD&G with the first meeting scheduled to take place on 20 April 2020. One of the NHS Non-Executive Directors will be the chair. One of its roles is to drive forward partnership working and the 'Whole Systems Approach', devised as part of Public Health Reform. The Community Planning and Engagement Manager is therefore one of the officers to be in attendance at meetings.

### **2.4 Locality working**

A number of developments are progressing that relate to 'Place' and locality working. The South of Scotland Economic Partnership has made a number of significant investments in our region – full details here <https://www.sosep.co.uk/info/5/funding-projects> with some key projects being:

- £228k for a Strengthening Communities Programme in Peebles, Newlands, Tweedsmuir, Eskdale, Kirkconnel and Kelloholm, Kirkcudbright, Stranraer and community host organisations/recruitment to posts is underway;
- £143,600 to Third Sector Dumfries and Galloway for seeding social enterprise and a project Supporting Social Enterprise Across the Land (SSEAL) is in progress;
- allocations of funding from the Borderlands Growth Deal for town regeneration will be decided by Dumfries and Galloway Council in June 2020; and
- the development of 'Home Teams' by the Health and Social Care Partnership will see health and care professionals being organised on a geographic basis, working closely in partnership with other organisations, families and volunteers in the locality, rather than by professional disciplines. The Home Teams are planned to be in place during 2020.

### **2.5 Project 155**

A Ministerial Population Task Force has been established to consider Scotland's future population challenges, intensify existing interventions where they are effective and develop new solutions to address demographic and population change. COSLA, the national local government body is seeking to have greater involvement in the group. Complementary to this the Council's Policy Team are working on depopulation. The Executive Group will consider these approaches and bring a report to a future Board meeting.

### **2.6 Dumfries and Galloway Participation in the Resettlement of Refugees**

2.6.1 Our final and 20<sup>th</sup> family in the Syrian Refugee Resettlement Programme arrived in February 2020 and we currently have 39 adults and 40 children with a further two babies expected this Spring. All the families have been invited to meet the Board members at the conclusion of the Board meeting.

2.6.2 Our Agreement with the Home Office requires ongoing support for up to the five years of their Refugee status and we will support the families appropriately as they apply for Leave To Remain at the end of the Programme. Work is progressing in relation to sustainable community integration; English as a Second or Other Language; Employability; and supporting the schools that have Syrian children.

2.6.3 At its meeting on 13 February 2020, the Community Planning Executive Group developed the Board's support for our region's continued support in the resettlement of refugees through the UK Government programme, effective from 1 April 2020. The UK Government's Commitment is to host 5,000 refugees during 2020/2021 and the Executive Group's recommendation is that we make a proportionate offer to host up to eight small, Arabic speaking families, with low medical needs. Dumfries and Galloway Council as the Responsible Authority will then be asked to consider this proposal.

**2.7 Local Governance Review** – Public Sector Leaders have been invited to submit their proposals for developing the three strands of this work in their localities:

- community empowerment -through a new relationship with public services where communities have greater control over decisions
- functional empowerment of public sector partners to better share resources and work together
- fiscal empowerment of democratic decision-makers to deliver locally identified priorities

Our CPP has an established position on the Local Governance Review which is that we wish to develop and mature current joint working arrangements and the Executive Group at its meeting on 13 February 2020 identified some key activities e.g. Health and Social Care; South of Scotland Enterprise to reference in our return.

### **3. Recommendations**

The Board is invited to

3.1 note the position of the issues in this report including those being dealt with by the Executive Group;

3.2 support the Executive Group's recommendation to resettle up to eight small, Arabic speaking families with low medical needs in the new Refugee Programme as set out in 2.6; and

3.3 consider the issues to be submitted to the Local Governance Review consultation as set out in 2.7.

Liz Manson, Community Planning and Engagement Manager  
5 March 2020

### **Appendices – 1**

1 - Note of Executive Group of 16 October 2019

**UPDATES ON KEY STRATEGIES AND PLANS****1. Anti-Poverty Strategy****1.1 Background**

The Anti-Poverty Strategy and first Action Plan was agreed at the meeting of Dumfries and Galloway Council on 25 June 2015. In addition, the Dumfries and Galloway Council Plan for 2017-22 was agreed at the 26 September 2017 meeting of Dumfries and Galloway Council. This contains a specific Commitment 'to tackle the causes and effects of inequality and poverty.'

**1.2 Performance update**

The Strategy and Action Plan continue to be delivered by our Council and all partners with the most recent six-monthly monitoring report approved by the Council's Communities Committee on 11 June 2019 and noted by this Board at its meeting on 21 June 2019. The Action Plan now contains 52 projects and six performance indicators.

**1.3 Future approach to tackling poverty**

The next update Report is due to be delivered to the Council's Communities Committee on 10 March 2020 and will detail the progress in developing our new arrangements for tackling poverty and inequality moving forward. A Member and Officer Working Group was agreed and formed which has to date held two meetings and a Workshop Session supported by officers from The Improvement Service.

Discussions to date have focused on the delivery of fewer priorities that have the most effective interventions, working in partnership with other organisations and agencies and retaining the clear focus on supporting the most vulnerable in our community who are experiencing poverty.

**1.4 Involving Communities in Tackling Poverty through Participatory Budgeting**

The Communities Committee on 11 June 2019 agreed that the allocation of £200,000 of Policy Development Funding to be determined by Participatory Budgeting. The revised PB Steering Group agreed that the outcomes which applications would tackle this year would include the below:

- Rural Isolation, particularly rural transport
- Fuel Poverty
- Food and Eating
- Financial Planning & Wellbeing Courses
- Developing hands on experience and new life skills through employment, peer group engagement and volunteering

There have been 71 applications across Dumfries and Galloway, which is an increase on previous years. The In Person Voting Events will take place between Saturday 29<sup>th</sup> February and Saturday 4<sup>th</sup> April and online voting through the new COSLA Consul Website will be open during this same timeframe. This will provide a longer period for the public to vote and see an increased number of in person voting events which will make the process more inclusive.

### 1.5 The Holiday Food Fund Programme

A review of the arrangements for the Holiday Food Programme was carried out in October 2019 and following this review, a different delivery model was put in place which invited third sector organisations to apply for funding costs for the delivery of projects during the School Holidays. This increased the number and range of activities held throughout our region and resulted in higher numbers of Primary 1 to S6 Pupils having access to activities, events and most importantly free food. This new model of delivery has ensured that there has been free holiday food provision in every ward for the first time and has seen an increased uptake of 34%.

**Lead Officers: Wendy Jesson, Anti-Poverty Officer & Mark Molloy, Manager – Youth Work, Communities Directorate, Dumfries and Galloway Council.**

## 2. Children's Services Plan

### 2.1 Background

The current Dumfries and Galloway Children's Services Plan (2017-20) comes to an end on 31 March 2020 and we are now in the process of:

- Finalising our next Children's Services Plan for 2020 to 2023. Our next plan will commence on 1 April 2020 and will be presented to DG Council and NHS Healthcare Governance Committee for sign-off in March 2020.
- Agreeing the approach that we will take for production of our final Joint Annual Report on the current plan. Our final Joint Annual Report will provide an evaluation of progress on the final year of the plan; and should also contain an overall evaluation of how well we have achieved the aims of the plan over the 3 years of its delivery.

### 2.2 For consideration

We are not yet in a position to report on the 2017-20 Children's Services Plan – we will start to develop the final Joint Annual Report later in March; and anticipate that it will be finalised before the end of June. However, in developing the 2020-23 plan, we evaluated progress over the course of the 2017-20 plan and established a joint position on what had been delivered. The draft Dumfries and Galloway Children's Services Plan 2020-23 is attached as **Appendix 2** and the section headed "**Where are we now**" provides this summary of achievement to date.

2.3 The Children's Services Executive (CSEG) has led on development of the 2020-23 plan. As part of our improvement journey, CSEG has streamlined the approach to children's services planning, recognising the national and local planning requirements already in existence. We have sought to identify key multiagency aims and in the attached plan have provided high level information about how we intend to deliver these. We recognise the full detail of our improvement activity sits within individual detailed plans such as Corporate Parenting, Child Poverty Action Plan, Education Plan and the Child Protection Business Plan and have not sought to repeat their content in the Children's Services Plan. The responsibility for the priorities within the plan has been allocated to strategic groups which will report to CSEG on delivery. The connections between these are set out in a working version of a partnership diagram (see below).

2.4 The Children's Services Executive Group recommend that the vision for the Children's Services Plan 2020-2023 remains as in the previous plan as it provides consistency and continuity of message:

'All children and young people are safe and achieve their full potential. We will listen to children, young people and their families and work together to make sure they get the right help at the right time'.



2.5 As a Community Planning Partnership, Dumfries and Galloway is committed to engaging with children and young people and ensuring that their voices shape the services we deliver; and is committed to engaging and involving communities in decisions that affect them. This plan has been informed by a wide range of consultation and engagement activities. These include engagement and consultation events delivered through the 2018 Year of Young People, and the partnership's involvement in the Scottish Government's Realigning Children's Services Programme. The priorities of the plan have emerged from the work of the strategic groups, each of which has targeted engagement activity. As such, our joint priorities are that by working together with our children, young people, their families and communities:

1. Children and young people are safe and free from harm
2. The life chances and outcomes for care experienced children and young people are improved
3. The impact of poverty on children and young people reduces.
4. The mental health and well-being of children and young people improves
5. Children and young people with complex needs and disabilities are enabled to reach their potential.
6. How we support parents and carers to meet the needs of their children and young people is improved.

2.6 The plan in totality has not yet been subject to standalone consultation although the priorities and workstreams within it have been informed by consensus and engagement.

2.7 From 1 April 2017, all public authorities must also report every three years on the steps they have taken under Part 1 of the Children and Young People (Scotland) Act 2014 to implement the United National Convention on the Rights of the Child (UNCRC). The first reports are due in 2020. Dumfries and Galloway Council and NHS Dumfries and Galloway are required to report under this legislation.

**Lead officer: Dr Gillian Brydson, Chair Children's Services Executive Group (CSEG)**

### **3. Dumfries and Galloway Community Justice Improvement Plan**

3.1 The second Annual Report is attached as Appendix 3.

**Lead Officer: Vikki Binnie, Community Justice Partnership Manager, Dumfries and Galloway Council**

## **4. Community Learning and Development (CLD) Partners' Strategic Plan 2018 – 2021**

### **4.1 End of Year Report and Easy Read**

- Our first CLD Partnership meeting of 2020 is scheduled for the 5 March 2020. A full end of year report has just been completed covering the first year of the plan and includes statistical updates from 1 April 2018 – 31 March 2019. It also includes additional qualitative information and case studies up to 30 September 2019 which is the first-year anniversary of when our plan was launched in accordance with national requirements.
- The full report is attached at Appendix 4 and Members of the CPPB are asked to consider and endorse the report.
- As Easy Read version of our Partners' Plan has also been produced and this is attached at Appendix 5 for interest.

### **4.2 10,000 Voices engagement**

- Taking forward the priorities identified within the 10,000 Voices report is embedded within our CLD Partners' Plan as part of Outcome 2. Our main work linked to this at the moment has been raising awareness and understanding amongst partners and has included:
  - Receiving a presentation from Young People's Services on the results of the engagement exercise;
  - Receiving a presentation on the new Senior Phase Plan;
  - Supporting work around accreditation for Young People; Wider achievement and ensuring this is helping to inform career choices through Schools;
  - Integrating the Youth Work Partnership into the CLD Partnership;
  - Developing new learning opportunities around STEM.

### **4.3 National Update**

- A further important piece of research has recently been published in January 2020 through Education Scotland entitled "Improving life chances and empowering communities." Dumfries & Galloway has been specifically recognised for its work around tackling poverty within this report.
- Education Scotland Inspections on all 32 Local Authorities has now been completed and a summary of the evaluations is included as part of this new report. Dumfries & Galloway featured within the top 6 of all Local Authorities inspected.
- Dumfries & Galloway have also secured a venue to host the national engagement exercise on developing a new Adult Learning Strategy and also shaping future CLD Policy. This will take place at the Bridge on Thursday 17 March 2020.

**Lead Officer: Stephen Jack – Lifelong Learning Manager, Chair CLD Partnership**

## **5. Health and Social Care Strategic Plan**

- 5.1 At the Full Council Meeting of the 21st November 2019, changes were agreed in the Voting and Substitute Membership of the Integration Joint Board. The voting membership now includes: Melissa Gunn, NHS Voting Member, Elaine Murray, Local Authority Voting Member and Andrew Giusti Local Authority Voting Member. Stephen Hare will resume his advisory membership status in his role as Chair of Area Partnership Forum. Following these considerable changes, the IJB is revising its Committee Membership.
- 5.2 The Scheme of Delegation which lays out the framework for the integration of Health and Social Care in Dumfries and Galloway is due for review. Internal Audit in January 2019 has noted that the current Scheme of Delegation does not include full Terms of Reference of Sub Committees, nor the duties of named officers. Discussions in relation to any substantive changes to the current Scheme of Delegation are ongoing.
- 5.3 There have been several decisions taken by the IJB in relation to models of service provision:

### **5.3.1 Short Breaks for Children**

Following an independent review of Short Break Services for Children, undertaken by Action for Children, the IJB has directed the Chief Officer to commission Action for Children to carry out an Independent Options Appraisal Process and report back to the IJB on the preferred option in June 2020.

### **5.3.2 Day Centres and Day Services**

Following extensive engagement, in particular with the commitment of organisations from the Third and Independent Sectors, a preferred option for Day Centre funding has been approved. An updated Direction will be issued to this effect.

### **5.3.3 Delayed Discharges and System Flow**

Issues and risks in relation to people being delayed unnecessarily in hospital continue to be reflected to the challenges we are facing. These challenges specifically relate to system flow, whereby people are not seen in the right place, for the right care at the right time every time. The IJB has agreed additional investment to expand the capacity of the Short Term Assessment Reablement Service (STARS) by 25% to support people to return to their best level of independence.

In addition, further resource has been invested in the in-house Care and Support Services (CASS), to alleviate care at home pressures in more rural communities. A sustainability and modernisation test of change to introduce block contracting to the Dumfries area, for sheltered housing and care at home has come into effect. It is hoped that additional capacity will be able to be identified through more efficient planning and staff deployment.

The framework for commissioning care at home is currently being reviewed.

## 5.4 Performance Reports

### 5.4.1 Chief Social Work Officer's Annual Report

This report is required by the National Guidance on the Role of the Chief Social Work Officer. The report has been through Social Work Committee and gives an overview of services provided in Dumfries and Galloway. Special thanks were directed to the staff in Social Work recognising this current year has been incredibly difficult. Evidence shows that there has been a significant increase in Guardianship. This led the IJB to discuss the arrangements for Power of Attorney in greater depth.

### 5.4.2 Annual Report on Year 2 (2018-19) of Dumfries and Galloway Children's Services Plan 2017-2020

The reporting period is from 1st April 2018 to 31st March 2019. This document has been to Full Council Meeting. Highlights included discussions in relation to child poverty, breastfeeding support and the 10,000 voices survey

### 5.4.3 Financial Performance at Quarter 2

The IJB Financial Officer confirmed the latest position for Quarter Two, which reflects an in year financial gap of £6.261million. This is a deterioration in the Quarter One position. Progress has been made on the savings plan, however, there are further cost pressures and overspends specifically around Acute and Diagnostics services and GP Prescribing.

### 5.4.4 Health and Social Care Interim Performance Report 2019/2020

The purpose of this interim report is to show health and social care performance information in the context of how Dumfries and Galloway performs compared to other parts of Scotland. Highlights included:

- In Dumfries and Galloway, the rate of emergency admissions and the number of bed days spent in hospital by people admitted as an emergency are higher than the average for Scotland
- The number of Alcohol Brief Interventions (ABI) (B15 page 6) delivered is much lower than the Scottish average
- A higher proportion of people diagnosed with dementia received appropriate dementia support than the average across Scotland; however, this was below the national standard of 100%.
- There is a broad range of approaches with regard to implementing Self Directed Support (SDS) across Scotland. Dumfries and Galloway has a very low number of people supported through SDS Option 2.
- The rates of infection in healthcare settings across Dumfries and Galloway are low. However, the rates of infections acquired in the community are higher than the average for Scotland.
- Overall, performance against various waiting times targets is better than the average for Scotland. The one exception is psychological therapies where performance in Dumfries and Galloway is the lowest in Scotland.
- Dumfries and Galloway compares favourably to Scotland for some indicators and worse for others. Much of the variations seen across Scotland can be attributed to different models of service delivery.

- 5.5 Publications under development which will shortly be discussed by the IJB include the Digital Strategy, the Strategy for Housing with Care and Support and the Palliative Care Strategy.

Consultation has begun in relation to developing the IJB's next Strategic Commissioning Plan. This will have extensive coverage over the spring and summer months.

- 5.6 At the meetings of the NHS Board, the Integration Joint Board and the Full Council in December 2019 a paper on Governance arrangements for the IJB were approved by all 3 parties. A link to this paper is attached:

<https://dghscp.co.uk/wp-content/uploads/2019/11/Agenda-Item-6-Governance-Arrangements-for-the-Integration-Joint-Board.pdf>

- 5.7 Work is continuing within the Health and Social Care Partnership on the development and delivery of the Sustainability and Modernisation Programme (SAM) a key feature of this programme will be the introduction of Home Teams. These teams will comprise a range of professionals from existing teams based around Local Communities which will undertake a range of functions including non clinical care and support at home, short terms clinical interventions, Reablement, rehabilitation and palliative care. It is anticipated that these new teams will link very closely with the Councils Ward Teams. It is envisaged that these teams will be operational by Winter 2020.

**Lead Officer: Julie White, Chief Officer, Health and Social Care**

## **6. Local Development Plan**

### **6.1. Background**

6.1.1 The Council adopted its second LDP (LDP2) on 3 October 2019. The Plan is available on the Council's website at [www.dumgal.gov.uk/ldp2](http://www.dumgal.gov.uk/ldp2). The Plan is supported by various pieces of supplementary guidance and planning guidance documents that provide more information on the policies and site allocations in the Plan. Those documents are available on the above website.

6.1.2 LDP2 guides the future use and development of land in towns, villages and the rural area. It is a corporate document for the Council as planning authority and its Community Planning Partners. LDP2 applies the land use elements of the Community Plan (LOIP) and other Council and Government strategies into an overall spatial plan for the local area providing a means to join up messages about place and delivery. The content of the plan is informed through extensive public consultation and engagement with members of the public, key agencies, elected members, developers and planning agents.

### **6.2. National updates**

6.2.1 An independent panel was appointed by Scottish Ministers in 2015 to carry out a review of Scotland's planning system. The review identified the following 6 outcomes to guide the reform of the planning system:

- Strong and flexible development plans
- The delivery of more high quality homes
- An infrastructure first approach to planning and development
- Efficient and transparent development management
- Stronger leadership, smarter resourcing and sharing of skills
- Collaboration rather than conflict – inclusion and empowerment

6.2.2 Wide engagement and collaboration following the review led to the Planning (Scotland) Act 2019 which was passed by the Scottish Parliament in June 2019. Work is now underway to implement the Act and wider planning reforms with the focus remaining on the 6 outcomes.

6.2.3 The Scottish Government have begun work on preparing the fourth National Planning Framework (NPF4), the long-term spatial strategy for Scotland to 2050. As a result of the Act, the next NPF will incorporate Scottish Planning Policy (which sets out national planning policies which reflect Scottish Minister's priorities for operation of the planning system and for the development and use of land) and will have the same status in the decision making process as the development plan (LDP2). The Government plan to publish a draft of NPF4 for public consultation during July – September 2020, this will follow a period of extensive engagement earlier in the year.

6.2.4 The Planning Act also sets out a requirement for all authorities, working together as they see fit, to prepare a regional spatial strategy setting out strategic development priorities. Dumfries and Galloway Council will work with Scottish Borders Council to prepare a joint strategy for the south of Scotland. NPF4 and future LDPs will be required to have regard to regional spatial strategies when they are formally adopted by authorities. The Regional Spatial Strategy is expected to strengthen planning's influence and align it better with wider strategies and decisions at a regional scale such as economic development, transport and other strategic infrastructure investment programmes.

6.2.5 The Act also includes a number of requirements in relation to housing for older people and disabled people.

**Lead Officer: Shona McCoy, Team Leader (Local Development Plan), Dumfries and Galloway Council**



## **7. Local Housing Strategy**

7.1 'The Housing (Scotland) Act 2001 places a statutory requirement on Local Authorities to produce a Local Housing Strategy (LHS), which sets out its strategic priorities and plans for the delivery of housing and related services. Increasing the supply of affordable homes is a national performance indicator and a high profile policy objective for the Scottish Government. The LHS details the strategic approach of the Local Authority and its partners to delivering high quality housing related services across all tenures, to meet identified need in its region. The LHS has a key role to play in contributing to the effective integration of adult health and social care and the contribution that housing can make to this agenda.

7.2 Early engagement with key partners and stakeholders was key to identifying the outcomes and actions contained in the LHS. The Strategic Housing Forum played a leadership role in its development by providing an opportunity for a range of stakeholders to participate in the policy development process. Elected Member input and ownership of the LHS has been achieved by each political group in the Council being represented and the final document being agreed by the Communities Committee. In addition, a range of partner organisations are invited to attend including local Registered Social Landlords, Police Scotland, the Scottish Fire and Rescue Service and the NHS. The LHS is available on the Council website at <https://www.dumgal.gov.uk/article/17219/Local-Housing-Strategy>

7.3 The Forum was established to support the development of the LHS and will continue to meet to monitor the delivery of the agreed objectives and supporting actions. This ongoing evaluation of the LHS will ensure that it remains current in an ever changing policy environment, while also providing an opportunity to assess work to deliver the overall vision of the strategy. To date, meetings of the Forum have been held to discuss services for people with protected characteristics under the terms of the Equality Act 2010, delivery of the Council's Rapid Rehousing Transition Plan, the feasibility of a Care Campus and the alleviation of fuel poverty. The Forum held in September 2019 brought together stakeholders to discuss our partnership work with the Adult Health and Social Care Partnership including consultation on their Care and Support Needs Housing Strategy and information to be included in the refreshed Housing Contribution Statement, an appendix to the IJB Health and Social Care Strategic Plan'

7.4 As part of the Transformation of the Council, the 27 June 2019 meeting of Dumfries and Galloway Council agreed its new Committee structure. Following this, the Economy and Resources Committee is now delegated to exercise the functions of the Council as strategic housing authority. As such, this Committee agreed a new Chair of the Forum, Councillor Dryburgh, plus political representation from a further four Elected Members, Councillors Rob Davidson, Ian Carruthers, Willie Scobie and Jim McColm. The theme for the next forum will be 'Energy Efficiency' and the contribution that the local housing sector can make to the Council's Climate Emergency Declaration.

**Lead Officer: Jamie Little, Strategic Housing Investment, Economy and Resources Directorate, Dumfries and Galloway Council**

## **8. Regional Economic Strategy (RES) 2016-2020**

### **8.1 Economic Leadership Group Update**

At its last meeting, the Economic Leadership Group was updated by the Council's Head of Economy and Resources that there would be a South of Scotland Economic Strategy.

The recommendation from the Economic Leadership Group was that we retain a regional (Dumfries and Galloway) Economic Strategy, aligned to new South of Scotland high level strategy.

The Economic Leadership Group were invited to consider progress against current Regional Economic Strategy from their perspective to enable the group to support in the development of an updated Regional Economic Strategy which will deliver key benefits.

### **8.2 Carbon Negative Economy**

Key focus of ELG is to support Dumfries and Galloway to become a carbon negative region by capitalising on expertise within the group, leading by example and encouraging collaboration and facilitation of a circular economy.

### **8.3 RES Outcomes**

There were no statistical updates during this quarter.

### **8.4 South of Scotland updates**

#### **8.4.1 South of Scotland Enterprise**

The South of Scotland Enterprise Act came into force in July 2019. The legislation gave effect to the creation of a new enterprise agency covering the South of Scotland. The South of Scotland Economic Partnership will cease functioning on 31<sup>st</sup> March 2020 and South of Scotland Enterprise (SOSE) commences on 1<sup>st</sup> April 2020. Recruitment for posts in SOSE is currently underway.

#### **8.4.2 South of Scotland Regional Economic Partnership**

The South of Scotland Regional Economic Partnership is the new vehicle for developing, agreeing and overseeing delivery of the South of Scotland Regional Economic Strategy, aligned with the Scottish Economic Strategy, and informed by the relevant local strategies (Economic, Land Use, Transport etc.). Chaired by the Local Authorities, it will set the strategic direction in relation to the regional economy. The REP will set priorities within the Economic Strategy and ensure that partner organisations are focused on delivering the agreed strategy.

**Lead Officer: Juliette Cooke, Team Leader (Business & Enterprise), Dumfries and Galloway Council**

## **9. Regional Transport Strategy**

### **9.1. Background**

9.1.1 SWestrans Regional Transport Strategy (RTS) was agreed by the SWestrans Board on 25 April 2008 after an extensive consultation exercise and approved by Scottish Ministers in June 2008. The RTS Delivery Plan was agreed by the Board on 27 March 2009. They are available at: <http://www.swestrans.org.uk/9691>

9.1.2 SWestrans vision is for a transport system for the South West of Scotland that delivers the internal and external connectivity required to sustain and enhance the region's economy and communities whilst minimising the impact of transport on the environment. In doing this, the RTS should:

- Facilitate access to jobs and public services.
- Support key sectors, vibrant places and inclusive communities.
- Enable goods to reach their markets; provide travel choices that promote equality, social inclusion and support quality of life.
- Enhance the quality and integration of public transport.
- Support walking and cycling, not only as a leisure pursuit but as a means of healthy, active travel.
- Add value to the broader Scottish economy and assist the Scottish Government in attaining its national targets for increased sustainable economic growth, road traffic stabilisation, and reduced carbon emissions.

9.1.3 The RTS covers the period up to 2023 and it was originally intended that a review and update of the strategy would be undertaken every 4 years. No review or update has been undertaken to date.

9.1.4 The SWestrans Board has agreed to undertake a refresh of the Regional Transport Strategy and accompanying Delivery Plan to better reflect current local, regional and national strategies, plans and programme, e.g. the Regional Economic Strategy, the Anti-Poverty Strategy and Health & Social Care Strategic Plan.

9.1.5 Since this decision was taken, the Scottish Government has committed to a full review of the National Transport Strategy (NTS) and advised that due to regional delivery needing to align with national vision, strategy and outcomes that any RTS should follow the publication of the NTS. The NTS was published on 5 February 2020.

### **9.2. Performance update**

#### **9.2.1 South West Scotland Transport Study**

Transport Scotland have undertaken a study of how the South West Scotland is served by the strategic transport network (The South West Scotland Transport Study). This initial appraisal work will ensure the needs and priorities of the South West are clearly identified and inform the second Strategic Transport Projects Review (STPR2). It will be critical to the region's future economy and connectivity that we obtain an equitable share of infrastructure investment within STPR2. Any major transport interventions/projects for Dumfries and Galloway that require Scottish Government funding within this timespan should emerge as an option for consideration for STPR2 inclusion.

The Final Report 'South West Scotland Transport Study Initial Appraisal: Case for Change' was published on 28 January 2020 and can be accessed through the link below:

<https://www.transport.gov.scot/media/47032/swsts-initial-appraisal-case-for-change-including-appendices.pdf>

The Report and suite of accompanying documents is a significant piece of work feeding into both STPR2 and SWestrans' new Regional Transport Strategy.

The report presents the context for the appraisal of interventions for the South West of Scotland and has considered the rationale for improvements to road, rail, public transport and active travel on the key strategic corridors in the region, with a focus on access to the ports at Cairnryan. In line with Scottish Transport Appraisal Guidance (STAG), the study has identified the key transport problems and opportunities in the study area. Evidence-based problems have formed the basis for the development of Transport Planning Objectives (TPOs) and the generation, sifting and development of a wide range of interventions across all modes in the study area, which have subsequently been appraised and packaged.

Based on detailed data analysis and an extensive public and stakeholder engagement programme, a number of problems have been identified around the key themes of:

- Average Journey Times
- Mobility
- Journey Time Reliability
- Connectivity
- Environmental Impact
- Cost
- Safety

The multi-modal problems identified through these exercises have subsequently been mapped against the themes and used to help inform the development of TPOs for the study:

- TPO1: Reduce journey times across the strategic transport network in the study area to the ports at Cairnryan.
- TPO2: Reduce accident rates and the severity of accidents on the trunk road network in the South West of Scotland.
- TPO3: Improve the resilience of the Strategic Transport Network across the South West of Scotland.
- TPO4: Improve journey quality across the road, public transport and active travel networks in the South West of Scotland.
- TPO5: Improve connectivity (across all modes) for communities in the South West of Scotland to key economic, education, health and cultural centres including Glasgow, Edinburgh, Ayr, Kilmarnock and Carlisle.

Following the development of the TPOs, and a process of option sifting and packaging, 23 multi-modal option packages across the study area were identified for further appraisal through the STPR2 process. As part of the sifting exercise a number of options were sifted out, including local options and options out with the study area. These have been identified for further development by partner organisations and third parties. The options recommended for taking forward for further assessment as part of STPR2 are presented below:

1. Improved transport integration at main hubs Package of measures to improve integration of transport at main transport hubs and interchanges (e.g. Stranraer, Dumfries and Lockerbie), including improved integration of bus and rail times, improved cycle connectivity to rail stations and ticket integration.
2. Development of the Strategic Active Travel Network Package of measures to develop the Strategic Active Travel Network in the South West of Scotland to better connect communities to key destinations, including cycle paths parallel to trunk roads and improvements to the National Cycle Network.
3. New Rail Stations on the Glasgow South Western Line New rail stations on the Glasgow South Western Line, such as at Cumnock, Thornhill, Eastriggs, Pinwherry, Dunragit and South of Ayr.
4. Enhanced Rail Services on the Glasgow South Western Line Package of measures to enhance rail services on the Glasgow South Western Line, such as rail service, rolling stock and infrastructure improvements and Stranraer Station relocation.
5. New Rail Stations on the West Coast Main Line New station at Beattock.
6. Enhanced Rail Services on the West Coast Main Line Package of measures to enhance rail services on the West Coast Main Line, such as increased services operating from and improved access to rail services at Lockerbie, including increased park and ride provision.
7. New Rail Link between Dumfries and Stranraer Development of a rail link between Dumfries and Stranraer.
8. New Rail Link between Stranraer and Cairnryan Development of a rail link between Stranraer and Cairnryan.
9. New Rail link between the Glasgow South Western Line and the West Coast Main Line Development of a rail link between the Glasgow South Western Line and the West Coast Main Line.
10. Enhanced Rail Freight Capacity Enhancement of rail freight capacity, such as freight hubs at Girvan and Barrhill.
11. Development of the Timber Transport Network Package of measures to support the transport of timber freight by road, rail and sea in the South West of Scotland.
12. Development of Enhanced Diversionary Routes and Route Planning Package of measures and improvements to the secondary road network which performs a strategic function when the trunk road network is closed to increase resilience of the transport network.
13. Development of Enhanced Service, Rest Areas and Laybys Package of measures to deliver improved rest provision for all road users in the South West of Scotland, such as truck/lorry stops and rest facilities on the A75 and A77 and enhanced laybys for buses on main routes.
14. HGV Speed Limit Increase HGV speed limit increase to 50mph on the trunk road network in the South West of Scotland.
15. A75 Capacity Enhancements Development of capacity enhancement measures on the A75, such as partial dualling, town/village bypasses and improved overtaking opportunities.
16. A75 Safety Measures Implementation of targeted measures, such as improvements to road geometry, bends and junction improvements to improve safety on the A75. Package will also include consideration of safety camera deployments through the Scottish Safety Camera Programme annual site prioritisation exercise.
17. A77 Capacity Enhancements Development of capacity enhancement measures on the A77, such as partial dualling, town/village bypasses and improved overtaking opportunities.



- 18.A77 Safety Measures Implementation of targeted measures, such as improvements to road geometry, bends and localised junction improvements to improve safety on the A77. Package will also include consideration of safety camera deployments through the Scottish Safety Camera Programme annual site prioritisation exercise.
- 19.A76 Capacity Enhancements Development of capacity enhancement measures on the A76, such as improved overtaking opportunities and town/village bypasses.
- 20.A76 Safety Measures Implementation of targeted measures, such as route improvements to enhance road geometry, bends and junction improvements to improve safety on the A76.
- 21.Road Capacity Enhancements between Dumfries and the A74(M) Development of road capacity enhancements between Dumfries and the A74(M), such as partial dualling which would improve overtaking opportunities, and/or bypasses. Package also potentially includes considering the possibility to re-classify the status of the A701 and A709 roads.
- 22.Road Safety Measures between Dumfries and the A74(M) Implementation of targeted measures between Dumfries and the A74(M), such as road geometry, bends, junction improvements and measures to address pinch points.
- 23.Junction Improvements (M6) Improvements to the M6 for North to West movements (i.e. coming off the A74(M) north to the A75).

The next steps include a Preliminary Options Appraisal that would undertake a qualitative appraisal of the recommended options above including an assessment of:

- The likely impacts of the options against the Transport Planning Objectives developed for STPR2;
- The likely impacts of the options against STAG criteria [i.e. Environment, Safety, Economy, Integration, and Accessibility and Social Inclusion];
- Options appraisal against established policy directives; and
- Feasibility, affordability and public acceptability of options.

This will be considered through the STPR2 process

### 9.2.2 Transport (Scotland) Act 2019

The Transport (Scotland) Bill was introduced to the Scottish Parliament on Friday 8 June 2018. The aim of the Bill is to make Scotland's transportation network cleaner, smarter and more accessible. The Bill aims to empower local authorities and establish consistent standards in order to tackle current and future challenges, while delivering a more responsive and sustainable transport system for all.

The Bill completed Stage 3 on 11 October 2019, could have a significant impact across our region as its content is enacted. The Bill received Royal Assent on 15 November 2019.

The Transport (Scotland) Act 2019 as passed is wide ranging in scope and covers many themes:

- National Transport Strategy (NTS): to make the NTS a statutory document and place duties on Scottish Ministers in relation to consultation, review and reporting progress
- Low Emission Zones (LEZs): the establishment, modification, effect, and operation of Low Emission Zones.
- Provision of bus services by local transport authorities: This provision facilitates an authority (such as SWestrans or a council) being able to provide local bus services

(potentially directly, or through a company) provided it will contribute to the implementation of their general policies.

- Bus services improvement partnerships (BSIPs): facilitates the creation of a statutory partnership between a relevant authority (or authorities) and operator(s) to improve bus services in a specified area(s). SWestrans understand that the allocation/bidding process for elements of the recently announced £500m investment in bus infrastructure and priority measures through the Programme for Government<sup>3</sup> will be predicated on developing a BSIP(s).
- Local services franchises: facilitating the creation of a franchise for local bus services by an authority (or authorities) in a specified area(s).
- Bus service information: places requirement on various bodies to provide a range of information they are responsible for in relation to bus services, to provide better information to the travelling public, and when varying or cancelling a service.
- Ticketing arrangements and schemes: various provisions relating to ticketing arrangements and schemes, technological standards, and the establishment of a National Smart Ticketing Advisory Board
- Workplace parking: facilitates a local authority (or authorities) creating a requirement to have a license to provide parking at workplaces, and to charge employers for that license based on the number of spaces available.
- Regional Transport Partnerships: finance: provisions relating to the ability of RTPs to hold financial reserves.
- Further provisions on travel concession schemes and their application to community transport, pavement parking/double parking, road works, and health board emergency patient transport and community transport.

### 9.2.3 National Transport Strategy

The National Transport Strategy (NTS) was published on 5 February 2020 and sets out priorities for Scotland's transport system over the next 20 years.. The updated priorities are:

	<p><b>Reduces inequalities</b></p> <ul style="list-style-type: none"> <li>■ Will provide fair access to services we need</li> <li>■ Will be easy to use for all</li> <li>■ Will be affordable for all</li> </ul>
	<p><b>Takes climate action</b></p> <ul style="list-style-type: none"> <li>■ Will help deliver our net-zero target</li> <li>■ Will adapt to the effects of climate change</li> <li>■ Will promote greener, cleaner choices</li> </ul>
	<p><b>Helps deliver inclusive economic growth</b></p> <ul style="list-style-type: none"> <li>■ Will get people and goods where they need to get to</li> <li>■ Will be reliable, efficient and high quality</li> <li>■ Will use beneficial innovation</li> </ul>
	<p><b>Improves our health and wellbeing</b></p> <ul style="list-style-type: none"> <li>■ Will be safe and secure for all</li> <li>■ Will enable us to make healthy travel choices</li> <li>■ Will help make our communities great places to live</li> </ul>

The updated vision is that: we will have a sustainable, inclusive, safe and accessible transport system helping to deliver a healthier, more prosperous and fairer Scotland for communities, business and visitors.

Importantly, overarching all the Policies, to address the challenges and achieve the Priorities there is an embedded Sustainable Travel Hierarchy for decision making which will promote walking, wheeling, cycling, public transport and shared transport options in preference to single occupancy private car use for the movement of people. Promotion of efficient and sustainable freight transport for the movement of goods, particularly the shift from road to rail will be prioritised

In addition, at the national level the Sustainable Investment Hierarchy will be used to inform future investment decisions and ensure transport options that focus on reducing both inequalities and the need to travel unsustainably are prioritised. There is also a need to focus on maintaining and safely operating existing assets, taking due consideration of the need to adapt to the challenges, opportunities and impacts of climate change. Investment promoting a range of measures, including innovative solutions, to make better use of existing capacity will then be considered, ensuring that existing transport networks and systems are fully optimised. Only following these steps will investment involving targeted infrastructure improvements be considered.

All future investment decisions will be assessed against their contributions to supporting this Strategy, and in particular how they impact against the Takes climate action outcomes and wider climate change targets.

A NTS Delivery Plan will be prepared and finalised following analysis of the consultation and published in June 2020, then updated annually. The Delivery Plan will help to inform the priorities of future decision making at national, regional and local level.

Work is on-going to determine the best approach to the Transport Citizens' Panels indicated in the NTS which are aimed at better understand the lived experiences of people across Scotland. Consideration is being given to the wide range of potential approaches to set ups of panels or working groups to engage with the members of the public on the various transport needs borne out through lived experience.

Transport Governance considerations formed part of the NTS review process and consultation. The work to date has concluded that there is a case for change and that it is likely to focus on more regional delivery, allowing for spatial variation. Further work is required, and Ministers are clear that there will not be change for change sake. The previous Role and Responsibilities group is likely to be refreshed and re-established as part of the next steps to ensure the previous approach to collaborative working with key stakeholders such as COSLA, SOLACE and the RTPs is continued.

The NTS is available through this link <https://www.transport.gov.scot/publication/national-transport-strategy-2/>

#### 9.2.4 Transformation – Public Transport and Travel

Dumfries and Galloway Council have undertaken a programme of Transformation Events to prioritise outcomes and activities in nine key areas, including Public Transport and Travel. These inclusive events involved Elected Members, stakeholders, customers, staff and partners working



together to fully understand an area of service or activity with a view to identifying opportunities to deliver outcomes in a different way with much reduced resources.

Local bus services, particularly in rural areas, are extremely fragile due to low population density, tight operational margins, vehicle quality issues and are, in Dumfries and Galloway, close to the point of complete market failure. An effective bus network is essential for achieving inclusive economic growth and meeting climate reduction targets. Bus operation across Dumfries and Galloway provides 90 bus routes covering 11.1M Km per year, this is split as:

- Commercial (45% of network) - Where the route, timetable and vehicles used are completely in control of the private operator, receives no public funding.
- Supported (51% of network) - socially necessary services procured through competitive tendering where these services are not provided commercially and that meet the policies determined by SWestrans. The route, times and vehicles used are specified by SWestrans.
- Council Operated DGC Buses (4% of network) – provided under S.46 of the Public Passenger Vehicle Act 1981 (unique). The route, times and vehicles are determined by the Council.

The output of the Public Transport and Travel event (included as the Appendix), will seek to establish a new delivery model for public transport in the region that will take forward the 'once in a generation' opportunity that the new Transport (Scotland) Act 2019 enables. This will be undertaken in partnership with providers and communities and will also deliver the efficiencies and savings necessary whilst ensuring those needing to travel can do so at the times they need to.

The NTS and its Delivery Plan will inform and facilitate this new delivery model. To enable inclusive growth for the south west and meet carbon reduction targets, it will be essential that both capital and revenue mechanisms are provided nationally to achieve local delivery of passenger transport that is consistent with the published NTS

**Lead Officer: Douglas Kirkpatrick, Transportation Manager/Lead Officer SWestrans,  
Communities Directorate, Dumfries and Galloway Council**

## Item 3 Appendix 2

### Introduction

We are pleased to introduce Dumfries and Galloway's second statutory Children's Services Plan. It builds on the progress made in our 2017-20 plan and sets out our direction of travel over the next three years.

The Children's Services Plan is our overarching plan for children's services setting out our joint vision, approach and ambitions for children and young people in Dumfries and Galloway. Children's rights underpin our actions, ensuring that they are at the centre of planning and decision making. The plan further demonstrates our intention to move towards outcome-focused planning in respect of wellbeing and protection. Our Children's Services Plan is delivered under the GIRFEC framework and acknowledges the need to work together to improve outcomes for children.

Our joint priorities reflect our ongoing commitment to keeping children safe and being the best corporate parents that we can be. We recognise the impact of poverty on children, young people and families and are working to reduce this. The plan outlines our response to the growing mental health needs of children and young people and to the particular challenges faced by children, young people and families affected by disability. Services can and should only play a limited role in the lives of children and young people, so supporting and enabling parents is also key to delivering positive outcomes for children in Dumfries and Galloway.

We commit to delivering the strong leadership and effective partnership working which is required in these challenging times to effectively deliver on these priorities and improve outcomes for children, young people and their families.

# Dumfries and Galloway

## **DRAFT** Children's Services Plan 2020-2023

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### Purpose of plan

The requirement to produce a Children's Services Plan was established in legislation in 2014 as part of the Children Scotland Act 2014 and charged NHS and Local Authorities to jointly develop and deliver a plan. The central aims of the plan are to

- Safeguard and support the wellbeing of children and young people in Dumfries and Galloway.
- Promote early intervention and prevention to address needs at the earliest opportunity or to prevent them arising.
- Deliver services that appear as integrated as possible to the children, young people and families who use them.
- Make best use of resources.
- Ensure that related services, for example Housing and Alcohol and Drug services are also delivered in a way that as far as possible promotes children's wellbeing.

The Dumfries and Galloway Children's Services plan should set out the way in which we will work together to achieve the aims of Children's Services Planning.

This high-level strategic plan sets out the shared joint priorities for Dumfries and Galloway and provides a roadmap for delivery. This is the overarching plan and is consequently supported by more detailed plans in areas such as child protection, corporate parenting and GIRFEC. The document identifies who will lead each action and provides timescales for completion. Monitoring and oversight arrangements are included alongside a clear statement of direction, vision and intent for children's services in Dumfries and Galloway.

Our previous plan 2017-20 also had 6 priority areas but included in the detail of the plan was a more universal approach to children's services planning. This meant that some elements of the plan were also included in other planning documents. The Dumfries and Galloway 2020-23 plan is a more streamlined document focusing on areas of improvement activity which require joint planning and delivery by community planning partners.

### Where we are now

The Dumfries and Galloway Children's Services Plan 2017-20 was both ambitious and challenging in terms of the breadth of improvement activity. The Follow On Inspection of 2016 confirmed that the Partnership were moving in the right direction and reinforced the need to remain focused and continue to drive forward long-term sustainable change. The current Children's Services Plan provided the steps to achieving continuous improvement across all relevant domains. It set out our ambitions in respect of prevention and early intervention as well as illustrating the way in which the protection of children would be improved. In overall terms we successfully addressed many of the challenges and delivered on our objectives from

the Plan. The 2017-20 Plan comprised 6 key priorities and progress on delivery of these priorities was as follows.

Our first priority was to ensure that children and young people were safe and free from harm. Over the last three years we have worked effectively as a partnership and have combined core elements of the public protection agenda within a single committee including child protection, adult protection and violence against women. Early indications suggest this has been a positive development delivering a more coherent approach across these areas.

Over the course of the last three years we have seen substantial change in relation to our ability to identify and respond to the needs and risks of our most vulnerable children and young people. Significant investment in the evidence-based approach, Signs of Safety, has driven up standards and better empowered families to overcome adversity and bring about positive sustainable change in their circumstances. We have successfully maintained a focus on building confidence and competence across the workforce thus supporting more effective joint working. Findings from a number of Significant Case Reviews have also informed and influenced our improvement agenda.

We now have a fully operational Multi-Agency Safeguarding Hub which has resulted in faster and more effective joint decision making which has better protected children. A comprehensive Child Sexual Exploitation (CSE) campaign has raised the profile of these children across the workforce and within communities and helped improve the quality of our response. Working alongside Barnardo's we have introduced a toolkit to support the better identification of children affected by CSE. These examples demonstrate how the strategic development of child protection services has progressed across Dumfries and Galloway.

Our second priority was to ensure that children and young people receive support at the earliest opportunity through prevention and early intervention. Over the lifetime of the Children's Services Plan 2017/20 we have continued to embed GIRFEC approaches into practice. We have placed the child and family at the centre of our planning framework. Our GIRFEC Locality planning arrangements have been strengthened and the Partnership has provided the work force with guidance, frameworks and training. Arrangements to monitor implementation have been improved and we now have a systemic way of collating and responding to issues of concern through the GIRFEC Practice Log. We continue to engage with Scottish Government to keep abreast of any movement in policy in this regard and have kept our staff updated in relation to information sharing. We recognise some of the difficulties across this particular landscape and await further guidance from Scottish Government on these matters.

Our early intervention activities also included the review of our Youth Justice Services to ensure younger children at risk of offending or exhibiting pre-offending

behaviours have access to services, including the pilot and roll out of targeted programme work within schools.

Priority 2 also included implementation of the Health Visitor Pathway, the introduction of Family Nurse Partnership, the implementation of the 1140 hours of Early Learning and Childcare and the further development of family centre models.

With regard to Health Visitor pathway, NHS Dumfries and Galloway implemented an incremental approach. As a result, all babies born from 1 May 2016 received the agreed pathway contacts. The final stage of the pathway which relates to the 4 to 5-year review will commence in May 2020. As part of the pathway contacts, when support needs are identified by Health Visitors, they follow the agreed GIRFEC approach and complete a Request for Assistance or create a child's plan with the family. In relation to the 1140 hours of Early Learning and Childcare, Dumfries and Galloway are on track to deliver the Scottish Government's commitment to nearly doubling of the funded entitlement from August 2020 for all 3 and 4-year-olds, and eligible 2-year-olds. This implementation has involved a new staffing structure to support career progression in Early Learning and Childcare so that the Council is well placed to meet the demands of an expanding workforce.

Action For Children have continued to deliver a successful Family Centre in Upper Nithsdale supported by Council funding, while two more facilities have been established at the former Lochside School in Dumfries and at Park School Campus in Stranraer, where we are working in partnership with third sector partners to support children, families and local communities to achieve outcomes for themselves. Existing commissioned services at the additional locations have tested a new way of working and approaches, moving away from a service delivery model to one that is more family centric, focusing on the child and families themselves, and embedding Solihull approaches of containment and reciprocity. We have worked closely with third sector partners, building a culture of collaboration, and developing new activities such as holiday hunger provision.

Parenting approaches and family support arrangements have included the Solihull Approach as our underpinning philosophy with all staff working with children and families being trained on this approach by an in-house team of facilitators. Parenting programmes have included Mellow Bumps and Incredible Years which were successfully delivered across Dumfries and Galloway in 2019-20. We have also tested the delivery of the Peep Learning Together programme across Dumfries and Galloway, initially targeting our communities with the greatest evidence of need. This has delivered many positive outcomes such as parents feeling more confident and able to support their children, parents progressing to volunteering or employment, and parents gaining a qualification as part of the programme. Given these successes we have upscaled delivery by supporting two of our practitioners to complete a train the trainer qualification, and in 2019 they delivered 3 cohorts of training to 42 local practitioners, allowing us to expand the availability of the



programme to more families. We do however recognise that a continued focus and coordination of activity in this area will further enhance the offer to families and will support parents to better meet the needs of their children.

NHS Dumfries and Galloway started delivering the Family Nurse Partnership service in October 2018, offering the programme to all eligible clients, within a defined geographical area. In June 2019 and subsequently September 2019 the coverage for this service was extended to include all of Nithsdale and Annandale and Eskdale. A total of 38 clients have been identified to the service as eligible, with an uptake rate of 89%.

Our third priority was to improve the wellbeing and life chances of our most vulnerable children and young people – those who are care-experienced. There has been progress against actions in this section of the Children's Services Plan. The Corporate Parenting Strategic Group has been reviewed, evaluated and revamped. The review process has confirmed those areas where we are effective; and provided a solid foundation for moving forward. Over the course of the last three years we have improved the way in which we respond to the health needs of children and young people; ensuring initial health screening takes place in a timely fashion. We have had success in relation to the provision of accommodation for care experienced young people; however we have a challenge in providing a suitable range of supported housing options for young care-leavers, and in providing access to these across the region. We have extended access to leisure facilities and improved the support provided to those entering further and higher education. Closing the attainment gap continues to be a challenge, but we now have a bespoke Care-Experienced Raising Attainment Group whose main focus is to build capacity of the system to support children and young people. It is acknowledged that embedding these changes and demonstrating impact will take time. Initially, the work targets those looked-after and care-experienced children and young people who are currently underperforming in school. Furthermore, teachers working in this area have been trained in key interventions including Catch-up Literacy, Catch-up Numeracy, Nurture, Emotion Works and Seasons for Growth bereavement/loss support. The Partnership have faced challenges in monitoring and supporting long-term outcomes for our care-experienced children and young people and are committed to overcoming these issues.

The fourth priority in the plan consisted of a range of approaches and actions aimed at reducing barriers such as poverty, disability and caring responsibilities; and promoting equity of opportunity. Progress against this priority has been mixed. Dumfries and Galloway have adopted a systemic approach to addressing poverty with a focus on increasing family incomes and reducing costs. Engagement and participation of young people has been a particular area of improvement. Young Carers' services in Dumfries and Galloway have been at the forefront of service development nationally, particularly with the development and implementation of our Young Carers Statements in partnership with Social Work and Schools Services.

Other actions, for example development of a Disability Strategy and the full implementation of Self-Directed Support (also known as SDS) within Children's Services, have made progress but this has been slower than planned. The development of a Neurodevelopmental Service is still in a pilot phase but evaluation to date provides evidence of efficiency and reduced waiting times from referral to diagnosis of neurodevelopmental conditions.

Since November 2016, the delivery of Dumfries and Galloway Council's Anti-Poverty Strategy has progressed and is now supporting over 60 projects and initiatives, across the public and third sectors, which have been designed to be interlinked to reduce the levels of all forms of poverty, including child poverty. Early intervention projects have specifically focused on supporting our most vulnerable families; along with a wide range of projects aimed at reducing the cost of the school day in order to ease the financial burden on parents throughout Dumfries and Galloway. The Intensive Family Support Project has significantly decreased the cycle of poverty and increased the incomes and wellbeing of over 140 families throughout Dumfries and Galloway.

Further Poverty initiatives have included Breakfast Clubs; Holiday Food Fund Programmes, transport costs for after school clubs; Free School Uniform Projects and increasing the School Clothing Grant from £100 to £134 per pupil. A matching exercise was also completed to highlight all families who were not aware that they would be eligible to receive Free School Meals and Clothing Grants. A total of just over 800 children were identified with work progressing on their automatic registration for these benefits moving forward.

Our fifth priority was to deliver the best possible health and wellbeing to all children and young people. Actions focused on three areas: prevention, early intervention, and the provision of specialist services. Preventative and early intervention activities include breastfeeding and infant nutrition; dental health interventions; increasing levels of physical activity and promoting sexual health.

In seeking to deliver best possible health and wellbeing for all children and young people, a strategic approach to improving wellbeing has been taken. A multi-agency strategic group led the schools work in relation to Health and Wellbeing. This highlighted resilience and mental health and (exam) stress and anxiety as key issues for children and young people. Using a multi-agency approach a mental health action plan was developed which identified key actions in this area. Funding was secured to provide 3 Full Time Equivalent 'Youth Information Workers' delivering low level mental health support to young people in need, through one-to-ones and group work programmes. Furthermore, the group also committed to a stress control pilot within a secondary school delivering to S3/4 students through the curriculum as part of Personal and Social Education with over 40 teachers having undertaken stress control training.

One of our actions was to improve access to Child and Adolescent Mental Health Services (CAMHS) via primary care; and following a successful improvement project this activity has been scaled up to include other GP practices. Other improvement activity relating to CAMHS including development of clinical pathways has started but has been impacted on by workforce issues or difficulties in recruitment.

The focus of our sixth priority was on improving attainment; continuing to improve our delivery of services to children and young people with additional support needs; ensuring we have a suitably skilled workforce to deliver increased early learning and childcare; improving curricular choice; raising aspirations; support for positive destinations, and effective partnerships between schools and employers. Good progress has been achieved in respect of reading, writing, listening and talking and numeracy over the last three years. This has been achieved by building teacher confidence through collaborative work linked to learning, teaching and assessment. Achievement across the senior phase, which is looked at over a three-year period S4 to S6 showed overall increased attainment for school leavers. Closing the attainment gap particularly in respect of care experienced and looked after children and young people is included as part of the Corporate Parenting priority.

The Supporting Learners Service has introduced a refocused strategy to implement a clear, consistent approach to supporting learners across our schools. This aimed to ensure that teachers, school managers and support staff are clear on roles and responsibilities, with staff in schools central to developing sustainable and devolved models of support for all learners. A third (33%) of our learners are reported as having an additional support need (SG Nov 2018) for national census purposes which amounts to a total of 8,211 being supported under our staged intervention approach. We have made good progress with our approach to inclusion and the “presumption of mainstream” is well embedded across our schools. Where required our students are supported by specialist teaching staff and learning assistants across our school estate. We are confident that this approach enabled us to identify additional support at an early stage and arrangements are in place to ensure that for those requiring more targeted supports, plans are in place and they are regularly reviewed.

In meeting our duties with regard to equity and excellence for all, the Supporting Learners Service continues to effectively target barriers to participation and achievement. Of the total number of children qualifying for Pupil Equity Funding for 2018/19 session, 70% were identified with a barrier to learning. Given the local evidence of links between poverty and barriers to learning, the Service has supported schools to deliver PEF funded projects and improve outcomes for our most socio-disadvantaged students.

In order to properly evaluate our performance in relation to the delivery of children’s services, the Partnership continued to develop effective joint performance management and quality assurance arrangements over the course of the 2017-20

Plan. This provided a wealth of information which allowed us to take early remedial action where necessary. Qualitative and quantitative data underpins our planning and improvement activity and helps secure continuous improvement. We have adopted a systematic approach with a common framework utilised across all strategic groups and promoted consistency of practice across all agencies and services.

### Our vision

Our vision for children's services sets out our high-level commitment to children, young people and their families and operates within the context of the wider GIRFEC approach.

**“All children and young people are safe and achieve their full potential. We will listen to children, young people and their families and work together to make sure they get the right help at the right time.”**

A detailed explanation of what this vision means in practice for children and young people, parents/carers and staff is given in [appendix 1](#).

### Dumfries and Galloway, and our children and young people

#### **Population and geography**

Dumfries and Galloway is:

- the third largest region in Scotland, characterised by small settlements of 4,000 people or less spread across a large area<sup>1</sup>
- one of the most rural areas of mainland Scotland, after Argyll and Bute and the Highlands, with 21% of the population living in remote rural locations<sup>1</sup>
- largest town is Dumfries (population 33,300), followed by Stranraer (10,500) and Annan (8,900)<sup>2</sup>
- over a quarter of the population (28.6%) lives in an area considered to be remote (further than 30 minutes' drive away from a large town of population 10,000 or greater)<sup>1</sup>
- 7 secondary schools have fewer than 500 pupils; 45% of primary schools have fewer than 50<sup>3</sup>
- the working age population is predicted to decline by 12.1% by 2041<sup>4</sup>. As of 2016, 60 per cent of the population of Dumfries and Galloway, or 89,000 people, were of working age (16-64). By 2041, it is expected that those of working age will account for just over half the population (decreasing to 52 per cent, or 73,100 people<sup>5</sup>.
- In the 10,000 Voices survey in 2018, 55% of young people said they intended to leave Dumfries and Galloway in future for work, study or travel<sup>6</sup>.

## Economy and Employment

- The forecast in the 2018 Dumfries and Galloway Regional Skills assessment is that the local economy will grow at a rate of 1.1% per year between 2018 and 2028 - lower than the Scottish rate of 1.7%<sup>5</sup>.
- Employment is expected to contract between 2018 and 2028. This is expected to result in the loss of 2,100 jobs in Dumfries and Galloway by 2028. This is the second highest level of job losses forecast over this period out of the 32 local authorities.<sup>5</sup>
- Almost 10% of workers in Dumfries and Galloway are employed in Caring Personal Services roles.<sup>5</sup>

## Our children and young people

- Our population aged 0-17 in mid-2018 was estimated at 26,328<sup>7</sup>. Of these:
  - 6,488 were aged 0-4
  - 9,154 were aged 5-10
  - 7,782 were aged 11-15
  - 2,904 were aged 16-17
- In Dumfries and Galloway, 19 school nurseries, 10 funded providers and 29 childminding services now offer 1140 of funded Early Learning and Childcare to over 1100 children. This equates to 39% of children accessing funded Early Learning and Childcare. Around 44 % of these children are accessing the full 1140 hours with an additional 41% taking between 600 and 1140 hours<sup>3</sup>.
- Of the 19 local authority nurseries 16 offer Early Learning and Childcare hours from 08:30 to 15:30 (aligned to the school day) and 3 offer hours from 08:00 to 18:00 providing further flexibility. Funded providers and childminders also offer flexible provision to families<sup>3</sup>.
- There are 98 Primary Schools with a total school roll in September 2019 of 10,304 primary pupils.<sup>3</sup>
- There are 16 Secondary Schools with a total school roll in September 2019 of 8,441 secondary pupils.<sup>3</sup>
- There are 17 pupils in Langlands special school (September 2019)<sup>3</sup>.

## Attainment and achievement

- Overall schools across Dumfries and Galloway show an improving record over time of raised attainment in Literacy and Numeracy in both the Broad General Education and Senior Phase.<sup>3</sup>
- In Attainment compared to Deprivation, a similar level of performance in all SIMD deciles is recorded to national values. In decile 1, the most deprived

decile, the average tariff points reported for Dumfries and Galloway young people, is almost half the value of the least deprived decile. However, over time, since 2012 attainment of young people from SIMD 1 has been steadily increasing and is continuing to do so.<sup>3</sup>

- Achievement across the senior phase, which is looked at over a three-year period S4 to S6 showed overall increased attainment for school leavers. In 2019, 65% of young people across Dumfries and Galloway left school with one or more qualifications at SCQF level 6 (Higher) the end of S6, 46% of young people with 3 or more qualifications at SCQF level 6 (Higher) and 31% with 5 or more qualifications at this level.<sup>3</sup>
- The national benchmarking measure of leaver initial destinations shows a very slight drop in the percentage of school leavers in a positive destination approximately 3 months after leaving school (their initial destination).<sup>3</sup>
- In March 2019, there were 8,211 learners facing a barrier to their learning under our staged intervention approach, 1440 with an Individual Education Plan and 113 with a Coordinated Support Plan. There has been a continuing growth in the number of children and young people with a Child's Plan (951 in March 2019, increasing to 1,024 by January 2020), through the delivery of our GIRFEC named person approach. Of the 8,211 children and young people currently identified by our schools as experiencing at least one barrier to learning - 98% are being supported in mainstream classes.<sup>3</sup>
- In January 2020, the Education management information system recorded 395 pupils as being on the Autistic Spectrum; 480 pupils self-reported as disabled; and 417 pupils assessed (diagnosed) as disabled.<sup>3</sup>

### **Children and young people in need of care or protection**

- In the year August 2018 to July 2019 there were 7,323 referrals in total into Children and Families Social work. This is an increase of 9% on the same period 2017-2018 when there were 6,744 referrals.<sup>8</sup>
- In January 2020 we had fewer than 10 children on the Child Protection Register. This is a significant reduction from January 2019.<sup>8</sup>
- In 2017-18, there were 16.7 looked-after children and young people for every 1000 children and young people aged under 18 in Dumfries and Galloway. This rate was higher than the rate of 14.3 for Scotland.<sup>9</sup>
- On 31st December 2019 there were 399 looked after children, compared to 447 on the 31st December 2018. This is a reduction of 11% in 12 months.<sup>8</sup>
- Of the 399 children looked after on 31 December, 374 were accommodated in a community setting. This equates to 94% of children looked after in Dumfries and Galloway living with parents/carers; friends/family or foster carers/prospective adopters.<sup>8</sup>



- In 2018-19, 588 children were referred to the Reporter. Of these, 484 were on care and protection grounds and 148 on offence grounds (some are referred on both care and protection and offence grounds).<sup>10</sup>
- In 2018-19, 177 children aged under 16 were referred to Women's Aid services in Dumfries and Galloway.<sup>8</sup>
- Current numbers of Children and Young People affected by substance misuse in Dumfries and Galloway are unknown, however in 2016, estimates suggested there were between 2000 and 3000.<sup>11</sup> (This estimate was based on applying national rates of substance misuse to the Dumfries and Galloway population; and information from adult substance misuse services about the estimated number of their service users who had dependent children). Parental substance misuse has consistently been one of the top four areas of risk for children and young people placed on the Child Protection Register.
- Between January and September 2019, the Looked-After Children's Health Service received 125 new referrals for health assessment; 86% were offered a health assessment within 28 days of notification to the Health Service.<sup>12</sup>
- In 2018/19, there were 38 Homeless presentations from young people aged 16-17, and 230 from 18-25 year olds. There were 41 Homeless presentations from people who had previously been looked-after.<sup>22</sup>

## Health and wellbeing

- In the year ending 31 March 2019, there were 1220 live singleton births in Dumfries and Galloway (National Records Scotland). Of these, 82.5% were of a healthy birthweight and 6.1% of a low birthweight – categorised as under 2500g. A baby's weight at birth reflects both their gestation and how well they have grown whilst in the womb. Babies who are both preterm and small for their gestational age are at particular risk of short and long-term health problems. There is a relationship between low birthweight and deprivation.<sup>13</sup>
- In 2017/18, 28% of women were exclusively breastfeeding at their 6-8 week review. This is an improvement on the previous two years but is lower than the national rate of 30.7%.<sup>14</sup>
- The latest published Child Health 27-30 Month Review Statistics for 2017/18 for Dumfries and Galloway showed that the coverage of the review was 94.4% (93.1% in the previous year) compared to 90.2% (89.5% in the previous year) for Scotland. A new or previously known concern was noted for at least one aspect of the child's development in 16.2% of reviews compared to 20.2% the previous year and 15.4% nationally.<sup>15</sup> Provisional results for 2018/19 show that coverage for the reviews in Dumfries and Galloway was 93.5% compared to Scotland at 91.2%. The percent with one or more concerns was 15.7% for Dumfries and Galloway and 14.5% for Scotland in 2018/19.<sup>16</sup>

- In 2019, Wellbeing Surveys took place in schools across Dumfries and Galloway with P5 to P7 and S1 to S4 pupils. With regard to mental wellbeing, 57% of primary school pupils and 31% of secondary pupils reported very high life satisfaction. However, 18% of secondary pupils reported a very high level of emotional and behavioural difficulties, and among secondary pupils, girls were more likely than boys to report low/medium life satisfaction with 49% of girls reporting low/medium life satisfaction by S4. Pupils in receipt of free school meals; or with a Child's Plan; or with additional support needs were also more likely to report low/medium life satisfaction.<sup>17</sup>
- In September 2019, Dumfries and Galloway Child and Adolescent Mental Health Service (CAMHS) had 954 open cases (not including Child Psychology cases). In the quarter ending September 2019, Dumfries and Galloway CAMHS had the highest rate of referrals in Scotland at 10.9 referrals per 1,000 people under 18. The comparable rate for Scotland was 7.2 referrals per 1,000 people under 18. The rate of accepted referrals was also the highest in Scotland at 8.6 per 1000. 94.2% of people starting treatment with CAMHS in the quarter ending September 2019 within 18 weeks of referral, compared to Scotland which was 64.5%. Dumfries and Galloway CAMHS had the lowest percentage of Did Not Attend for first contact appointment (6.3%), compared to Scotland (14.0%).<sup>18</sup>
- In the Wellbeing Survey, 7% of secondary pupils described themselves as current smokers, and 18% of secondary pupils had ever smoked a cigarette. 24% of secondary pupils had tried e-cigarettes. Pupils with a Child's Plan were much more likely to be current smokers (22%).<sup>17</sup>
- Those with a child's plan were more likely than those with no child's plan to have drunk alcohol in the last week (24%, compared with 13% with no child's plan). (Wellbeing Survey).<sup>17</sup>
- Current smokers were six times as likely than non-smokers to have drunk alcohol in the last week (63%, compared with 10% of those who did not currently smoke). (Wellbeing Survey)<sup>17</sup>
- Dumfries and Galloway has a teenage pregnancy rate of 18.5 pregnancies per 1000 women aged under 18. This is a rolling rate over a 3-year period from 2015-2017 and has been declining since 2006-2008 when the rate was 39.8 per 1000. Evidence shows that having a pregnancy at a young age can contribute to a cycle of poor health and poverty as a result of associated socio-economic circumstances before and after pregnancy.<sup>19</sup>
- In 2018/19, 73.6% of children measured in Dumfries and Galloway had a healthy weight. Source ISD<sup>20</sup>
- In 2019, 67% of primary pupils ate vegetables every day or most days. 20% of primary pupils drank fizzy drinks every day or most days. Those with a Child's Plan were less likely to eat vegetables every/most days and more likely to drink fizzy drinks. (Wellbeing survey)<sup>17</sup>



- In 2019, 15% of secondary pupils were active for at least 60 minutes every day. Girls (12%) were less likely than boys (19%) to be active for at least 60 minutes every day (Wellbeing Survey).<sup>17</sup>

## Poverty

- A 2019 report by the End Child Poverty organisation estimated that in 2017/18, 27% of children in Dumfries and Galloway were living in poverty after housing costs. This gives Dumfries and Galloway the fourth highest rate in Scotland, after Glasgow City, Dundee City and Clackmannanshire. In the Dumfriesshire constituency, the figure was 23%; and in the Galloway and West Dumfries constituency the figure was 31%. While an estimated 27% of children in Dumfries and Galloway live in poverty, local data at ward level shows this to vary between 16% and 37%.<sup>21</sup>
- In 2019, 758 applicants with children were awarded Crisis Grants (33% of applications).<sup>22</sup>
- In 2019, 276 applicants with children were awarded Community Care Grants (38% of applications).<sup>22</sup>
- In November 2019, 16.9% of pupils in Dumfries and Galloway (3,171 children) were eligible for Free School Meals.<sup>22</sup>
- Local authority labour market profile figures from the NOMIS service provided by the Office for National Statistics show that in 2018 and 2019, Dumfries and Galloway had the lowest work-based gross weekly wage in Scotland. This was £480.80 in 2019 compared with the Scottish average of £577.70.<sup>23</sup>
- We know that close to 5000 children are in households with Council Tax Reduction Claims.<sup>22</sup>
- 28.8% of people in Dumfries and Galloway earn less than the Living Wage compared with 18.4% in Scotland.<sup>24</sup>

## Our challenges

Dumfries and Galloway face a range of significant challenges which impact on the effective delivery of children's services to secure positive outcomes for children and young people. Our stated intention is to give children the best start in life and ensure that they are provided with every opportunity to fulfil their potential and become active contributors in their communities. The Partnership recognises the particular issues that exist across Dumfries and Galloway making success more challenging. The key challenges are as follows:

**Geography** – Dumfries and Galloway has a specific issue around rurality. Our population is widely scattered across small settlements with very few densely populated areas. The two largest towns are 75 miles apart and have different profiles. This affects both delivery of, and access to services. This hinders our ability

to deliver responsive and timely support to some of the more rural parts of Dumfries and Galloway. Flexible solutions are required to overcome this particular difficulty and to address the issue of equity of provision.

**Population** - our population is declining and ageing, and we will have fewer people of working age to support an increasing elderly population. The beauty and rurality of Dumfries and Galloway which is attractive to older people is less so for the younger generation and this has contributed to the desire of young people to leave the area. In the 10,000 Voices Survey carried out in 2018, 55% of young people said they intended to leave Dumfries and Galloway in future for work, study or travel. In this regard both geography and population have a direct impact on the workforce.

**Workforce** - as outlined above there is an interconnectivity between geography and population and workforce planning. Over the years Dumfries and Galloway has faced significant challenges across all agencies and services, ranging from front line to senior managers, in recruiting and retaining staff. This has required us to be innovative and work together to overcome these difficulties. Despite some initial successes the problems have persisted and can be acute in key areas such as the west of Dumfries and Galloway. The establishment of a multi-agency group provides the opportunity to work collaboratively and adopt a whole system approach. The issue of young people leaving the area has been recognised as a challenge by the enterprise agency for the South of Scotland; and a Regional Skills Investment Plan will seek to address this.

**Poverty** – Dumfries and Galloway, as with many other areas across Scotland, has an increasing issue with the impact of poverty which is exacerbated by a low wage economy. Although we have 16 datazones within the 20% most deprived in Scotland, the vast majority, 80%, of income or employment deprived people in Dumfries and Galloway live outwith the most deprived datazones. We, therefore, have a very dispersed model of poverty which means that it is difficult to target services and resources effectively.

**Digital and Management infrastructure - Digital and Management infrastructure**  
Dumfries and Galloway's digital infrastructure remains inconsistent and the interoperability remains poor as some systems do not speak to each other. Health have particular challenges as staff are recording information on several systems as the current structures are not available to streamline this, although work is currently underway to address this. The challenges that can result from poor interoperability are lack of consistency when identifying children and young people; lack of standards for sending, receiving and managing information between systems; and difficulties with measurement, analysis and improvement. This may create barriers to delivering improved experiences and outcomes for children and young people.

### Engagement with children and young people

As a Community Planning Partnership, Dumfries and Galloway is committed to engaging with children and young people and ensuring that their voices shape the services we deliver. This plan has been informed by a wide range of consultation and engagement activities with children and young people with many of these featuring in the 2018 Year of Young People.

In April 2019, the report on the 10,000 Voices survey was published, 10,000 Voices ran in Dumfries and Galloway for the duration of 2018, with participants aged between 10 and 25. The consultation captures the views of 46.9 per cent of all young people living, working and studying in Dumfries and Galloway, making it the largest collection of young people's views in Scotland for a single local authority area. Young people provided answers to two types of questions: the first focusing on their communities physical environment (the buildings, streets, public spaces and natural spaces that make up a place) and the second focusing on the social environment (the relationships, social contact and support networks that make up a community). The findings of 10,000 Voices were presented to Community Planning Partnership as well Dumfries and Galloway Council and NHS Board. Each Community Planning Partner made the commitment to use the findings to influence future service planning so that service planning reflected the findings of 10,000 Voices. A progress report will go annually to Community Planning Partnership each year for the next 3 years and a follow up to 10,000 Voices will be carried out in 2024 to allow us to compare the findings.

Dumfries and Galloway's Youth Participation and Engagement Strategy was co-produced with young people aged 12-25 across Dumfries and Galloway and was approved in March 2018. This strategy outlined an innovative approach to youth democracy opportunities for young people and has seen the implementation and development of our first elected Youth Council consisting of 35 young people. The Youth Council includes 2 Ward Youth Councillors per area (24 in total) who are responsible for representing their physical community, there also 7 Youth Councillors who are responsible for advocating for each identified marginalised group. Additionally, Dumfries and Galloway's 4 Members of the Scottish Youth Parliament also sit on the Youth Council and represent the needs, interests and views of the Dumfries and Galloway's youth population on a national level. The role of the Youth Council is to promote the priorities and needs of young people to local decision makers to ensure a more collaborative approach to planning, evaluation and decision making.

The Listen2Us group, which sits within the wider Champions Board Project, is a youth advocacy group for young people who have experiences of care aged 12-25. Their role is to promote the experiences of young people and engage with Corporate Parents to improve services provided to care experienced children and young people throughout Dumfries and Galloway. In November 2018, they launched the findings of the Listen2Us consultation that outlined key areas of improvement for services. The

Listen2Us group meet twice yearly with Senior Officers from the NHS, Social Work, Education, Young People's Services, Police Scotland, and the Third Sector in meetings known as Champions Board Meetings.

Both the Youth Council and Listen2Us are supported and delivered by the Young People's Service and whilst both are now established forums for young people to share their experiences, there is work being undertaken to ensure that there is improvements in how the views of young people are directly shaping the development of services, strategies and priorities as opposed to being simply a mechanism for consultation. An example of how we are improving opportunities for young people to become meaningfully involved is the joint meeting between Dumfries and Galloway Council and the Youth Council that took place in February 2020, during which a series of joint actions were agreed that aimed to improve outcomes for young people. There are also plans to have a Joint Meeting of the Community Planning Partnership and Youth Council in late 2020.

In April 2019 a specific consultation took place with 14 young people from Dumfries and Galloway who had experience of children's panel hearings. The findings of this consultation led to the development of a Better Hearings plan which is informing the priorities within the Corporate Parenting plan.

#ROOTS is our annual Youth Activism and Volunteer conference that has been continued as part of the legacy from Year of Young People. The original event took place in March 2018, followed by #ROOTS2.0 in October 2019. The purpose of these events is to bring young people together from across Dumfries and Galloway to develop their skills for engagement, knowledge of existing structures and also acts as an opportunity to gather the views of young people.

#WeCare is another annual conference-style event organised by the Listen2Us group that focuses on providing opportunities for young people with experiences of care. Taking place for the first time in 2019, the conference aimed to build relationships between corporate parents and young people; and provide meaningful opportunities for young people to have their say on national or local initiatives. Funding has been secured to continue to develop this event for 2 further years.

The third sector interface for Dumfries and Galloway (TSDG) has recently launched a forum for third sector organisations providing services for children and young people. This forum will be one vehicle for engaging with the third sector on the delivery of the children services plan. The interface can also play a part in community engagement.

Although we have evidence of gathering the views of care experienced children and young people, the recent self-evaluation: "How good is our corporate parenting" tells us that the children and young people are frustrated that they do not always see their views translated into action. Our Corporate Parenting Group is committed to

ensuring through their action plan, that procedures, policies, strategy and services are shaped in line with the views of children and young people.

As a Community Planning Partnership, Dumfries and Galloway is committed to engaging and involving communities in decision that affect them. Our approach to delivering on this commitment is detailed in the Dumfries and Galloway Council Community Participation and Engagement Strategy and the Dumfries and Galloway Integrated Joint Board Participation and Engagement Strategy. The Community Planning Participation and Engagement Working Group co-ordinates a programme of engagement activity across partners and oversees the Participation and Engagement Network which is one way that individuals can share their views and opinions on local services. A network of frontline staff, Senior Managers and Third Sector Organisations trained in Best Practice in Consultation has been established to build the confidence, skills and knowledge of those involved in community engagement and to enable sharing of practice and peer support.

#### Our approach

We recognise that the vast majority of children and young people will have their needs met within their own families and by universal services. We therefore strive to ensure that our universal services are flexible, responsive, easy to access and welcoming for families. Staff have a good understanding of local need and work to build relationships with families accessing services. The underpinning philosophy is about empowerment and partnership. We remain committed to shifting away from crisis driven approaches and towards prevention and early intervention; recognising the criticality of a non-stigmatising approach. However further work needs to be done to ensure that universal services are able to better identify and respond to needs at the earliest opportunity.

We want to build on the successes of previous years and ensure that staff remain knowledgeable and familiar with their role, responsibility and accountability in respect of planning and decision-making for children at all stages. Staff have been provided with a comprehensive suite of GIRFEC materials to assist with the early identification of individual need that promotes wellbeing. The use of a standardised framework aids the effective sharing of information and the accurate assessment of a child's circumstances. The framework is underpinned by the National Practice model as well as other evidence-based approaches such as Resilience Matrix, National Risk Framework etc. More recently we have reviewed and renewed our GIRFEC locality model and anticipate that this will support a solution-focused approach and improve partnership working across all sectors. We have established mechanisms to identify key practice issues and this ensures, that as a partnership, we are able to take timely action to resolve any issues that might arise. We will continue to evaluate our performance and remain committed to delivering good quality learning and development opportunities across the partnership.



The recent implementation of the evidence-based approach, Signs of Safety, represents a major commitment to working more effectively with families to help them find, wherever possible, their own solutions, using a children's rights-based approach. This is a longer-term programme of change which will be embedded over the lifetime of this plan and is an important vehicle for change. Signs of Safety clearly supports the GIRFEC agenda of placing the child at the centre of planning and interventions. This model provides a range of tools which enable staff to work with families in a more meaningful way and capture and record their views more effectively. Training has been delivered primarily to social work staff, but future plans include a roll out to all relevant services and agencies across all sectors. The impact will be closely monitored and evaluated.

There are a number of single and multi-agency plans which set out our ambitions to improve the lives of children and young people. The Children's Services Plan rightly maintains a focus on our most vulnerable children. We recognise that these children and young people need a multi-agency coordinated approach to ensure the totality of their needs are met and, whilst universal provision will have an input, there is also a need for targeted and specialist interventions

For the purposes of this plan we have deliberately chosen to take a focused and targeted approach which will deliver transformational change. Such approaches can only be delivered by working effectively together. Good quality leadership and direction supported by a shared vision is critical to success.

Dumfries and Galloway Council and NHS Dumfries and Galloway have embarked on a programme of transformational change with a view to overcoming some of the financial constraints facing the partnership over the coming years. The aim is to ensure that our services are modernised, improved and are able to continue to deliver in the most effective and sustainable manner. Some of the areas the Council are focusing on through the transformation agenda include: Education core delivery and curriculum; Workforce; Partnership approach to earlier intervention and Schools. Within Children and Families Social Work commitment has already been made to changing the way we engage with children and families using the "Signs of Safety" framework. This has energised the workforce and early feedback from children, families and partners shows that this approach is welcome. An "Intensive family Support Service" was also piloted using anti-poverty funding that showed the positive impacts of working with families in a different way. As part of the transformation approach the Service will focus on building strengths within individuals, families and communities. This approach will include better working with partners in the third sector to stimulate and cement community support for vulnerable families and a continuation of the Children and Families Service working "in a different way" with children and families, based on a relationship model and building and enhancing skills. More than 200 third sector organisations providing almost 300 services impacting on children and young people in some way, have been identified in

Dumfries and Galloway, including family support, early years provision, young people's services and youth work.

Within the NHS the Sustainability and Modernisation Programme (SAM) was established in response to the significant financial challenges facing the partnership and NHS locally. It was determined that the way Dumfries and Galloway would like to approach a financial improvement programme was to focus on innovation and transformation. SAM aims to promote and drive local change in delivering the best services in the most efficient way and, crucially, by capturing and measuring the benefits – whether that be quality, productivity or financial.

Our recent involvement in the Realigning Children's Programme has reaffirmed the need for change and has highlighted the importance of addressing mental health and wellbeing. To this end we will embark on a programme of improvement to ensure we deliver on the change agenda.

In Dumfries and Galloway there are complex governance structures relating to children's services. We recognise the need to continually improve strategic working relationships across these children's services structures to ensure that the accountability and focus on children's services is maintained.

#### How we identified and agreed our joint priorities

Over the last 4 years an emphasis has been placed on securing a better understanding of our communities and localities in order to respond more effectively to the needs of children and young people. We have introduced a range of mechanisms that are designed to gather evidence and information about the quality of services as well as highlighting significant gaps in provision. We have recognised the need to engage more effectively with third sector organisations. We have used both qualitative and quantitative data to shape our understanding of priorities as we move forward. We now have a clearer understanding of what works well and where to scale up and roll out successful initiatives. However, a number of our priorities reflect the need to continue to embed change and improvement in core practice.

More recently we have been included in the third tranche of the Scottish Government's Realigning Children's Services Programme which has added to the wealth of information already available. The valuable insights provided by children and young people's views of their wellbeing, through the surveys undertaken, has significantly informed our direction of travel. In summary the identification of our joint priorities for children's services for 2020 to 2023 is shaped by the following factors/processes.

- Our evaluation of progress made in our 2017-20 Children's Services Plan, and our identification of any activity within this plan where we needed to continue or expand.
- Our involvement in the Scottish Government's Realigning Children's Services programme and the findings from the Wellbeing surveys

- Engagement and consultation with children and young people.
- Findings and lessons from Initial and Significant Case Reviews
- Audit and self-evaluation activities
- A self-evaluation of our corporate parenting approaches
- National and local priorities
- Engagement with third sector organisations via the Third Sector Children and Young People's Forum

We will continue to drive forward prevention and early intervention; recognising the need to move away from crisis driven responses. In further recognition of this one of our priorities focuses on the critical role that parents and carers play in meeting the needs of children and young people and our responsibility to provide the right level of supports and services to enable them to do this. The national Child Protection Improvement Programme alongside the anticipated national guidance for GIRFEC and the findings of the Independent Care Review will inevitably continue to influence and shape our plan moving forward. We rightly maintain an emphasis on our most vulnerable children and young people, particularly those who are subject to child protection processes, or those who are looked after or have experienced care. The relationship between poverty and vulnerability is better understood at both national and local levels, and this plan identifies poverty as key priority area and sets out the steps that the Partnership will take to address this important issue. Mental Health and Wellbeing has emerged as an important priority from a range of sources including the school wellbeing surveys that took place as part of our involvement in the Realigning Children's Services programme. Our fifth priority is to further improve the services delivered to children with disabilities ensuring a more cohesive approach is adopted and build upon the initial work done in this area in our previous plan.

Therefore, our priorities are that by working together with our children, young people, their families and communities:

1. Children and young people are safe and free from harm
2. The life chances and outcomes for care experienced children and young people improve
3. The impact of poverty on children and young people is reduced
4. The mental health and wellbeing of children and young people improves
5. Children and young people with complex needs and disabilities are enabled to reach their potential
6. How we support parents and carers to meet the needs of their children and young people improves.



## The Context to Our Action Plan

As part of our improvement journey we have streamlined our approach to children's services planning, recognising the plethora of planning requirements already in existence. We have sought to identify our most important aims and in the attached action plan have provided high level information about how we intend to deliver these. We recognise the full detail of our improvement activity sits within individual plans such as Corporate Parenting, Child Poverty Action Plan and the Child Protection Business Plan and have not sought to repeat their content here. The underpinning plans are listed [here](#).

Our action plan is structured in the following way:

- 6 Priority Actions
- Aims
- High-level actions
- Responsible body
- Timescales

Although high-level actions for the plan are ascribed to individual groups, it is recognised that delivery of improvement activity will involve a much wider group of staff and stakeholders. To deliver improved outcomes for children and young people we need the involvement of the whole community and over the next three years there will therefore be increased engagement with the third sector through their Children and Young People's Forum. Individual groups are also responsible for ensuring that all activity is underpinned by the appropriate participation/engagement of children and young people in shaping the way forward.

## Our Action Plan

### **Priority 1. Children and Young People are safe and free from harm**

Detail is contained in the following plans: Child Protection Business Plan; Violence Against Women and Girls Action Plan; Alcohol and Drugs Partnership Action Plan

<b>Aims</b>	<b>High level actions</b>	<b>Responsible Lead</b>	<b>Timeframe Date Completed by</b>
1.1 Children and young people are better protected by continuing to improve our identification and response to harm.	<p>Through the implementation of Signs of Safety, we will upskill practitioners to identify, assess and support children, young people and their families by improving the quality of direct work with them and the quality of planning to support the safety of children and young people, either at home or in the community.</p> <p>This will be progressed through extensive training and ensuring we have the right policies, procedures, structures, support and tools in place to support best quality practice.</p>	Public Protection Committee	March 2023
1.2 Children are better protected by the early identification of and response to supporting children and families affected by substance misuse	<p>We will work in partnership with ADP to ensure staff working across children services and alcohol and drug support services possess the necessary knowledge and skills needed to identify, respond and provide support to children and young people affected by parental substance misuse (CAPSM), or their own misuse of substances.</p> <p>We will work in partnership with the ADP to examine the key findings of the ADP commissioned needs assessment for Children and Young People in Dumfries and Galloway who</p>	Public Protection Committee / Alcohol and Drugs Partnership	March 2022

	are affected by their own and other's substance misuse, with a view to determining the service provision required for children and young people and assess the support needs of this population.		
1.3 Children and young people can protect themselves through increased awareness of domestic abuse and greater understanding of healthy relationships by children, young people and the wider community.	We will work across council, multi-agency and third sector partners to review and improve the delivery of a region wide programme of awareness-raising and education.	Public Protection Committee	March 2023
1.4 Children and young people are better protected through the early identification and response to the impact of domestic abuse.	Review the response to children affected by domestic abuse and make continuous improvements to ensure we have the right training, policies, procedures and tools in place to support best practice.	Public Protection Committee	March 2022
1.5 Children and young people will benefit from the support of an integrated youth justice service which understands problematic behaviours, avoids unnecessary criminalisation and supports transition to adulthood	<p>We will develop partnership arrangements within locality areas, including collaboration with the third sector where possible, to ensure equitable access to diversion and intervention systems across Dumfries and Galloway.</p> <p>We will develop and deliver a restorative justice programme which will be aligned to meet the needs of our 16-25 year old community.</p> <p>We will explore opportunities to build relationships with children and young people within schools and communities to promote and influence positive behaviours.</p>	Youth Justice Partnership	March 2023

	We will acknowledge the rights of children and review our policy and practice to ensure legal and ethical compliance, whilst integrating 'Signs of Safety' within Youth Justice practice to ensure a consistent working approach.		
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## Priority 2. Improving the life chances and outcomes for care experienced children and young people

Detail is contained in the following plan: Corporate Parenting Action Plan

<b>Aims</b>	<b>High level actions</b>	<b>Responsible Lead</b>	<b>Timeframe Date Completed by</b>
2.1 In Dumfries and Galloway, we fully understand and deliver our duties as corporate parents; and have high aspirations for our looked-after and care-experienced children and young people.	<p>We will work with our looked after and care experienced children and young people to refresh our vision of what we want for them.</p> <p>We will ensure that our vision is effectively communicated; and owned by everyone.</p> <p>This will include training events, leaflets, amendments to job descriptions where necessary.</p>	Corporate Parenting Group	June 2020
2.2 Looked-after and Care-experienced children and young people will have improved access to all the services they need.	<p>We will implement the findings of our recent self-evaluation “how good is our corporate parenting”.</p> <p>Priorities from this evaluation include:</p>	Corporate Parenting Group	March 2020

	<ul style="list-style-type: none"> <li>• Ensuring children and young people’s views are evident in the support they receive.</li> <li>• Improving children and young people’s experience of formal meetings, including children’s hearings</li> <li>• Supporting children to live with their own family or in kinship care.</li> <li>• Ensuring a range of suitable foster care placements.</li> <li>• Ensuring a range of suitable residential options.</li> <li>• Supporting children and young people to remain in school and to improve educational outcomes.</li> <li>• Supporting children and young people to access health services.</li> <li>• Supporting children and young people to access to leisure activities.</li> <li>• Improving young people’s employability skills.</li> <li>• Improving young people’s access to appropriate housing.</li> </ul>		
2.3 Care-experienced children and young people have improved educational attainment outcomes in line with Dumfries and Galloway expectations.	The multi-agency care experienced Raising Attainment Group will identify the learning needs of care experienced children and young people to identify and deliver the specific supports and services they require to improve their attainment.	Corporate Parenting Group	March 2023
2.4 Procedures, policies, strategy and services are shaped in line with the views of children and young people.	Improved systems will be developed to ensure that children and young people’s views are listened to; and that processes are in place to identify actions for improvement and evaluation of policy and strategy.	Corporate Parenting Group	March 2023

### Priority 3. Reducing the impact of poverty on children and young people.

Detail is contained within the following plan: Dumfries and Galloway Child Poverty Action Plan

Aims	High level actions	Responsible Body	Timeframe/ date completed by
3.1 The impact of poverty on children and young people will be reduced by minimising the costs of living	<p>We will continue to work in partnership with other agencies, including the Third Sector, to build upon our existing range of financial support initiatives including:</p> <ul style="list-style-type: none"> <li>• Reducing the cost of the school day</li> <li>• Holiday food fund programme</li> <li>• Assistance with transport costs</li> </ul>	<p>Third Sector Tackling Poverty Forum</p> <p>Tackling Poverty Co-Ordination Group</p>	
3.2 The number of families living in poverty will be reduced by maximising income from social security.	<p>As a partnership we will increase uptake of benefits and other financial supports by:</p> <ul style="list-style-type: none"> <li>• Raising awareness in the community</li> <li>• Streamlining and merging processes through better use of technology</li> <li>• Maximising access points</li> <li>• Income maximisation referral routes between Health Visiting Services and local money/welfare advice services will be formalised and enhanced</li> </ul>	<p>Universal Credit Delivered Locally Working Group</p> <p>Health Visiting Services and Dumfries and Galloway Citizens Advice Service</p>	
3.3 Communities, and staff working with children and families have increased understanding and awareness of the	Working in partnership, we will:		

causes of poverty and impact on children and families.	<ul style="list-style-type: none"> <li>• Provide training and awareness-raising to targeted staff.</li> <li>• Support the use of the Child Poverty Impact assessment tool within partner organisations.</li> </ul>		
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#### Priority 4. Improving the mental health and wellbeing of children and young people

Detail is contained within the following plan:

Aim	High level action	Responsible body	Timeframe/ date completed by
4.1 Within wider communities we will raise awareness of mental health; and provide tools to equip communities to support young people to manage their own mental health to improve outcomes.	Using national models for service delivery, we will provide support to children and young people, and those working with them, regarding mental health.	CAMHS	
4.2 The recognition and early intervention for perinatal mental health issues and access to psychological and mental health services is improved.	We will establish a multi-disciplinary, multi-agency working group to develop clearer and more efficient pathways for referral in line with national direction.	Perinatal Mental Health Pathway Group	
4.3 Mental health and wellbeing support and interventions for school age children are more effectively co-ordinated in order to deliver improved outcomes.	We will develop a pathway of support and intervention for mental health support from universal to specialist services for school age children. This will reflect National priorities including delivery of counselling in schools and recommendations from the Review of Pupil Support.	Multi-Agency Mental Health in Schools Sub-Group	



## Priority 5. Children and young people with complex needs and disabilities are enabled to reach their potential.

Detail contained within the following plan: Disability Strategy Group Plan

Aim	High Level Action	Responsible body	Timeframe Date Completed by
5.1 Children with neurodevelopmental disorders (for example Autism, ADHD, Fetal Alcohol Syndrome) will be diagnosed at the earliest possible opportunity.	We will develop and implement a new Neurodevelopmental Assessment and Diagnostic Service to provide appropriate support and interventions.	Neuro-development Pathway Group	March 2021
5.2 Educational pathways and the range of options for children with complex needs (including autism and social communication disorders) will be strengthened in order to improve outcomes.	<p>We will establish a Pathway group which will:</p> <ul style="list-style-type: none"> <li>• focus on reconfiguring resource provision for children with complex needs across Dumfries and Galloway.</li> <li>• Reconfigure services and approaches, including staged intervention approach, within Supporting Learners to more effectively target those with most complex needs.</li> </ul>	Disability Strategy Group	March 2022
5.3 Young people with disabilities will experience a smooth transition to adulthood.	Current transition processes will be reviewed to identify gaps and areas for improvement which will be addressed.	Disability Strategy Group	March 2022
5.4 Families with children and young people with disabilities will have access to	A review of existing service provision and identification of a range of short break options will delivered through	Disability Strategy Group	March 2021

range of support options to meet individual needs and improve outcomes.	<p>an independent options appraisal process following the independent review</p> <p>A mapping of wider available supports and any gaps in provision for families will be undertaken to inform planning of provision.</p>		
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### Priority 6. Improving how we support parents and carers to meet the needs of their children and young people

Detail contained within the following plan: **Which plan does this sit in?**

Aims	High level actions	Responsible Body	Timeframe Date Completed by
6.1 Women will experience improved continuity of care and carer, across the whole maternity journey, with vulnerable families being offered any additional tailored support they may require.	<p>We will:</p> <ul style="list-style-type: none"> <li>• Deliver targeted support and interventions to vulnerable women through the WINGS ((Women Individually Nurtured Grow Strength) team of midwives working with the existing multi-agency pre-birth team.</li> <li>• Reduce the caseload of each midwife so that they are enabled to liaise and work closely with the multi-disciplinary team and partner agencies</li> <li>• The WINGs and pre-birth team will offer the Mellow Bumps Parenting Programme</li> <li>• Deliver the FNP programme in a phased approach across Dumfries and Galloway, initially in Annandale and Eskdale and Nithsdale localities</li> </ul>	<p>Best Start Faculty Group</p> <p>Family Nurse Partnership</p>	

<p>6.2 Within our areas of greatest need, families, service providers and members of the community make a positive difference to all children, families and the community, strengthening and building the capability of the local community to meet the changing needs of children and families.</p>	<p>We will continue to deliver and develop family centres at Upper Nithsdale, the former Lochside School and Park School Campus through co-production with families, ensuring that the right support is available at the right time in ways that are both accessible and acceptable to families.</p> <p>We will explore the expansion of family centres to other areas of need in line with the output of our Early Intervention Transformation Event in 2019 which highlighted family centres as an approach which can support families before the need for statutory interventions arise.</p> <p>We will establish a family centre network within Dumfries and Galloway linking together all providers to share knowledge, expertise, and support innovation.</p>	CLD Partnership	2023
<p>6.3 Parents and Carers have access to a continuum of structured and coordinated parenting support which empowers them to meet the needs of their child.</p>	<p>We will build capacity of parents through a continuum of support which is needs led, family centred, accessible and builds upon strengths</p> <ul style="list-style-type: none"> <li>• Solihull Approach</li> <li>• Parental involvement</li> <li>• Parental engagement</li> <li>• Signs of Safety</li> <li>• Specific Parenting programmes</li> </ul>	CLD Partnership	2023

<p>6.4 Parents and Carers have access to learning opportunities which enable them to improve their life chances and be better placed to meet the needs of their child.</p>	<p>We will deliver a range of learning opportunities for parents, carers and families which is inclusive of:</p> <ul style="list-style-type: none"> <li>• Digital learning, literacy and numeracy, and English for Speakers of Other Languages provision</li> <li>• Family learning programmes and activities which involve parents/carers and their children</li> <li>• Opportunities to gain a nationally recognised qualification</li> <li>• Support to progress to positive destinations such as volunteering, further learning and employment.</li> </ul>	<p>CLD Partnership</p>	<p>2023</p>
<p>6.5 Parents and carers are able to have their voices heard with regard to meeting the needs of their child</p>	<p>We will listen to parents and carers views through</p> <ul style="list-style-type: none"> <li>• Involvement in the life of the school</li> <li>• Engagement in learning</li> <li>• Parent and carer engagement and involvement in the life of the ELC setting</li> <li>• Partnership in their Child's Plan</li> <li>• Parent evaluation of parenting programmes</li> </ul>	<p>CLD Partnership</p>	<p>2023</p>

### Detailed Action Plans

The action plan provides high-level detail of our priorities, aims and actions. The SMART-based plans listed below provide the full detail of how we will deliver the actions:

- Child Protection Business Plan
- Alcohol and Drugs Partnership plan
- Violence against Women and Girls Business plan
- Youth Justice Strategy
- Corporate Parenting Plan
- Child Poverty Action Plan
- Mental Health Action Plan
- Disability Strategy Group Action Plan
- Dumfries and Galloway CLD Partners Strategic Plan 2018-21
- Dumfries and Galloway Pregnancy and Parenthood in Young People Action Plan

### Dumfries and Galloway supporting plans and documents

While the Children's Services Plan delivers our joint improvement activity, the delivery of services for children, young people and families involves a wide range of plans and strategies including the following:

- Social Work Business Plan
- Education Business Plan
- Youth Participation and Engagement Strategy
- Community Justice Outcome Improvement Plan (CJOIP)
- GIRFEC Leadership Group Action Plan
- Local Outcome Improvement Plan
- Community Engagement Strategy
- Dumfries and Galloway Anti-Poverty Strategy 2015-2020
- D&G Council Plan 2017-22

### Resources

#### **Budgets for 2020-21**

<b>Partner</b>	<b>Resource 2019-20 in £000's</b>	<b>Projected resource 2020-21 in £000's</b>
NHS Dumfries and Galloway		
DG Council: Education		

DG Council: Social Work		
Other funding: Life Changes Trust		
Change fund		

### **Information on spend in 2019-20 is available in Appendix 5**

#### How we will measure progress and report on success?

Critical to success is our ability to properly evaluate the quality and impact of the services delivered to children, young people and their families in Dumfries and Galloway. The Partnership recognises that self-evaluation is a complex area which involves the measurement of inputs, outputs and outcomes. There is a growing recognition of the need to focus more effectively on outcomes for families as opposed to simply measuring systems and processes. This is a challenge we have contended with over the last few years and have sought to put in place arrangements which provide meaningful data that includes the views of children, young people and families, findings from practice audit and improved use of statistical data. We are much more aware of the need to scrutinise patterns and trends and the need to act on key practice themes emerging. Whilst we believe we have made significant progress this will be an area for continued improvement.

We will continue to have a systematic approach to self-evaluation of children's services in its totality, but for the purposes of this plan we will use a range of indicators, tools and success measures to establish that the plan is delivering improved outcomes. From a multi-agency perspective, we will utilise information from the following:

- Performance and management data provide information about compliance with key policies, procedures and processes. It allows us to identify patterns and trends and to benchmark our performance against national standards and comparator authorities. It supports the targeting of key areas for more detailed scrutiny to identify good practice or areas for further improvement. It informs future planning and prioritisation and is part of a wider framework that provides assurance about the safety and well-being of children. Examples include response times to children at risk of harm, attainment levels for looked after children and young people, number of children who require child protection registration, number of children experiencing child sexual exploitation, rates of physical activity in children and young people and outcomes from the 30 month assessment. This is not an exhaustive list but provides a flavour of the range of information used.
- Audit activity provides information about the quality of practice and interventions and is a component part of the overall evaluation of outcomes

for individuals. The Partnership has a well-developed approach which utilises the findings from regular and systematic audits as well as other planned scrutiny activity. This allows us to examine and assess the quality of individual records either through scrutiny of the entire case file or by considering specific interventions. In this way we are able to highlight which aspects of practice have worked well, compliance with policy and procedure and ultimately the areas which require further attention. It can generate key themes that help shape learning and development programmes as well as supporting a clearer understanding of the effectiveness of collaborative practice. Importantly it provides an indication of the difference we make in the lives of children, young people and their families and whether or not our interventions are effective. Examples include multi-agency case file audits, regular Initial Referral Discussions and Child Protection Inquiry audits, audits of Looked After Children and audits of assessments and child's plans. Again, this is not an exhaustive list but provides a flavour of the use of qualitative data.

- Gathering and collating the views of children, young people and their families is an important part of our overall approach to measuring success. To be most effective this should be done at both an individual and strategic level. There are key aspects of this that are tested through audit activity which has evidenced progress. Over the last few years we have reviewed and improved the way in which we gather the views of children, young people and their families including support to ensure that the child's views have been heard. Our recent adoption of Signs of Safety has already introduced a range of new and innovative tools to do this. This remains a challenging area which will be a continued focus for improvement in the 2020-23 Plan.

In terms of governance and reporting on the Plan each identified Lead /Strategic Group is required to report on a regular basis on delivery of their agreed priorities to the Children's Services Executive Group, in the first instance. This Group has delegated accountability to ensure timely delivery of the Plan and evaluation of the impact and outcomes. This information is used to form the annual reporting requirements to Scottish Government and the wider stakeholders. In addition to the annual reporting there are established reporting lines to the Chief Officers Group, Community Planning Board, the Integrated Joint Board and Dumfries and Galloway Council. This provides the necessary accountability and makes sure that the plan remains on track.

We have a range of statutory requirements to report on indicators of children's wellbeing which include:

- The National Performance Framework
- The Local Government Benchmarking Framework
- NHS Scotland Local Delivery Plan (LDP) standards
- The National Improvement Framework



From this range of targets and standards, we have identified the following suite of high-level indicators that together provide us with a global picture of the wellbeing of children and young people in Dumfries and Galloway. The added value of our partnership-working is that we consider this suite of indicators together and jointly analyse them in order to evaluate the extent to which the wellbeing of children and young people in Dumfries and Galloway is improving.

## Performance Indicators sorted by 'SHANARRI'

## SAFE

Indicator	Target (if applicable) or direction of travel	Baseline/ or current figure	Who owns this/ is responsible?	How is it reported?	Where is it published?
1. Number of children on the Child Protection Register as rate per 1000 population aged 0-15 years	No target.	In 2018, the rate per 1000 population aged 0-15 years was 4.0	Social Work	PPC and included in Annual Return to Scot Gov.	Published annually by Scot Gov.
2. % Child Protection Re-Registrations within 18 months	Aim to decrease	7.3% in 2017 to 2018	Social Work	Social Work Business Plan Reports	Published in Local Government Benchmarking Framework
3. Number of attendances at ED and emergency admissions to hospital for children aged under 17.	No target - aim to reduce	From Jan to Nov 2019, -9,334 attendances at ED, and 2,523 emergency hosp. admissions.	NHS DG	Integration Joint Board (IJB) Performance Report	Ministerial Strategic Group

## HEALTHY

Indicator	Target (if applicable) or direction of travel	Baseline/ or current figure	Who owns this/ is responsible?	How is it reported?	Where is it published?
4. Primary immunisation rate by 12 months of age	Aim to increase		2018	NHS DG	ISD- <a href="#">Child Immunisation reports</a>
		5-in-1/ 6-in-1	97.4		
		MenC	..		
		PCV	97.6		
		Rotavirus	95.0		
		MenB	97.2		

5. The percentage of 27-30 months reviews completed	Aim to increase	94.4%	NHS DG		ISD <a href="#">27-30 month review statistics</a>
6. The percentage of children in Primary 1 at risk of being overweight and/or obese	Aim to reduce	DG rate was 24.4% in 2017/18 National rate was 22.5% in 2017/18	NHS DG		ISD <a href="#">Primary 1 Body Mass Index Statistics</a> Scotland
7. CAMHS completed waiting times (Percentage of those who commence treatment for specialist Child and Adolescent Mental Health Services (CAMHS) within 18 weeks of referral).	LDP Standard: 90 per cent of young people to commence treatment for specialist Child and Adolescent Mental Health services within 18 weeks of referral.	At end of Sept 2019, across DG 89.7% of young people referred to CAMHS commenced treatment within 18 weeks of referral.	NHS DG	Integration Joint Board (IJB Performance Report)	Published by ISD. Quarterly reports available.
8. LAC completed waiting times for health assessment (Percentage of those LAC who receive a health assessment within 28 days of referral).	The standard is that 90% of children who become looked after will have a new health assessment within 4 weeks of the service receiving notification	Between January and September 2019 The percentage of referrals completed within 28 days was 82%	NHS DG	Reported to Scottish Government (CEL16)	
9. Perinatal mortality (Rate of stillbirths per 1,000 births by year).	Aim to reduce	In DG, the rate of neonatal deaths per 1,000 live births was 0.85 at December 2018.	NHS DG		Published by National Records Scotland
10. The percentage of pregnant women in the worst performing Scottish Index of Multiple Deprivations (SIMD) quintile booked for antenatal	LDP Standard At least 80% of pregnant women in each SIMD quintile will have booked for antenatal care by the	In NHS Dumfries and Galloway, the lowest quartile figure was 85.8% (financial year 2018-19)	NHS DG	Integration Joint Board (IJB Performance Report)	Published by ISD

care by the 12th week of gestation.	12th week of gestation.				
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## ACHIEVING

Indicator	Target (if applicable) or direction of travel	Baseline/ or current figure	Who owns this/ is responsible?	How is it reported?	Where is it published?
11. Percentage of LAC School Leavers who enter a positive Destination	87.2%	2017/18 – 82.9%	Education	By Scottish Govt annually with trend and comparator data LGBF CHN11 - % of pupils entering positive destinations	<a href="#">Local Government Benchmarking Framework</a> and Insight Benchmarking Tool
12. The percentage of children meeting developmental milestones	80%	2017/18 - 81%	NHS?	LGBF - CHN17	<a href="#">Child Health Review</a> - Table T2.2 domains Row - % No concerns across all Domains
13. Percentage of young adults (16-19 year olds) participating in education, training or employment.	91.6%	2018/19 – 91.2%	Education	LGBF CHN21 - % participation for 16-19-year-olds	<a href="#">Annual Participation Measure</a>
14. Proportion of Primary pupils achieving expected levels in all three Literacy organisers	72%	2018/19 - 69%	Education	Teacher based judgement data collated at authority level in June of each year, submitted to Scottish Government which is published the following December each year.	<a href="#">National Improvement Framework – improvement plan</a>

15. Proportion of S3 pupils achieving Third Level or better in all three Literacy organisers	88%	2018/19 - 83%	Education	Teacher based judgement data collated at authority level in June of each year, submitted to Scottish Government which is published the following December each year.	<a href="#">National Improvement Framework – improvement plan</a>
16. Proportion of Primary pupils achieving expected levels in Numeracy	79%	2018/19 - 77%	Education	Teacher based judgement data collated at authority level in June of each year, submitted to Scottish Government which is published the following December each year.	<a href="#">National Improvement Framework – improvement plan</a>
17. Proportion of S3 pupils achieving Third Level or better in Numeracy	90%	2018/19 - 89%	Education	Teacher based judgement data collated at authority level in June of each year, submitted to Scottish Government which is published the following December each year.	<a href="#">National Improvement Framework – improvement plan</a>
18. Proportion of school leavers attaining 1 or more award at SCQF Level 4 or above	96%	2017/18 – 97%	Education	Pentana KPI	Insight Benchmarking Tool
19. Proportion of Primary pupils achieving expected levels in all three Literacy organisers (LAC)	68%	2018/19 - 31%	Education	Teacher based judgement data collated at authority level in June of each year, submitted to Scottish Government which is	Pentana KPI – collated locally

				published the following December each year.	
20. Proportion of S3 pupils achieving Third Level or better in all three Literacy organisers (LAC)	84%	2018/19 - 40%	Education	Teacher based judgement data collated at authority level in June of each year, submitted to Scottish Government which is published the following December each year.	Pentana KPI – collated locally
21. Proportion of Primary pupils achieving expected levels in Numeracy (LAC)	75%	2018/19 - 41%	Education	Teacher based judgement data collated at authority level in June of each year, submitted to Scottish Government which is published the following December each year.	Pentana KPI – collated locally
22. Proportion of S3 pupils achieving Third Level or better in Numeracy (LAC)	84%	2018/19 - 80%	Education	Teacher based judgement data collated at authority level in June of each year, submitted to Scottish Government which is published the following December each year.	Pentana KPI – collated locally
23. Proportion of school leavers attaining 1 or more award at SCQF Level 4 or above (LAC)	86%	2017/18 - 71%	Education	Pentana KPI	Insight Benchmarking Tool

## NURTURED

Indicator	Target (if applicable) or direction of travel	Baseline/ or current figure	Who owns this/ is responsible?	How is it reported?	Where is it published?
24. Number and percentage of children being referred to the Children's Reporter on care & protection grounds.	Aim to reduce	484 Children referred in 2018-19	SCRA	Within DG Corporate Parenting Report	Annually at <a href="#">SCRA online</a>
25. Conversion rate for referrals on Care & Protection Grounds to Hearings.					
26. Balance of care for Looked After Children: % of children being looked after in the community	Aim to increase			Through LGBF	<a href="#">Local Government Benchmarking Framework</a>
27. Percentage of Looked After Children with more than one placement within the last year	Aim to reduce			Through Social Work Business Plan	Scottish Government <a href="#">Local Authority Level Statistics</a>

## RESPONSIBLE

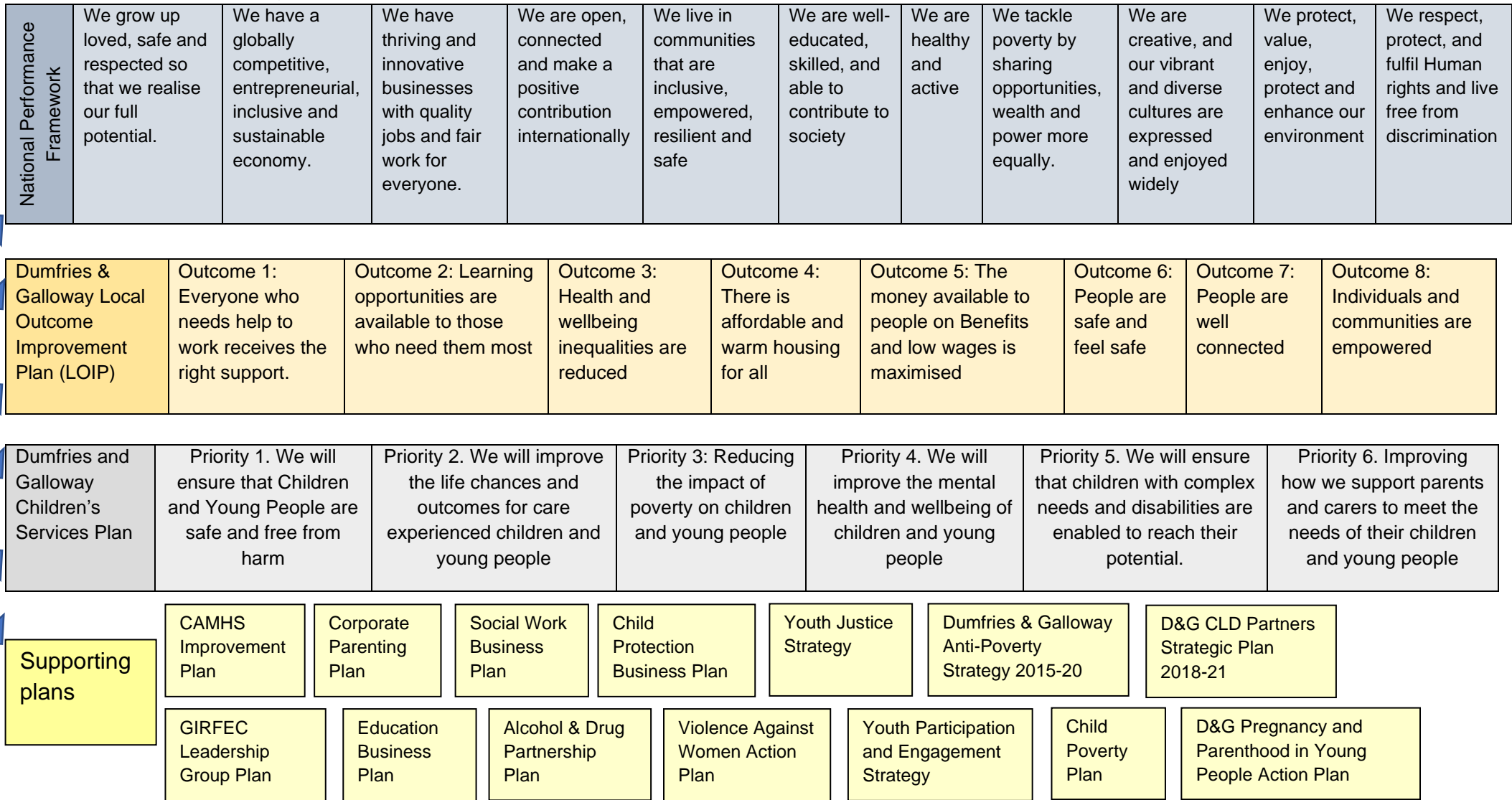
Indicator	Target (if applicable) or direction of travel	Baseline/ or current figure	Who owns this/ is responsible?	How is it reported?	Where is it published?
28. Number and percentage of children being referred to the Children's Reporter on offence grounds, Section 67 j grounds	No target – aim to reduce	25.17% of referrals in 2018/19 were on offending grounds.	SCRA		Figures are published annually by SCRA
29. Number referred to a Hearing	No target – aim to reduce		SCRA		Figures are <a href="#">published annually</a> by SCRA



**INCLUDED**

<b>Indicator</b>	<b>Target (if applicable) or direction of travel</b>	<b>Baseline/ or current figure</b>	<b>Who owns this/ is responsible?</b>	<b>How is it reported?</b>	<b>Where is it published?</b>
30. Attendance Rate, Primary School, Dumfries and Galloway for Looked after Children	94.1%	95.7% in 2018/19	Education	Pentana KPI – collated locally	Local measure – LGBF publish overall attendance every 2 years
31. Attendance Rate, Secondary School, Dumfries and Galloway for Looked after Children	85.4%	84.87% in 2018/19	Education	Pentana KPI – collated locally	Local measure – LGBF publish overall attendance every 2 years
32. Number of homelessness applications from applicants who were looked after as a child by the local authority within the last 5 years	20	20 in 2018/19	Homeless Service	Included in a statutory return to Scottish Government.	On DG Council 'Pentana' system.

How our plans link together



## Appendices

### **Appendix 1. Our Vision – what this means**

**“All children and young people are safe and achieve their full potential. We will listen to children, young people and their families and work together to make sure they get the right help at the right time.”**

#### **What is a vision?**

A vision is a goal that we all share and that we will all work together to achieve. In our vision, we say what we want the future to look like for children and young people in Dumfries and Galloway.

#### **Who is this vision for?**

This is the vision for all those who use services for children, young people and their families in Dumfries and Galloway and all those who work in these services or who come in to contact with service users.

#### **What do we mean by ‘services for children, young people and families’?**

We mean every single service in Dumfries and Galloway that could have a part to play in supporting children, young people and their families. These services could be those that are available for everyone like schools, health visitors and doctors. They could be those that children and families use when they need extra help like speech and language therapists or social workers. They could be services that might be used by parents or carers like Housing or Drug and Alcohol services. All services are included whether they are provided by the NHS, Council, Police, the Private Sector (Child-minders for example) or Voluntary Organisations.

We are committed to *Getting it right for every child* in Dumfries and Galloway. This means that all services that work with children, young people and their families should work together to put children, young people and their families at the centre of everything they do. It means that we are committed to providing help and support as early as possible to prevent crisis/emergency situations affecting children and young people. We will change our organisations and the way they work together so that ‘early intervention’ becomes the norm.

#### **What does this vision mean?**

**“All children are safe.”**

#### **For children and young people this means:**

If you are a child or a young person, being safe means that you are protected and cared for. You should also feel secure and have someone that you trust who you can talk to. You should be given help to learn how to keep yourself safe. Anyone who works with children, young people or families must take action to help you if you might not be safe.

**For parents and carers this means:**

All children should be protected from physical, sexual or emotional harm, abuse, neglect or exploitation. We will always aim to work together with parents/carers to help them keep their children safe.

**For those who work in children's services this means:**

Everyone has responsibility for ensuring the safety of children and central to this is the shift to a child-centred approach. The safety of a child should always be your first priority and you should take action immediately if you have any concerns. You should be aware of, and follow your own service's child protection procedures and inter-agency child protection procedures.

**All children and young people "achieve their full potential".****For children and young people this means:**

We know that some children and young people face more challenges than others. You might have problems at home; you might be helping to care for a family member you might have a disability; you might be looked after by the local authority. There might be things happening in your life that make it more difficult for you to achieve the kind of life you want. We can't always make your challenges go away but we will do everything we can to help and support you to overcome them and achieve everything you can.

**For parents and carers this means:**

Most parents want their children to achieve their full potential but families can face all kinds of challenges that can make this more difficult. We will provide additional help as soon as possible for children who might need this in order to meet their full potential. We offer a named person service which means that any child or young person has an identified person who is their first point of contact if they need additional support.

**For those who work in children's services this means:**

We need to be aspirational for all children and apply the same standards that we would for our own children. We need to recognise the impact of vulnerability and provide resources and support for those who are at risk of not meeting their potential.

**"We will listen to children, young people and their families..."****For children and young people this means:**

You have the right to an opinion and for it to be listened to and taken seriously. You need to know about your rights so that you can use them. Adults need to know about your rights as well so they don't ignore them. If you have disabilities then special materials should be produced for you if you need these to participate. If you are in a vulnerable situation like being looked after or a refugee then you should be

given special consideration to help you have your opinions heard. You should be able to complain about anyone in a position of power over you and complaints procedures should be easy for you to find out about and follow.

**For parents and carers this means:**

We will listen to what you tell us about your child and take your views seriously. If your child needs extra help and support, he or she should have a Child's Plan. You should be involved in drawing up this plan and the professionals involved should actively seek your views and your child's. We also want to know what you think about the services that they use and how these should improve.

**For those who work in children's services this means:**

We need to recognise and promote the rights of children and young people. At an individual level, we need to actively engage children, young people and families and ensure that their views are reflected in Plans. We need to offer appropriate assistance so that this can happen. At a broader level, we need to move towards active involvement of children, young people, families and communities in the development of the services that they use.

**“We will work together...”**

**For children and young people this means:**

You might need different people to work together so that you get the help you need. These people might be nurses, teachers, doctors, social workers, police officers or others. If different people are helping you, you should know who they all are. You should know why they are helping you and what they are doing to help.

**For parents and carers this means:**

If your child needs support from a number of different agencies they will all work together in a joined-up way to provide help. You should not have to keep going to different agencies for help and telling your story to different professionals every time. Even if many services from a number of agencies are involved, there will still only be a single plan for your child. This plan will set out everything that all the different services will do to help.

**For those who work in children's services this means:**

You have a responsibility to work together with other agencies with the child at the centre of any decision making. Sometimes working together does not mean getting along well but it means delivering on any decisions and being prepared to challenge appropriately where necessary. Working together is not always easy but it is critical to delivering improved outcomes for children and young people. You should follow the D&G multi-agency Information-Sharing Guidance when sharing information.

**“We will make sure children, young people and their families get the right help at the right time.”**

**For children and young people this means:**

This means that if children, young people and families need help, we should do something to help as soon as possible. We shouldn't wait until someone has problems before we decide to help them. We should help them sooner so they avoid getting problems or before problems get too big to fix easily.

**For parents and carers this means:**

The right help at the right time is help that prevents problems from emerging or stops them getting worse. Your child's named person is a key figure in making sure that your child gets the right help at the right time. Having a named person means that every parent or carer knows who to go to for support or advice if they are concerned about their child.

**For those who work in children's services this means:**

Early intervention – both in the early years and when problems start to emerge at any age - is one of our strategic priorities. The implementation of all the GIRFEC processes is critical to early intervention and everyone working in children's services should be aware of this agenda and work together to deliver these processes.

## Appendix 2. Our governance, partnership and structures

### Children's Services Executive Group (CSEG) Terms of Reference

#### 1. Core Membership

Director Skills, Education and Learning (Chair)

Nurse Director, NHS Dumfries and Galloway

Authority Reporter

Chief Social Work Officer, Dumfries and Galloway Council

General Manager for Women, Children's and Sexual Health Services, NHS Dumfries and Galloway

Senior Manager Children and Families Social Work Services

Superintendent Police Scotland

Head of Education (Quality and Curriculum)

Chair of Early Years Group

Chair of Child Protection Committee

Chair of GIRFEC Leadership Group

Chair of Corporate Parenting Group

Chair of Youth Justice Partnership

Manager, CS DAT, Dumfries and Galloway Council

Chief Executive, Third Sector Dumfries and Galloway

The Group may also invite associate members as and when required – including finance officers, legal services, Care Inspectorate etc.

#### 2. Objective

CSEG will be responsible for the strategic development and operational delivery of children's services in Dumfries and Galloway in order to improve outcomes for all children and young people by

- Agreeing shared priorities
- Working together effectively
- Ensuring our collective resources are effectively deployed
- Reviewing and redesigning services to ensure effective early intervention
- Addressing and overcoming barriers to improvement

#### 3. Role and Function

The CSEG will:

- take decisions on delivery and resource allocation of children's services across Dumfries and Galloway
- produce and deliver a Children's Services Plan for Dumfries and Galloway in accordance with the legislation
- create a culture of quality, innovation and excellence within a strong system of professional values, responsibility and accountability;
- implement national initiatives



- ensure that there are effective self-evaluation processes in place which support improvement
- lead innovation and develop best practice in the delivery of children's services across the region
- ensure the workforce is adapted and developed to meet service needs, promoting professional disciplines' motivation and enabling them to exercise their expertise within new team and environmental contexts

#### 4. Reporting

CSEG will report to the Chief Officers Group, Community Planning Executive Group, Dumfries and Galloway Council and the Integrated Joint Board.

The following groups will report into CSEG three times a year

- GIRFEC Leadership Group
- Child Protection Committee
- Early Years Group
- Corporate Parenting Group
- Youth Justice Partnership

#### 5. Agendas and Papers

Agenda and papers will be circulated one week prior to the meeting.

#### 6. Quorum

CSEG will be quorate with 6 members present.

#### 7. Frequency of Meetings

The wider CSEG will meet six times a year.

#### 8. Support

CSEG will be supported by the Children's Services Development and Assurance Team.

#### 9. Children's Senior Leadership Team (CSLT)

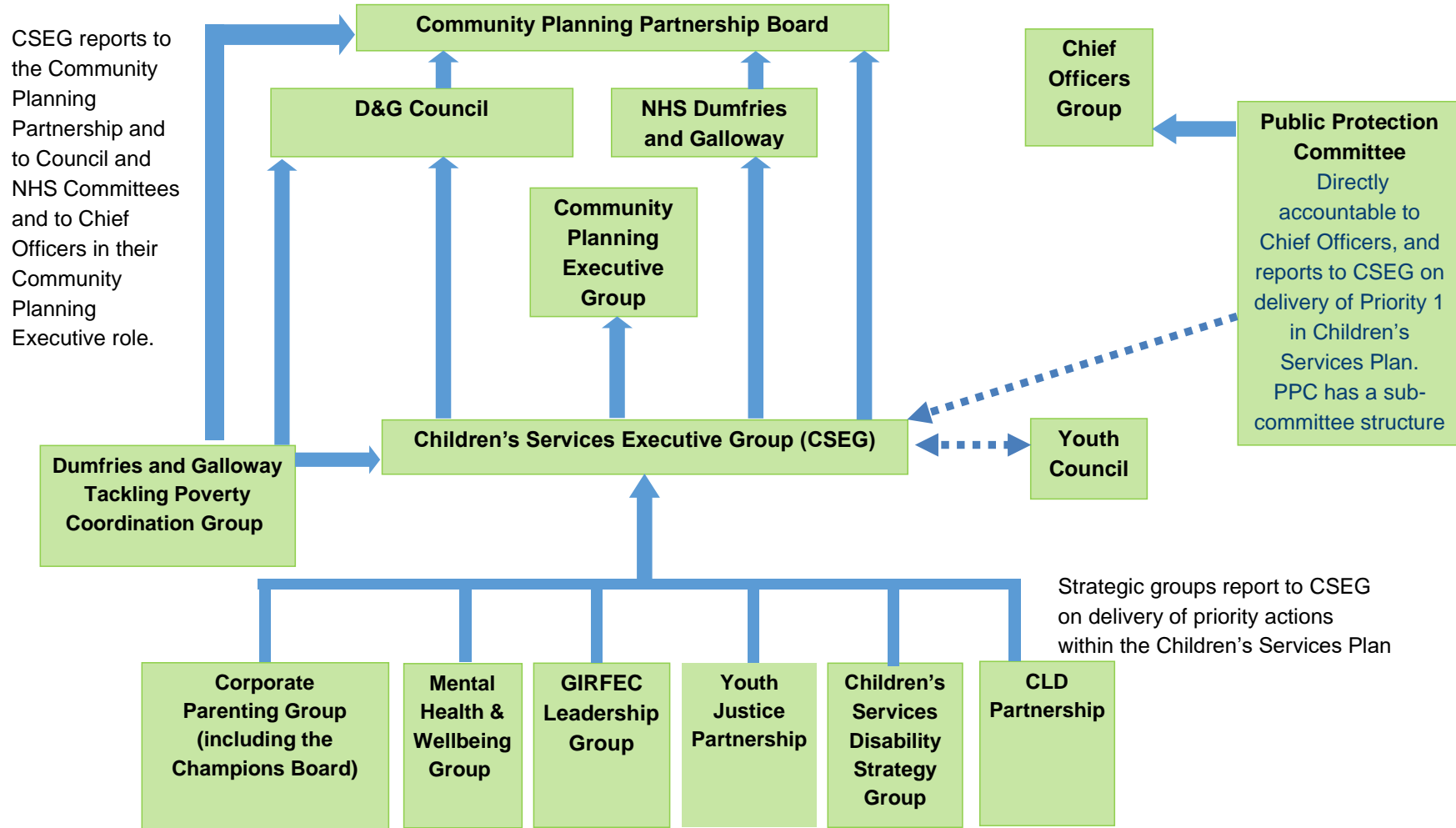
To facilitate effective cross agency communication and discussion of issues at a tactical level, representatives from CSEG including Police Superintendent/Chief Social Work Officer/ General Manager for Women, Children's and Sexual Health Services, NHS Dumfries and Galloway / Authority Reporter / Head of Education (Quality and Curriculum) will meet on a fortnightly basis on a Tuesday morning from 8.30-9am.

This group will be known as the Children' Senior Leadership Team (CSLT). Chairing of CSLT will be agreed on a meeting basis and action notes will be taken.

Issues discussed at CSLT will be raised for wider discussion and agreement at CSEG as required.

Authors	Review	Approved by
CSEG	July 2019	

### Children’s Services, Child Poverty and Public Protection Planning Structure



### **Appendix 3. Youth democracy and Children's Rights reporting**

It has been recognised by the Children's Services Executive Group (CSEG) that our methods of engaging young people in existing participation structures has greatly improved and that Dumfries and Galloway now has robust structures through which young people can have their views heard. Over the last year there has been a rise in the number of schools in Dumfries and Galloway engaging in the Rights Respecting Schools programme lead by UNICEF. However, there are areas for improvement within individual services that must be addressed in order to ensure we are actively promoting, effectively involving and successfully delivering on our commitments surrounding children and young people's rights.

In accordance with the Children and Young People (Scotland) Act, our Local Authority is required to produce a report detailing our efforts and areas of improvement related to how we progress and promote children's rights for the Scottish Government every three years. The report must include information related to our practices and processes in place that address children and young people's rights as outlined within the United Nations Convention on the Rights of the Child (UNCRC). The expectation is that the findings of the aforementioned scoping exercise will allow us the opportunity to identify meaningful areas of strength and improvement. Education will act as the lead service with responsibility for producing and co-ordinating our reporting.

### **Appendix 4. National context – relevant legislation and national strategies**

**Children and Young People (Scotland) Act 2014**

**Scottish Government Child Protection Improvement Programme**

**National Public Health Priorities**

**Getting it right for every child (GIRFEC)**

**National Performance Framework**

**Community Empowerment (Scotland) Act 2015**

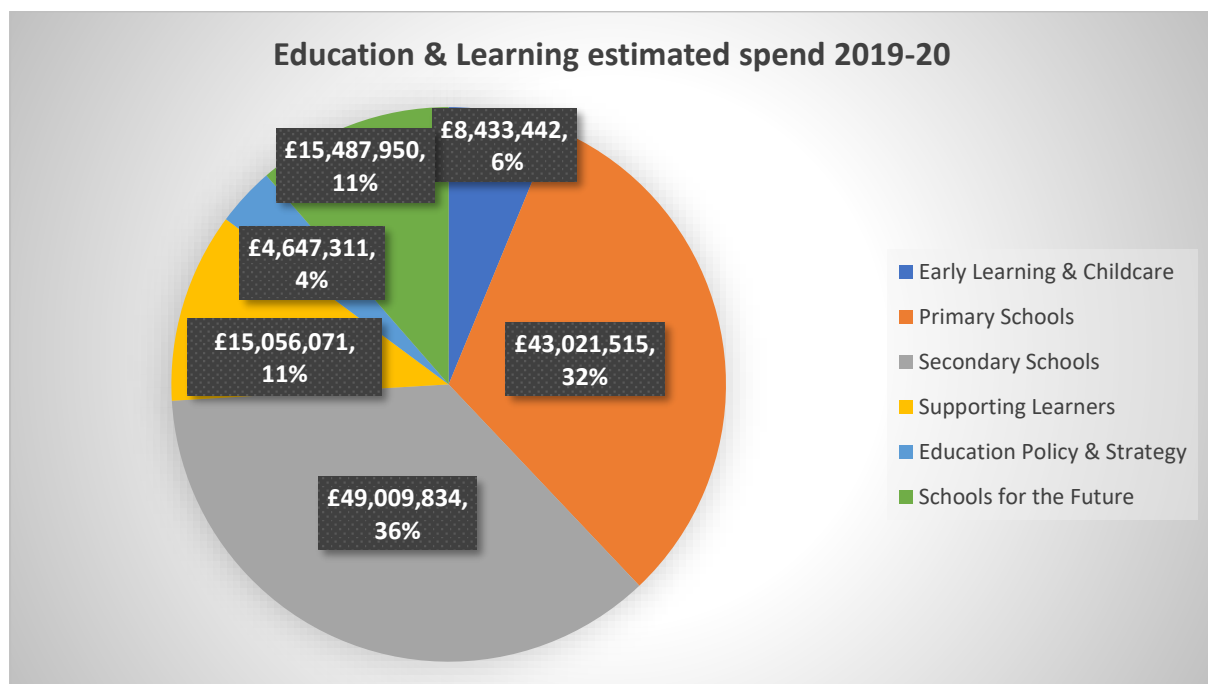
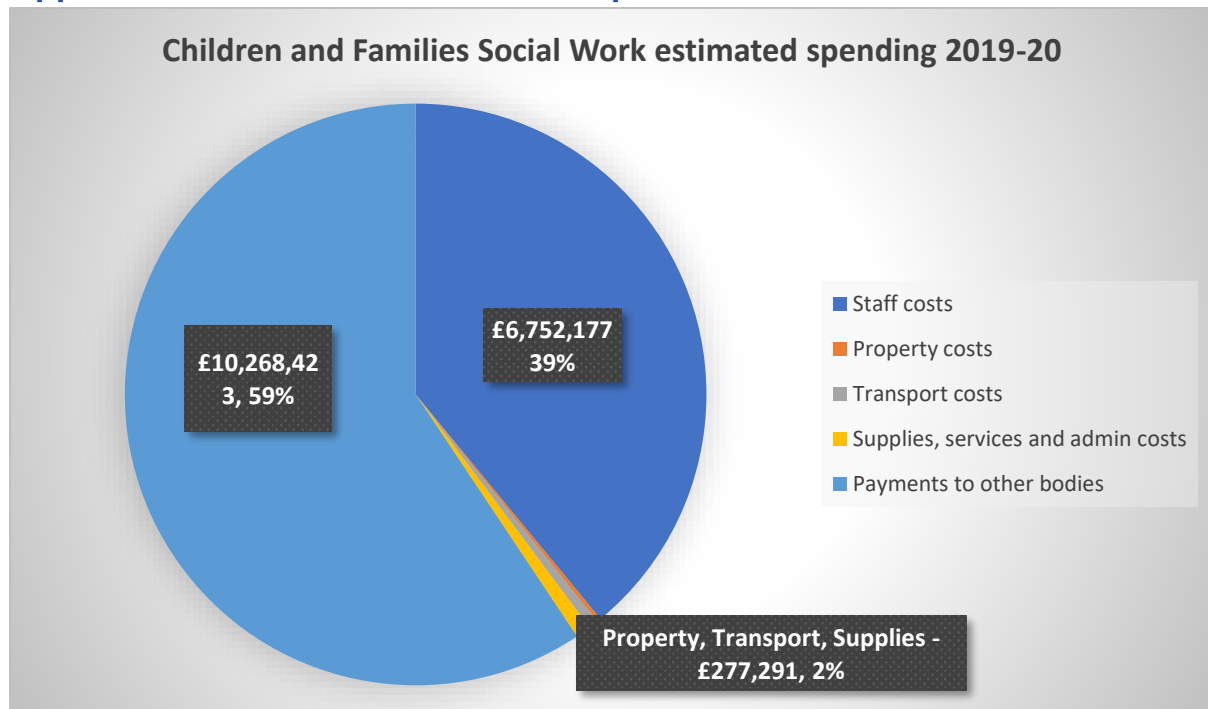
**The Community Justice (Scotland) Act 2016**

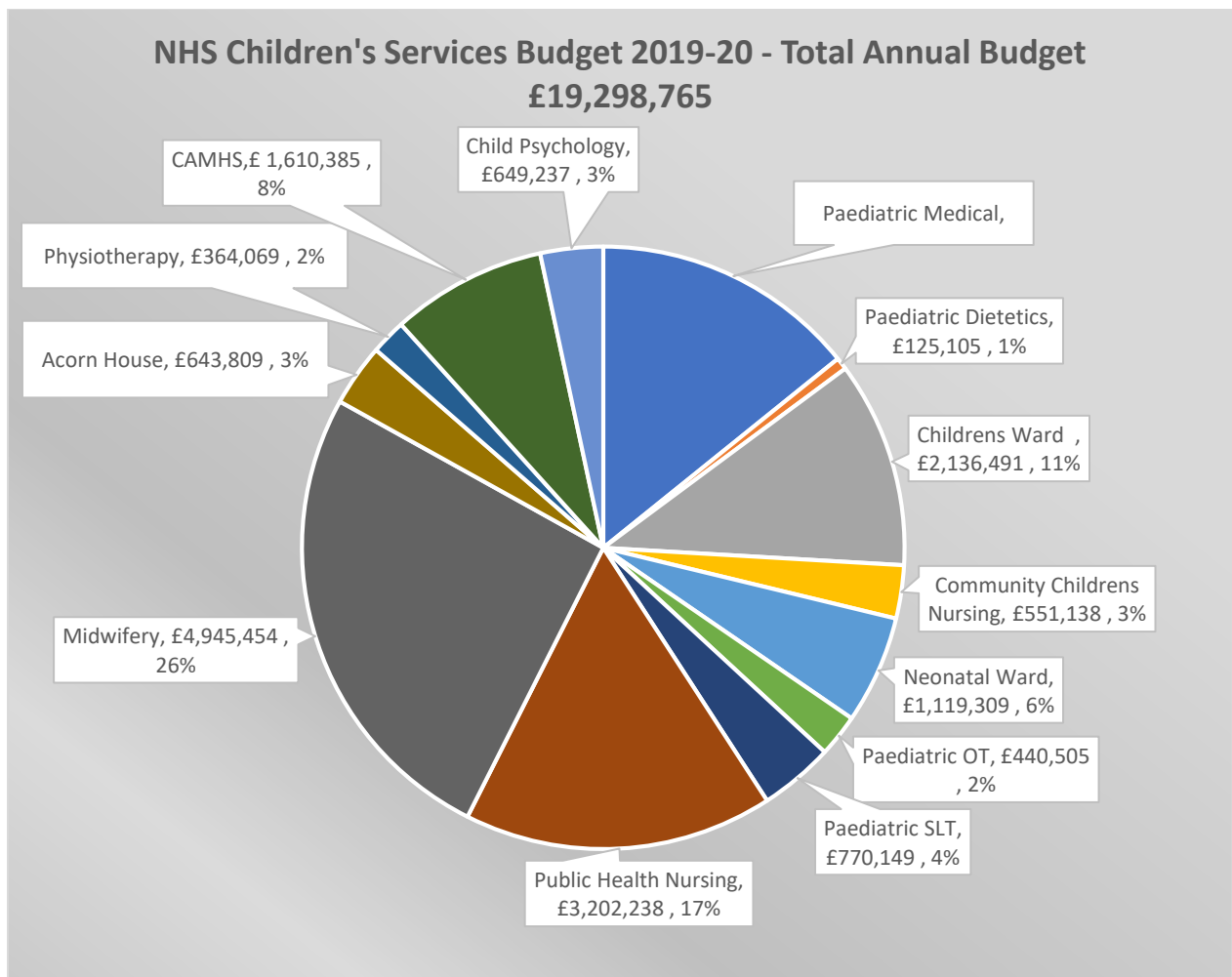
**The Public Bodies (Joint Working) Scotland Act (2014)**

**The Equality Act (2010)**

**Carers (Scotland) Act 2016**

### Appendix 5 Indicative Resources – spend in 2019-20





## Appendix 6 References

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<sup>8</sup>Dumfries and Galloway Council, Social Work, MOSAIC system

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- <sup>12</sup>Dumfries and Galloway NHS, Looked-After Children’s Health Team.
- <sup>13</sup>ISD, Births in Scottish Hospitals Year ending 31 March 2019, published 26 Nov 2019 <https://www.isdscotland.org/Health-Topics/Maternity-and-Births/Publications/data-tables2017.asp?id=2553#2553>
- <sup>14</sup>ISD Infant Feeding Statistics Scotland 2018/19, published 29 Oct 2019  
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- <sup>17</sup>Realigning Children’s Services: Health and Wellbeing Surveys Summary Report, ScotCen, published December 2019,  
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# Just Communities 2nd Birthday Edition—Annual Round Up!

I can't quite believe it but the Partnership is now two years old! Happy Birthday to us again and welcome to our second Annual Report.

In September we submitted our local Annual Reporting template to Community Justice Scotland. This demonstrated how the work we are doing locally helps to meet National Community Justice Outcomes and every area in Scotland is required to do by law. We hope get constructive feedback on that soon and some of our local work is mentioned in their own Annual Report next year! As you can see we have also produced our local Annual Report using the same format as last year and the same as our Newsletter. We hope you enjoy reading about the activities and work that's taken place over the last year and look forward to updating you again in the New Year.

Community Justice is a strategic partnership that brings people together to try and prevent people from offending and entering the justice system whilst also trying to stop those who are already in the system from reoffending. We know there are many reasons why people offend and we won't make any progress unless we work together and think about Adverse Childhood Experiences and smarter responses to offending behaviour.



## Annual Report 2018/2019

### Special points of interest:

- *Goodbye, Thanks and Hello*
- *Local priorities for 2018/19*
- *From Hurt to Hope*
- *Trauma and training*
- *Throughcare*
- *Community Sentences; the smart option!*
- *Innovation in Practice*
- *Challenges*
- *Case studies; the journey*
- *Final words*

## Goodbye, Thanks and Hello:)

There have been a few changes in our local Partnership over the last year. We said goodbye to Graeme Galloway from Police Scotland, Karen Smith from HMP Dumfries, Scottish Prison Service and Kirsty McGowan from the Crown Office. We have to say a huge thanks to them all for the support and commitment they gave during their time with us.

Whilst losing people is challenging it also gave us the opportunity to welcome new faces to the table with different perspectives and ideas.

We welcome our new members; Stuart Davidson from Police, Linda Dorward from HMP Dumfries and Lyndsey Hunter from the Crown Office. Our new members have already added value to the Partnership and we look forward to working with them over the next few years.



## Just Communities:

strengthening relationships, building resilience and reducing reoffending



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### Remember

***Strong, connected communities working together can have a much greater effect on the lives of people than services alone ever could.***

## A reminder - who are our partners?

Because Community Justice is so broad this is reflected in our partnership. Written in to The Community Justice (Scotland) Act 2016 we have a number of statutory partners who have a duty to cooperate. These are:

- D&G Council (mainly social work)
- NHS
- Scottish Fire & Rescue Service
- Police Scotland
- Skills Development Scotland
- Integrated Joint Board
- Scottish Courts & Tribunals Service
- Scottish Prison Service
- Crown Office Procurators Fiscal Office

We have also tried to link with the homeless team, education, DWP, and a number of third sector partners. Engaging with the third sector really adds value to our partner-

ship and locally we have Apex Scotland, Families Outside and Victim Support at the table; each bringing their own distinctive perspective and expertise. We also have Third Sector Dumfries and Galloway to help inform and consult with wider third sector partners who feed in to community justice outcomes. This multi agency approach helps us to reach our goals as a partnership.

We would really like to work more closely with communities and include the voices and experiences of people with lived experience of the justice system. Whilst this is challenging for a number of reasons, it continues to be an aspiration of ours. Please get in touch if you would like to hear more about what we do or get involved!

## What were our local priorities for 2018/19?

This was the first year of a new strategic Just Communities three year plan for 2018-2021. This plan was underpinned by an annual action plan. One thing we have learned over the last year was that the underpinning action plan was too ambitious for a single year so this will be amended to span the lifetime of the longer strategic plan with a much more focussed action plan for 2019/20 and 2020/21.

It is important that we don't see this as a failure but as a learning point and understand that it is better to do a few things really well than attempt to attempt do lots of things not so well! This was agreed by the partnership at the end of 2018/19. This means our plan still remains aspirational but is also realistic and achievable.

Progress was made towards all the strategic priorities however there were some actions we were unable to take forward; some of this was due to developments at a national level and some due to capacity but we will tell you more about our challenges and successes late in this report. You can be assured we will continue to work hard to achieve all actions by March 2021





# From Hurt to Hope: *Moving from blame and shame to understanding.*



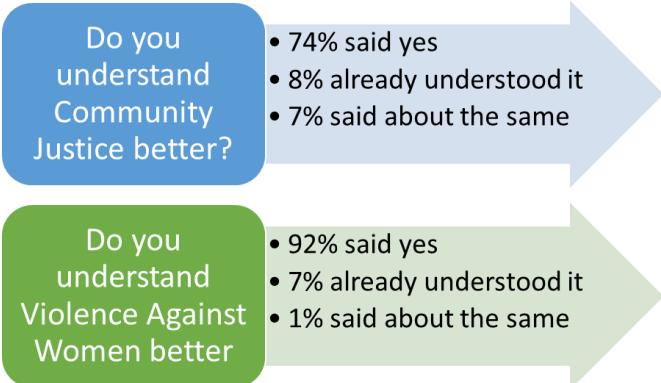
13 March 2019

Dumfries Baptist Church Centre | Gillbrae Road, Dumfries, DG1 4EJ

A major piece of work that took place this year was the joint conference between the Community Justice Partnership and our local Violence Against Women Group, which sits within Public Protection structures. The conference, called 'From Hurt to Hope; Moving from blame and shame to understanding' gave us the opportunity to raise awareness of the links between these two important areas of work and bring people together to share good practice and learn about developments. It definitely felt like a National Conference taking place locally!

Many partners were involved in the day, as keynote speakers, delivering workshops or hosting stalls in the multi agency marketplace. Over 250 people registered for the event from all over Scotland and from a wide range of organisations, however we limited numbers to 225 with priority given to those from Dumfries and Galloway. All conference costs were met by partners and the conference itself was held at Dumfries Baptist Church Centre in the heart of the community.

Evaluation showed that 94% of those who attended understood the links better and individual results can be seen below:



The conference coincided with the launch of 'It happens here' a child sexual exploitation campaign for D&G and information on this was also included as part of the main programme with a twilight event following the main conference.



News of the conference was picked up by local press and BBC Scotland; interviews by some of those presenting were included in their news features helping to raise awareness with our wider community. Social media proved invaluable with many positive comments tweeted by those who attended, a sample can be seen here:

Absolutely blown away by James Docherty today at the #HurttoHope conference....we all need to be #Ace Aware @DGfire.safety

The Team attended #HurttoHope Conference yesterday in Dumfries. Very powerful presentations from both local and National speakers with interesting workshops.

#HurttoHope the best conference have ever been to! Well done! Thanks to all for organising, speaking and attending Youth Work D&G

Great day at the #HurttoHope Conference: Moving from blame and shame to understanding. Amazing speakers and fantastic workshops #hurttohope #CSE #DumfriesandGalloway



## FACT

**Many women in the justice system have experienced abuse and trauma, with The Prison Reform Trust stating that 57% of women in prison report having been victims of domestic violence. This is just one of the reasons why partnerships HAVE to get better at working together more effectively**

# We listened to what people said!

Just Communities 2nd Birthday

## You said.....

Run it again for those that didn't get a space. Run a course on Aces & Trauma

Email slides

Keep the links with both partnerships

Ensure these messages are presented to elected members, senior managers. Less emphasis on bureaucracy and more on allowing people to do

Continue to raise awareness and provide further training opportunities for staff

Educate schools, teachers and pupils to be better informed.

James and Laura to come in to school to deliver to staff, pupils and parents to develop understanding.

More multi agency input

Keep conversations going and build on the momentum of today!

Keep making the community justice links and spreading the message

Open this opportunity for service users

## What we've done so far!

There was a real appetite to run the conference again and this is being investigated further. It may be that we build on its' success by having a wider Public Protection Conference but watch this space!

Presentations available on Public Protection website

Resilience screening and panel discussion planned for Elected Members

Trauma training arranged in Stranraer for the Autumn and Emotional Unstable Personality Disorder training also started in 2019/20.

As a result of the conference James Docherty was invited to speak at recent Head Teachers Conference in May and a screening of Resilience took place followed by a panel discussion.

Both areas of work are truly multi agency as is all training. Contact us for more details!

The conference continues to be talked about as an area of good practice. Lead Officers have been invited to provide a workshop at a National Violence Against Women Conference in Edinburgh later this year.

Service user involvement and the voice of those with lived experience is something we are keen to take forward and develop. This is supported by colleagues in Justice Social Work and our local Alcohol and Drug Partnership.



This year saw us carry out our promise to deliver a programme of Trauma Informed Practice multi agency training in Dumfries and Galloway. Training took place in September, November, January and March with 204 people attending from all partner agencies. There was representation from all areas of social work, police, prison service, homeless teams, DWP, Skills Development Scot-

land, education and a number of local third sector organisations. As with our initial pilot in 2017/18 sessions were delivered by Rab McColm, Psychological Therapist and NHS Dumfries and Galloway Psychological Therapies Training Coordinator. All sessions were coordinated by the Community Justice Partnership Manager and Supported by Jackie McDonnell, Senior Forensic Nurse Practitioner and delivered using partners premises free of charge; a real partnership approach. We also extended an invitation to social work students from the University of the West of Scotland in exchange for use of their premises on the Crichton Campus.

Evaluation has been extremely positive with a marked difference in the way people understood trauma and the principles of trauma informed practice; there has been lots of enthusiasm for further training. A session is planned at the end of the year in Stranraer however we are unclear if this will continue due to capacity of colleagues in health. A programme of Emotional Unstable Personality Disorder is planned for 2019/20.



## Challenges with training and other information....

During the first year of the partnership we supported and co delivered Ripple Effect training with colleagues from Victim Support (highlighting the ripple effect of crime on victims and families), and Out of the Shadows with Families Outside (the impact of parental imprisonment on families and children). Unfortunately we were unable to do this in 2018/19 for a number of reasons, including structural changes, pressure of work/staffing and a fee being introduced for some of the provision. I'm pleased to say some of these issues have now been resolved and Out of the Shadows training has been agreed for 2019/20.



Victim Support Scotland has been undergoing major structural change over the last year and whilst the half day training will no longer be available we can still use the Ripple Effect DVD to highlight issues and promote discussion with staff groups. Please contact me if this is something you might be interested in.



We have linked more closely with colleagues in Public Protection and sit on their Learning and Development Group. This enables us to consider and evidence how the training they deliver also fits with the Community Justice agenda and contributes towards our outcomes. Domestic Abuse Primary Prevention Interventions were delivered throughout the year as part of Wellbeing Days within individual schools or annual programmes like 'Big World'. In 2018/19 over 850 young people received a direct input on domestic abuse and coercive control.



We also support partners during Operation Safety, led by colleagues in the Scottish Fire and Rescue Service and Police. This is a region wide interactive safety and education and awareness session for P7 pupils. During 2018/19 1150 pupils attended this in the East of the region and 410 in the West.



We continue to support and be involved in a number of other local partnerships and groups including;

- ⇒ The Alcohol and Drug Partnership
- ⇒ Violence Against Women and Girls Group
- ⇒ Whole Systems Approach for Women
- ⇒ Community Learning and Development
- ⇒ Community Planning Partnership
- ⇒ Scottish Working Group on Women Offenders
- ⇒ National Community Justice Network
- ⇒ Community Justice Networking Group

We also continue to be involved with the University of the West of Scotland; our Community Justice Manager will be delivering an input to social work students later this year on multi agency working in justice. As a partnership we have provided a coordinated

response to national consultations, including the Community Justice Scotland Strategic Commissioning Framework.



# Throughcare

Throughcare is the term used for support provided to people just before and after they leave prison. In Dumfries and Galloway we have a number of supports in place provided by Criminal Justice Social Work (both voluntary and statutory throughcare), the Scottish Prison Service Throughcare Support Officers, New Routes (for men aged under 25 years serving short term prison sentences) and Shine for women (delivered locally by Apex Scotland). Whatever service is used, all of them will support the individual to make a smooth transition back to their local community, helping them to address any barriers they face in order to decrease the chance of reoffending and help them to move on more effectively and successfully. Fortnightly throughcare providers meetings were established in 2018 to ensure that all those leaving prison were offered support from the right service.



In 2018/19 New Routes worked with 10 men from Dumfries and Galloway who achieved the following outcomes:

- 10 were given a gate liberation service.
- 2 said they had a better understanding of their physical health
- 3 said they had a better understanding of their mental health.
- 3 said they had a better understanding of their substance misuse issues.
- 3 were linked to housing support.
- 1 improved his financial situation.
- 1 gained employment.
- 1 engaged as a volunteer

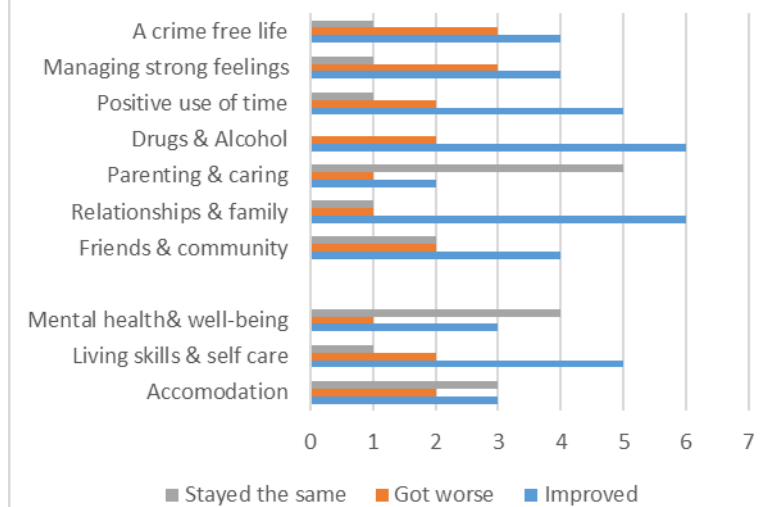


Over the last year Shine received 15 prison referrals and 8 community referrals, a total of 23 women received support. Further information was requested in regard to outcomes; 11 justice outcome stars were completed and 8 analysed to show distance travelled.



**HMP Dumfries Throughcare Support Officers** identified 64 men who qualified for their service; of these 19 did not require support or sign up with the service with the remaining 45 accessing throughcare support whilst in custody. Unfortunately, 19 men returned to custody within 12 weeks. Distance travelled is not routinely collated unless a case study is being provided. This is provided at the end of this report.

Shine Outcome Star Heatmap 2018/19



By far our biggest throughcare provider locally is Criminal Justice Social Work. Prison based social work have seen a big increase in their workload and currently serve a total of 146 prisoners at HMP Dumfries who will be subject to statutory throughcare on release. Criminal Justice also worked with SPS on a further 30-40 prisoners on short term prison sentences and a further 50 people subject to Release Licences or on Home Leave.

*Throughcare can be challenging for us locally as there is no local facility for women or for young men. We also have a number of men returning from prisons out with Dumfries & Galloway for a number of reasons. Robust information sharing between SPS and local partners is crucial.*

## Community Sentences; The Smart option

### Community Payback orders

The unpaid work groups continue to work on a wide range of projects. Well established projects such as litter picking, graffiti removal, lay by clearing, beach cleaning, refurbishment of railings and town centre bins are all routinely completed by unpaid work continue; a large number of projects have been completed in making or refurbishing outdoor play equipment for schools and nurseries; and unpaid work continue to have a key role in the Winter Warmth project delivering logs and kindling to older residents across Dumfries and Galloway. This demonstrates positive community engagement and partnership working.

New developments include unpaid work joining the nationwide 'Fare Share' project which distributes excess food donated by supermarkets to local people in need.

During 2018/19 there were a total of 425 Community Payback Orders made; 347 people undertaking these orders were male and 75 female. Of these:

- ⇒ 173 were unpaid work only
- ⇒ 103 supervision only
- ⇒ 149 unpaid work and supervision

As the needs of the those sentenced by the court have become more complex the timings of the unpaid work groups have been adjusted slightly to reflect the diverse needs of the service users' groups. Half day sessions and flexible work contracts that allow for variation in both hours worked each day and days of the week attend-



*Moffat Bowling Club: Before and After*

ing, are now available. The range of tasks undertaken within the units for those with additional mobility, mental health or risk issues has also increased to ensure positive outcomes for all.

Unpaid work has a long history of promoting the health care needs of those who attend. There have been examples of this again this year with the Interventions units (co-location of Unpaid Work and Programme Delivery teams) in both Dumfries and Stranraer facilitating service user feedback to the Community Justice Partnership health needs consultation.

Unpaid work in conjunction with NHS also piloted 6 'Keep Well' sessions in the east of the region. These sessions allowed unpaid work service users to attend an appointment with an NHS nurse practitioner who would then review their health needs including height, weight, blood pressure, medication, substance misuse issues and their support network.



There was a significant rise in the number of Drug Treatment and Testing Orders, from 5 in 2017/18 to 11 in 2018/19. This is seen as a positive step with social workers continuing to develop their skills in this area and a groupwork programme for those with substance misuse issues is currently being developed.

207 referrals were made for diversion from prosecution with 195 assessments undertaken and 178 cases commenced.

The number of Recorded police warnings increased this year from 539 in 2017/18 to 798 in 2018/19. Recorded police warnings for Misuse of Drugs, theft by shoplifting, urinating in public and Breach of the Peace all went up whilst those for vandalism decreased.



## Benefits of community payback; what communities and people taking part said

I am writing to send genuine thanks and appreciation for the great work you have all done in refurbishing our benches and tables. The repair and renovation carried out by the Community Payback Team is excellent and I am sure most folk in the parish will have thought we'd bought brand new furniture!

It's helped reduce my offending

It has made an impact on my social/personal as well as my work life, also moved and looking to work towards building a better relationship with my children

May I on behalf of xxxx thank you and you team for placing the seat at the corner of xxx Road. The residents of xxx have messaged me to say how delighted they are to have this seat in place. Mrs H said, it's a god send to her walking from the town with her shopping it gives her a rest before carrying on to her home at xxx. Also, as I was passing it's nice to see people are sitting enjoying the scenery while out walking their dogs, I am absolutely delighted with the feedback

I wanted to take the opportunity to thank you for your support with the decoration of one of our science laboratories in school over the summer period. This support allowed us to ensure a learning and teaching environment was available to staff and pupils upon their return from the summer break

It's made me a better person

## Innovation in practice!

### What our partners have been doing together

As reported last year **Dumfries & Galloway Crisis Assessment and Treatment Service (CATS)/ Police triage** pilot training was delivered to police officers from February 2018 onwards. The pilot was designed to provide a safe outcome for people of concern in a community setting with a potential mental health issue who come to the attention of police; this is achieved by CATS working in partnership with Police Scotland locally.

The aim is to ensure people receive access to relevant treatment or support as quickly and appropriately as possible. Community Psychiatric Nurses (CPN`s) based within CATS aid the decision making process of operational police officers around managing risk when dealing with any suspected mental health incident.

If Police officers come into contact with someone they're concerned about who may require CATS input, assistance can be requested from a CPN with the team through the NHS switchboard 24 hours a day. The nurse discusses concerns with the attending officers, triages the incident and can make a clinical decision regarding the best course of action for the individual. We had hoped to update you with some statistical information about this approach but unfortunately have been unable to access anything at this stage. Regular updates will come to future Community Justice Partnership meetings and shared with all in our next newsletter.

#### **MULTI AGENCY SAFEGUARDING HUB (MASH)**

The work of the Multi Agency Safeguarding Hub (MASH), hosted in Nithsdale locality screen and respond to referrals where there is a concern that an adult may be at risk of harm. The MASH includes social services, police and health, based together to share information and make informed decisions about the protection and support of adults in our community. MASH has a region wide remit which gives a single point of entry for screening referrals that may indicate an adult is at risk of harm. This can be from professional workers or members of the public. Nithsdale locality has supported the MASH development and continues to oversee the social work input. 4,497 concern referrals came through the Adult Multi-Agency Safeguarding Hub (MASH). Of these 1076 were taken to Duty to Inquire and 103 of these went on to Investigation. There were 35 Initial Case Conferences and 23 Review Case Conferences in this period.



#### **The Intensive Family Support Service**

The Intensive Family Support Service (IFSS) has been in place for 1 year so far. The service works with vulnerable families who are experiencing poverty. To date the service has worked with 119 families (232 children) across Dumfries and Galloway. Staff have been able to work with and support families intensively, providing supports early mornings, evenings and weekends, sometimes on a daily basis. Working with families intensively has enabled social work staff to build relationships much more quickly. The service has been able to help families break the cycle of difficulties that previous Social Work intervention has been unable to do. Staff have worked together with families to involve them in how they are supported. Support has included help with routines and boundaries, addressing and maintaining suitable home conditions, attending appointments, improving school attendance, budgeting and accessing welfare supports. The team have helped families make good use of resources in their local communities which will support them to sustain changes in the future. Locality Teams hold case responsibility and assessments from IFSS contribute towards the overall assessment; not all families have been able to sustain changes made and some have not engaged with the Service, but involvement has enabled processes to move forward quicker for children. The service has had very positive feedback from families and other professionals and was shortlisted for a SASW award. A huge well done from us to the staff and families involved.

# Operation Safety

Just Communities 2nd Birthday Edition—Annual Round Up!

Community Justice has been included as a partner for "Operation Safety" a region wide education session for Primary 7 pupils from Stranraer to Langholm. The events take place in the West (1 week in Stranraer during May) and East (3 weeks from September and October) This means that messages that contribute towards community justice outcomes are delivered with the emphasis on engagement and early intervention.

During 2018/19 1150 pupils attended Operation Safety in the East of the region whilst 410 attended in the West.

Our colleagues from Fire also deliver a Juvenile Fire Setters and Deliberate Fire Setters intervention for young people who have become involved in risky behaviour. During 2018/19 there were 3 sessions delivered in the West and 3 in the East of the region. The work is supported by schools and referrals can be made from schools, social work or the individual themselves. Talks are tailored to the individual involved and the specific type of behaviour they have been displaying/ taking part in. Due to confidentiality we are unable to share any further information.



## Challenges

Whilst we would like to have achieved everything included in our plan it was actually a little overly ambitious for one year! It has now been agreed that the action plan that underpins the strategic plan will span the three year lifetime of that plan, whilst retaining the flexibility to reprioritize things as the landscape changes.

There are no specific groups for people with lived experience of the justice system in Dumfries and Galloway. We look forward to learning more about this approach through the work of the Service User Involvement Groups which have now become established in each of the three Ayrshires and the research that was undertaken to support this work during the transition from Community Justice Authorities to local partnerships. It is however important to recognise that the voices of those with lived experience is considered by our partners delivering services on the ground on a regular basis and this is something we hope to develop throughout the remainder of the CJOIP.

The partnership is supported by one member of staff which at times can be challenging. However this means that it is really important that we are effective and take responsibility for things together. Funding and support should be going to those delivering services on the front line and to supporting those who are most vulnerable in our communities.



*“ my family are doing the sentence with me. They just want the good son back that they know I am when I’m not taking drugs and committing crime to fund it....I need help”*

*Service user, HMP Dumfries*



## Moving forward together, just communities, strengthening relationships

It's important that we don't lose sight of the reason we are doing what we do. This can only truly be captured through the stories of those involved in the justice system. This year we asked staff supporting people on Community Payback Orders and from Throughcare Services to ask those they work with if they could share their stories. The following is a selection of real experiences prepared by staff with the consent of the people involved. We'd like to extend a huge thanks to them all.

### Shine Women's Mentoring Service.

#### Case Study – Mandy

Mandy was released on bail to allow for preparation of background reports, following charges of Assault to Injury, Possession of an Offensive Weapon and Threatening and Abusive Behaviour.

Whilst on bail she committed further serious offences and was given 40 days on Remand in HMP Cornton Vale. She was due to appear before the Sheriff Court for full committal to learn of her disposal. On the day the Sheriff was sympathetic to Mandy's case and she was given 18 months Supervision, 200 hours Unpaid Work and a Fine.

Prior to this, Mandy had been involved in the Criminal Justice system for a drink driving charge.

More recently, she stated she had acted impulsively out of desperation to protect her children. Mandy admitted that she'd consumed large amounts of alcohol and this had been an additional factor which had constrained her capacity for consequential thinking on both occasions.

She had been introduced to Shine, whilst on Remand and at the point of referral highlighted that she was struggling with several issues, including anxiety, depression, Post Traumatic Stress Disorder and episodes of self-harm. Mandy acknowledged that her drinking was problematic, but she found she was able to express her feelings when drunk. Up until recently she had coped well, managing to sustain a full-time job, meet the demands of her husband and care for their two children.

Since release Mandy has split from her husband and moved out of the family home, choosing to reside with her childhood friend. Unfortunately, she has become estranged from her son, but has contact with her daughter on a regular basis.

Mandy has worked hard to make changes in her life and is complying with her court

order effectively. She managed to complete her Unpaid Work hours in a matter of months, having been given the opportunity to volunteer in the local Foodbank, where she thrived and regained some self-worth. We worked closely together, creating a Justice Outcome Star to prioritise the areas Mandy wanted to address, informing an Action Plan.

She attended appointments with Specialist Alcohol services, but found this wasn't the right approach for her, following a minor lapse she has recently started on Antabuse and Topiramate to deal with her cravings. To date, she is doing well on the medication and feels in control, something she hadn't felt for many years.

Mandy is still on a waiting list to see Psychological Services but is stable. She has been introduced to Mindfulness and is studying a short course on it at the local university campus. By nature, Mandy is a doer and likes to keep herself busy, making positive use of her time, so Mindfulness is quite a contrast for her. We are currently looking into attending a Pilates Class together.

Around about three months into supporting Mandy, we discussed the Next Steps course with Venture Trust. Mandy was keen to embrace the opportunity to challenge herself physically, mentally and emotionally on a wilderness expedition. Having met the representative a handful of times she was signed up and is due to start the adventure in two weeks' time!!

To top it all, Mandy has made a phased return to her work this week and is settling back in just fine.

It's been a pleasure to mentor Mandy, and I'll continue to support her over the coming months, albeit when she has time to fit me into her busy schedule. Not that I'm complaining!

Pat was a repeat offender, his offences were mainly drug related although did include convictions for violence. He described leading a transient lifestyle a contributing factor in the Merchant Navy and later fishing boats and building sites. His lifestyle involved both alcohol and drug use with his drug of choice being Heroin. He reported a period of abstinence of approximately 4 years and believed a prescription of Subutex contributed to this success. Prior to leaving custody he was prescribed Naltrexone as Subutex was not available on prescription within custody, he believed this medication didn't work for him and intended to request Subutex when liberated.

Pat had never lived on his own as when not working on the boats he lived with his mother who did everything for him leaving him with limited lifestyle skills. When his mother died Pat had never dealt with or allowed himself to cope with his grief. Other factors which he described as contributing to his drug and alcohol use were physical problems where he would take heroin as a pain relief. He felt that alcohol use was his biggest issue describing himself as an alcoholic, he reported that when drinking heavily, using drugs was normal and went hand in hand with his socialising. He believed that in order to turn his life around he would need to move away from the area where he was well known.

Prior to leaving custody Pat was not only struggling with the bereavement of his mother. He described being subjected to sexual abuse which he suffered when he was younger. Pat had been approached by the Police about giving evidence against the perpetrators and this was causing him to experience unpleasant flashbacks; although with support and encouragement from joint community groups and Throughcare he felt he was able to gather enough strength to see the disclosure through. Pat's needs were identified from personal disclosure during interview and from the Addiction Services in custody.

The main areas identified were: housing support, addictions and counselling, both grief and negative childhood experiences.

Pat was referred to housing as he was presenting as homeless on liberation. When the housing officer met with him a referral was put in for housing support in order to help him with everyday living skills, particularly budgeting. He was provided with a place in supported accommodation; he was familiar with this place having been provided with support there previously. When he initially went into the accommodation there were concerns raised by the support staff that he was not accepting the support available to him; not enough to warrant him taking up a place there. He therefore required a lot of encouragement to engage with housing support; this was provided by his Throughcare Support Officer almost daily through phone calls and weekly meetings.

Pat believed that his best chance of remaining free of drugs was to be prescribed Naloxone. Pat also stated that he had not dealt with his bereavement and that he was also expecting to give evidence in court in the future against the individuals who sexually abused him in the past. He stated that he could suffer from flashbacks and negative thoughts which may cause him again to take heroine in order to blank it out. Pat does not feel ready at the beginning to access counselling as he wanted to deal with one thing at a time, he was however willing to discuss this with his GP in order to begin the ball rolling as it could take a while for a referral to come through.

Pat engaged well both in custody and in the community on a weekly basis. There were regular responses to numerous crisis points throughout his journey of preparing for release and resettlement.

Numerous referrals were made to support agencies in the community, his TSO attended meetings with Pat and his support/ housing provider and encouraged him to disclose his needs to the appropriate provider.

There were difficulties in terms of Pat being able to access the Naloxone which he felt he needed to remain abstinent from drugs and alcohol, this resulted in him relapsing but with the supports in place he was able to desist. TSO provided further support for Pat to attend hospital where he was diagnosed with breast cancer and were able to provide ongoing support due to established relationships to talk about his feelings; Pat was again encouraged to share this information with other agencies involved in his support to ensure this was ongoing.

Eventually Pat was able to move from supported accommodation into his own home, he was passed on to partner agencies where he received ongoing sustained support.

The stories provided demonstrate the chaos that many people in the justice system live with. Thanks again to all involved for allowing us to share these stories. Next year we would like to share stories from those going through the journey, in their own words rather than the words of those supporting them. Watch this space!



*As detailed in this, the second Dumfries and Galloway Community Justice Partnership Annual Report, the drive and commitment I was proud to endorse last year has continued. As chair of the partnership, it is with pleasure that this report details DGCJP being innovative and leaders in developing practice and joint working.*

*This is evident through the uptake and response to the Trauma informed Practice multi-agency training organised locally over the first few years of the partnership. That the first joint agenda Violence Against Women and Girls / CJP conference in Scotland was organised and held in Dumfries shows the potential to lead the way on a national basis from a local perspective.*

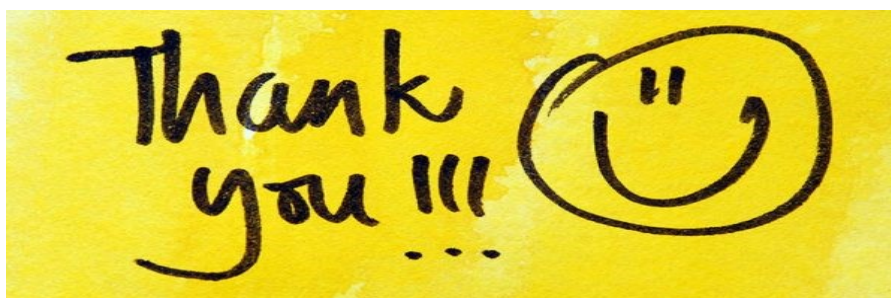
*This proactive approach by Vikki Binnie, Community Justice Partnership Manager, and all partners involved, has been particularly pleasing and we look forward to working further in 2019/20 with wider partnerships to integrate our practice and capacity towards shared priorities. We will do this and continue to not just work with, but to challenge Community Justice Scotland, to work towards our aim of providing "Just Communities" for those in Dumfries and Galloway.*

*As chair I would like to record my thanks to Graeme Galloway, Police Scotland, Karen Smith Scottish Prison Service and Kirsty McGowan from the Crown Office who moved on in 2018/19 and wish them well in the future. Importantly, I wish to record my thanks to all partner agencies.*

*Finally, there are ongoing challenges for all partners, including funding and staff retention, however, by continuing to be innovative DG CJP can continue to build "Just Communities". I am certain we will face further changes in 2019/20 and that we will adapt and continue to develop the strong Community Justice partnership being built.*

**Gordon Pattinson,**

**Chair, Dumfries and Galloway Community Justice Partnership**



**As always we are finishing by saying thank you.**

**Thank you to all our partners who support the work of the partnership as well as working hard within their own organisation, none of this could have been achieved without you!**

**From the case studies we can see how hard people work to turn to their lives around, nobody wants to live their life in and out of court and prison but it takes a lot of work and commitment to make things different; often this begins with hope! Thank you to all of you and we hope your journey continues on a positive path.**



# Community Learning and Development Partners' Plan End of Year Report 2018/19



Dumfries &






Galloway

Together is  
Better



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# FOREWORD

It has been an exciting year helping to take forward the CLD Partnership and progressing the priorities outlined within our new plan. Despite continual organisational and sector change, CLD Partners have continued to work well together to make significant progress on many of the short-term actions detailed within our plan. This end of year report aims to provide an overview of the range of key initiatives taking place right across our region and which are having a positive impact on our young people, learners and our communities.

2018/19 has seen further changes nationally, with Education Scotland now focusing their resources on a regional model and which has allowed us to develop positive working relationships with our neighbours in the three Ayrshires. This has opened up new opportunities for practitioners to learn from each other and share best practice.

There are certainly many challenges on the horizon, but those working within the CLD Sector can be the catalyst for change through promoting and facilitating CLD approaches to improve outcomes for our communities and our most vulnerable young people and adults.

I would like to thank partners for their continued support and particularly to the CLD Standards Council, Education Scotland and Scottish Community Development Network who are providing fantastic local support to our sector workforce.



## Stephen Jack

Lifelong Learning Manager DGC

Chair Dumfries & Galloway CLD Partnership

Chair CLD South West Network





# CLD PARTNERSHIP PERFORMANCE HIGHLIGHTS FOR 2018/19

**80,903\***

learners participating in learning opportunities through CLD Partners. \* including events



**1458**

people achieving accredited awards



**1792**

volunteers supporting CLD Partner delivery



Over **3000**

learners citing improvements in confidence



Over **3000** learning opportunities offered through partners

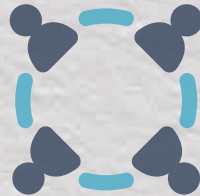
**456**

third sector organisations supported



**92.2%**

2018 participation measure



93% of students feel that the College helped them to develop knowledge and skills for the workplace.

Source: Scottish Funding Council Student Satisfaction & Engagement Survey 2018/19

**14%**

The College met its target to deliver 14% of credits to those students with a known disability.



**Standards Council Scotland**

D&G Membership  
19 Associate members  
21 Full Members

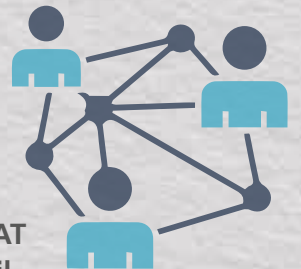
**68%**

retention rate for College students residing in SIMD 10 areas – on target



**14 CAT**

Community Empowerment – 9 long term leases; 19 short term leases and 14 CAT transfers agreed for Council owned buildings





## OUTCOME 1

Skills and learning opportunities are co-ordinated across partners and our provision is targeted and reaching those in most need





# OUTCOME 1



## Digital Participation

- Dumfries and Galloway Council and Third Sector Dumfries and Galloway have both signed up to Scotland's Digital Participation Charter. A range of digital support sessions are being offered to learners across our communities. An informal digital partnership involving third sector providers has been established to maintain an overview, share best practice and identify any gaps/overlap in provision. The Council has also embarked on a programme of staff upskilling aimed at front line workers and utilising the baseline skills survey available through the Digital Participation Charter.

## Tackling Poverty

- Lifelong Learning Assistants have supported volunteers across the region who are involved with the Tackling Poverty Reference Group (TPRG) and this includes support with confidence building and accredited qualifications. Dumfries & Galloway Council secured a COSLA Gold Award in the "Tackling Inequalities and Improving Health Category" for the work they are taking forward.
- The Council also supported Members of the TPRG to form a volunteer Steering Group to design and deliver a 2nd year of participatory budgeting events where groups/organisations supporting the poverty agenda were able to submit funding applications on an area basis to enhance local work linked to poverty and with the proposed projects being decided through a public vote (in-person and on-line). In the year 2018/19 a

further £250,000 of Anti-Poverty funding was successfully distributed across 25 local groups and organisations who submitted project proposals designed to tackle and address various aspects of poverty in their local communities. The work around PB and tackling poverty featured as a case study within the Audit Scotland Local Government in Scotland Challenges and Performance Report for 2019. Dumfries & Galloway Council's progress in introducing Participatory Budgeting for Tackling Poverty Budget was highlighted as an area of good practice, specifically around how Councils are being challenged with delivering services differently with and within communities.

## Provide a range of learning opportunities/interventions which help to improve the health and well-being of our communities and target groups

- Happy Feet is a health and wellbeing programme delivered by Youth Work's Youth Enquiry Service that looks at different aspects of wellbeing including mental and emotional health, socialization, healthy eating and physical health and exercise. The group cook healthy meals and eat together, take part in an engaging and informative workshop and then take part in a different physical activity. There is also a walking group that go on different walking routes in and around Dumfries and Galloway and talk about issues affecting young people.



# OUTCOME 1



- “Nithsdale Challenge” is a 12-week programme for young people aged 15-19 who have left education, or who are ‘at risk’ of disengaging. The programme aims to support young people to improve their skills and qualifications for employment. The Nithsdale Challenge is focussed on young people having the opportunity to gain formal accreditation for their learning whilst taking part in activities that support the development of their skills for life, such as confidence, team working and leadership.
- In the last year, 32 young people have taken part in the Nithsdale Challenge programme with all of them reporting an increase in their personal confidence levels. 91% young people have reported that they went on to employment, training or further education within 3 months of taking part in the course.
- The Junior Nithsdale Challenge ran for 12 weeks with a large group of 51 students from North West Community Campus (NWCC). The aim of the Junior Challenge is to work alongside young people to develop their skills for life as well as providing an opportunity for young people to engage in informal learning out with the school day.
- The programme is delivered weekly by two Youth Workers alongside partner organisations who support the project by delivering specialist inputs. Our partners for this programme included NHS Dumfries & Galloway and Police Scotland. Throughout the 12-week programme, the young people achieved their Bronze Youth Achievement Award, Bronze Duke of Edinburgh’s Award and First Aid Certification. Additionally, the group participated in training programmes focussed on knife crime (No Knives, Better Lives), sexual health, drug and alcohol use and misuse, and mental health. The outcomes of the group were to increase young people’s opportunities for employment, training or further education whilst also looking to improve their personal confidence and self-esteem. Through our evaluations, we know that all participants feel more ready and better equipped to enter the world of work.
- The EU funded Interreg VA Community Health Synchronisation (CoH-Sync) project is a health and wellbeing programme that is now being delivered in Nithsdale and Wigtownshire. It aims to promote healthier lifestyles and focuses on the risk factors associated with long term conditions. Trained facilitators work with people over the age of 16 to manage their own health and wellbeing and signpost them to community support and other organisations across health and social care. 422 health and wellbeing plans were developed with people who live and work in Wigtownshire. An ambitious target has been set for the next six months with 624 plans to be completed by the end of December 2019.
- The community development team are trained in participatory appraisal. This approach can be used to work with communities to understand need. They have been involved in engaging with communities about the Transforming Wigtownshire programme, screening services and the health and wellbeing service review. (N.B extract taken from Health and Social Care Locality Report – Wigtownshire – October 2019)



# OUTCOME 1



## **Provide a range of accredited learning opportunities for our communities and targeted at those in most need**

- 223 individuals achieved qualifications following participation in accredited learning opportunities through the Lifelong Learning Team. This included nationally recognised accredited awards such as Digital Skills Awards, SQA core skills, UKCC Coach Education Awards and Peep Progression Pathway Awards. A further 1899 young people achieved qualifications following participation in accredited learning opportunities through the Young People's Service.

## **Ensure that those who require ESOL support and refugees requiring specialist skills/assistance to help integrate into society and secure employability have their needs met.**

- A wide range of ESOL opportunities were provided across Dumfries and Galloway by the Council and other community partners. 78 adults participated in ESOL classes delivered by the Lifelong Learning Team which included individuals who have moved to the region as part of the Syrian Refugee Resettlement Programme. A minimum of 4 hours of classroom provision at each level was available for refugees and other learners, with further conversational and drop in opportunities supplementing

this provision. Dumfries and Galloway College provided accredited ESOL opportunities for learners at the more advanced levels and also supported the provision of community-based provision by accepting applications for Scottish Funding Council monies allocated to the College for ESOL. Dumfries and Galloway Multicultural Association also provided additional opportunities for beginners, while Massive Outpouring of Love (MOOL) provided conversational opportunities through befrienders.

## **Increasing Employability/ Promoting "My World of Work" amongst partners, parents and targeted learners.**

- From 1st June 2018 to 31st May 2019 Skills Development Scotland delivered 12,159 Career Information, Advice and Guidance engagements for 6,086 school pupils through a mix of group and one-to-one sessions.
- From 1 April 2019 to 30 June 2019, 1,358 people registered on [myworldofwork.co.uk](http://myworldofwork.co.uk).
- The 2019 Annual Participation Measure showed that of the 5,770 16-19-year olds in Dumfries & Galloway 91.2% were in education, employment or training and personal development.





## OUTCOME 2

Our Children and Young People are experiencing improved outcomes and positive destinations through enhanced partnership working



## OUTCOME 2



### **Implement and establish a new regional model for youth democracy and participation**

Dumfries & Galloway's Regional Youth Council consists of 35 young people who were democratically elected on April 1st, 2019. Each of the 12 ward areas is represented by 2 Ward Youth Councillors, with additional representation for young people who have minority identities with 1 Nominated Youth Councillor being elected to represent; Young Parents, Young Carers, Care Experienced Youth, LGBT Youth, Ethnic Minority Young People, Young People with Additional Support Needs & Disabilities and Gypsy / Traveller Youth.

Youth Councillors are responsible for ensuring the views of young people are heard at a local decision-making level, this includes engaging with Elected Members and the wider Local Authority, Community Councils, and Public Bodies including Police Scotland and NHS Dumfries & Galloway. Additionally, the Youth Council includes our regions 4 Members of the Scottish Youth Parliament (MSYPs) who are responsible for ensuring the views of young people are represented at the Scottish Youth Parliament, UK Youth Parliament, UK Parliament and Scottish Parliament. The new structure and operation of the Youth Council is a culmination of work carried out since progress since 2016 when it was identified through the Services for Young People Review that our Council's current approach for meaningfully engaging young people in decision making was not fit for purpose.

### **Use the results from the Year of Young People 2018 engagement exercise to develop priority projects for young people**

- The "10,000 Voices" Young People's engagement exercise ran in Dumfries and Galloway for the duration of 2018, and is the largest collection of young people's views in the region, with all participants aged between 10 and 25. This is therefore the views of 46.9% of all young people living, working and studying in Dumfries and Galloway, making it the largest collection of young people's views in Scotland for a single local authority area. With the survey utilising the "Place Standard" toolkit, Ward based information is now available and the findings have been shared with key CLD Partners to help inform and plan local Service delivery.

### **Continue to focus the support and delivery of community-based youth work opportunities for young people**

- The Council's Youth Work Service continues to provide a range of universal community-based youth work activities. Drop in sessions are aimed at young people aged 12-25 years old and use an informal education approach in order to develop the social and emotional well-being of those who attend. This group provides stimulating and meaningful learning opportunities where the young people can express themselves freely and feel included in developing their own learning plans and group programmes.



## OUTCOME 2



- Programme delivery includes sports, arts & crafts, issue-based workshops, music, film, photography, trips, teambuilding activities and cooking. These groups enable the young people to progress to other provision through the service, that include accreditation programmes that recognise their progress towards their personal development goals.
- The Detached Youth Work Project aims to work with young people who are out on the streets at night, who are often not involved in education, employment, training or organised activities. This group of young people can easily slip 'through the net' and are often not aware of opportunities within their community due to their limited contact with agencies.
- This project was developed in response to requests from several partner agencies who were reporting concerns regarding anti-social behaviour within the town centre. Our Mobile Youth Centre, My-Pod, acts as a base for the detached project and we are successfully running this provision every Thursday evening and one Saturday per month. We have built up positive relationships with over 50 young people in Kirkcudbright who socialise in and around the Harbour. Each week work we work alongside young people to identify their values, needs and aspirations and use this information to deliver relevant and informative inputs. To date, there have been a number of inputs surrounding issues such as personal safety, healthy relationships and sexual health, alcohol and drug use and misuse.

### **Provide a range of youth accreditation for young people participating and achieving through youth work activities and supporting wider achievement through schools**

- The Duke of Edinburgh's Award (DofE) aims "to inspire, guide and support young people in their self-development and recognise their achievements" The DofE is the world's leading achievement award for young people. The Open DofE Centres operated by the Youth Work Team provide universal opportunities for young people aged 14 (or in S3) – 25 years of age from across Dumfries and surrounding towns and village and have a Co-ordinator and volunteer leaders who all work to assist the young people through the various sections of their Award. The Open Centres provide support to young people to identify relevant activities, organisations or spaces to complete their Volunteer, Skill and Physical sections whilst also being a space to learn skills relevant to expedition such as navigation, first aid, cooking, kit maintenance and route planning.
- Youth workers have been in schools across the region delivering a range of skills and developmental programmes. In discussion with each individual school, the programme and a method of accreditation was agreed and implemented. The accreditation included Hi5 Awards, Dynamic Youth Awards and Youth Achievements Awards. These Youth Awards are fun and engaging way to recognise and accredit young people's achievements and are externally quality assured by the Scottish Qualifications Authority (SQA) and are credit rated on the Scottish Credit



## OUTCOME 2



and Qualifications Framework (SCQF). Through self and peer assessment, young people develop skills for learning, life and work. The Awards fully support the aims, values, purpose and implementation of Curriculum for Excellence.

- The Community Volunteers programme takes place in Kirkcudbright Academy and is a voluntary elective for young people in the Senior Phase who have an interest in volunteering in their community.
- The overall aim of the project is to create valuable and meaningful volunteering experiences which build on young people's confidence, knowledge and skills for learning, life and work. It also involves working with local organisations and partners to create volunteering opportunities. The course is delivered by a Youth Worker over 2 periods per week over the course of the academic year and the programme includes; team building and group work, confidence building, preparation for a

volunteering experience and then volunteering in the community. Throughout the year, young people have completed written and vocational coursework for the SQA Volunteering Skills Award.

- Due to the success of this project, it has been agreed that this initiative will be repeated throughout the new academic year beginning August 2019 with a new cohort of senior phase students.

### Youth Beatz

- Volunteers play a huge role in the set-up, organisation and running of Youth Beatz, from young volunteers to adult volunteers. The continued involvement of our young volunteers who are involved in the co-designing of almost every aspect of the festival ensures that Youth Beatz is truly youth led, with groups leading the way in the co-design of Youth Beatz 2019:

### Volunteering opportunities

Oasis Events Team	Junior Events Team	Events Management Team
The Toon	Youth Steering Group	Adult Volunteers
Police Scotland Young Volunteers	Scene 1 Take 1	



- Through the recruitment phases, which included recruitment evenings and application process, a range of volunteer roles were offered to successful candidates; roles which were best suited to their skills, qualities and experiences. This included photography, catering, backstage, site set-up, derig, customer service and shadowing site managers.
- This year for the first time, an Event Management Internship opportunity was introduced for university students and graduates. Four successful candidates were recruited, representing Glasgow Caledonian university and Edinburgh Napier. These students helped with all aspects of the festival and included shadowing and supporting site managers in their roles.
- For the second year running, Youth Beatz welcome Gold Duke of Edinburgh's Award participants from across Scotland to join the festival team as part of their residential section. The project aimed to give young people the opportunity to develop their confidence and skills through hands on, behind the scenes experience in all aspects of delivering a large-scale event including site management and customer service. 16 young people were selected from the applications received and the residential took place from 19th – 26th June. The young people camped locally and following an orientation and training day began work in various teams preparing the site for the main festival days. Over the weekend of the festival the volunteers were allocated roles in public engagement, fundraising, backstage support and site management, which they all carried out enthusiastically and professionally.

### Partners are offering a co-ordinated range of intervention and prevention activities focused on improving the health & wellbeing of young people

- work with partners to provide issue-based training on alcohol, tobacco and other drugs to young people.
- support peer education sessions through activities like "The Toon" to raise awareness with young people in Dumfries and Galloway on issues surrounding alcohol, tobacco and other drugs.
- The Toon is a hard-hitting interactive production that addresses key issues facing young people in Scotland today such as sexual health, drugs, alcohol, suicide and domestic violence to name a few. The Toon is entirely produced by young people, from scripting writing and set design to performing in the drama production. The young people involved with the Toon did an incredible job delivering The Toon "Dis-Nae" not only on the two days of the event but also in the week prior to the event for secondary school pupils.
- 'Cool2talk' is an interactive digital service where young people age 12+ can have health related questions answered by a health or youth work professional within 24 hours of their posting. The website offers reassurance, encouragement, information and advice on any health-related issue as well as signposting to appropriate local
- The Champions Board Project is a targeted provision for young people aged 12-25 who have been in or left care. For the last 2 years, this project has been managed and delivered by Young Peoples Services and thanks to external funding from The Life Changes Trust, there are 3 key elements to the project:





### Targeted Youth Work Provisions

- These are groups that run weekly or fortnightly that bring together young people to learn skills relevant to their lives and interests. This has included the delivery of cooking, gaming and art programmes in Sanquhar, Closeburn, Dumfries, Annan, Gretna, Lockerbie, Castle Douglas, Kirkcudbright, Dalbeattie, Newton Stewart and Stranraer. One-to-ones are also available for young people who require additional support before engaging with groups.

### Listen2Us Group

- Listen2Us is a youth advocacy group for young people who want to create change within the care system. This group meets every 6 weeks and their priority is ensuring the views and experiences of young people are listened to and acted upon by decision makers. Listen2Us also deliver training and awareness raising sessions so that professionals, carers and the wider community are educated on issues affecting young people.

### Champions Board Meetings

- These meetings are an opportunity to bring young people and decision makers (Chief Executive, Senior Officers, Elected Members) from across a range of agencies and departments that have a Corporate Parenting responsibility including; Social Work, Youth Work, Education, NHS & Barnardo's. These meetings adopt a collaborative approach to decision making surrounding the services that are available, support that is provided and parenting approaches utilised by Corporate Parents that affect care experienced young people.
- 113 young people participated in the Listen2Us Consultation that sought the views of young people on a range of issues such as rights, involvement and participation, relationships, sibling contact and support available to name a few.

- 89 young people applied for the Individual Grants Scheme with over 65 young people being awarded money to participate in an experience or purchase clothing or equipment that would improve their well-being.
- 42 young people attended the #WeCare event that brought people together from across D&G to learn skills, build relationships and participate in the discussion surrounding the Independent Care Review commissioned by the Scottish Government.
- 18 young people have regularly engaged with the Listen2Us group and subsequently the Champions Board meetings and more broadly there are in excess of 40 young people engaging with our 1-2-1 and targeted youth work services on a regular basis.

### Widen Family learning approaches through upskilling of staff

- Following the creation of a new Lifelong Learning Team in January 2019, all new posts included family learning as one of the key activities associated with the role to help increase capacity to support this key priority. Peep has been recognised nationally as a successful family learning programme which delivers positive outcomes for children and their parents. All members of the new area based Lifelong Learning teams who were not already trained to deliver Peep were upskilled along with all ten of the government funded Senior Early Learning and Childcare Practitioners. This significantly increased capacity to deliver the Peep programme within the region with plans to expand delivery in 2019/20. Two Lifelong Learning staff members also completed a Peep train the trainer course to enable them to train more local deliverers in the future.



## OUTCOME 2



- During 2018, Family Learning activity was targeted through 15 different Primary Schools across the region with sessions including the “Roots of Empathy” programme, Homework Clubs, Science and Maths based STEM activity and other Transitional Programmes. 2251 individual children and 1416 individual adults benefitted from these activities with overall attendances reaching 40,029.

### Partners are working together to develop a STEM Strategy for the region

Representatives from Dumfries and Galloway College and Education jointly led the development of a STEM Strategy for the region along with a range of other CLD Partners with a STEM development group now in place.

2018/19 Lifelong Learning STEM performance is detailed as follows:

- o 877 STEM related sessions delivered by Lifelong Learning Team
- o STEM sessions involved 1,113 participants (496 children and 617 adults)
- o 6,978 STEM related attendances were recorded in total
- o The majority of STEM related sessions were technology related
- Other STEM sessions included accredited and non-accredited numeracy and maths learning opportunities and a range of family learning activities which involved an element of STEM (e.g. number bags).





## OUTCOME 3

Volunteers, target groups and community organisations are supported to develop their capacity and capability in order to maximise opportunities linked to the Community Empowerment (Scotland) Act





## OUTCOME 3



### Promote agreed partnership arrangements for Participatory Budgeting; Asset Transfer; Volunteering

The Council and Third Sector Dumfries and Galloway are working closely together to provide support, guidance and assistance to voluntary organisations interested in taking forward Asset Transfers/ projects linked to the Community Empowerment Act. A brief summary as follows:

Short Term leases – 19

Long Term Leases – 9

Community Asset Transfers – 14

94% of respondents rated the support received in relation to CAT applications as either very good or excellent.

### Participation Requests (PR)

Dumfries and Galloway Council has a clear process in place for Communities wishing to make a request or discuss potential opportunities to improve local outcomes:

Objective 1 - to promote PR as a key aspect of community empowerment.

Objective 2 - to support community groups throughout the PR process

Objective 3 - to ensure transparency and fairness in our decision-making

Objective 4 - to respond positively to the improvements suggested through PR

- Third Sector Partners and Third Sector Dumfries and Galloway were actively involved in developing the Council's Strategy and Procedure and promotes PR to community groups. Each Community has a trained link Ward Officer to provide support to interested communities across the 12 Political Wards.
- During 2018/19 the Local Authority had discussions with four groups and one individual around PR. In three cases discussion are ongoing but no formal requests have been received as of yet.

### Participatory Budgeting

#### Tackling Poverty through Participatory Budgeting – Phase 2 "Making Ends Meet" 2018/2019

- Policy Development Funding of £250,000 was awarded during the 2018/2019 Dumfries and Galloway Council Budget Setting Process to tackle poverty through Participatory Budgeting. The PB Steering Group which was formed and comprised of both Tackling Poverty Reference Group Volunteer Members and also the Chair and Vice Chair of Communities Committee, supported the delivery of the second PB Tackling Poverty process which was successfully led and completed by the Participatory Budgeting Manager.
- Support to the Tackling Poverty Reference Group Volunteers was completed by the Participatory Budgeting Manager and three Lifelong Learning Assistants along with the Anti-Poverty Officer. Volunteers were assisted at every stage of the process which included the development of the application process; the launch and delivery of the PB Applications; checking the compliance of the applications received; completing the Scoring Panel Process and planning four "in person" voting events across with volunteers playing a key role in the delivery.



As a result of the above, 26 groups across Dumfries & Galloway received awards ranging from £1,000 up to £20,000 to support initiatives such as increasing skills in our most vulnerable communities, ensuring food and clothing is reaching those in most need along with healthy eating initiatives.

### Community development approach to tackling food poverty in Upper Nithsdale

- Food poverty and food availability have been a long-term issue in Upper Nithsdale. Over the past few years with food poverty becoming more of a national issue there has been increased focus on meeting the needs of local people and organisations in Upper Nithsdale including support groups linked to health eating and budgeting.
- An open event in Kirkconnel in January 2019 led to a steering group being formed to help advance community led solutions to increasing availability and access to fresh food and community-based food sharing activities. As Fareshare is a volunteer led model, we will be supporting a variety of volunteer roles and identified training and development needs therefore building capacity, resilience and social capital.
- Building Healthy Communities and Kirkconnel and Kelloholm Development Trust have been successful in securing £15,000 from Dumfries and Galloway Council's Participatory Budgeting funding. This will support Fareshare to operate in Upper Nithsdale, delivered by local volunteers and supported by community development workers.
- The Community Action through Participation and Engagement Network (C.A.P.E) has undertaken community engagement work to support refreshing the Kirkconnel and Kelloholm Community Action Plan (2014 -2019).

(N.B extract taken from Health and Social Care Locality Report – Nithsdale – October 2019)

### Volunteering

- Dumfries and Galloway Council developed and implemented a new volunteering strategy during 2018/19 to ensure that the Council adopts best practice in terms of its recruitment, development and appreciation of all of our volunteers and that staff supervising volunteers understand their responsibilities and carry these out to the benefit of the volunteer, the organisation and the communities they serve. This strategy is supported by a volunteer agreement arrangement with the following key outcomes being agreed as part of this:
  1. An enhancement to the range of volunteering opportunities with Dumfries and Galloway Council
  2. An improvement to the recruitment, management and development of volunteers
  3. A volunteer base that better reflects the population profile of our region
  4. Volunteers that are recognised, rewarded and celebrated
  5. Volunteer arrangements that are coordinated with other public and third sector partners at local and national level





## OUTCOME 3



Following the appointment of a Volunteering Officer in March 2019, TSDG is currently working on the development of a Volunteering Strategy, 'Making Dumfries and Galloway a great place to volunteer', which will be launched in Spring 2020.

The strategy will document how TSDG can develop and support volunteering across Dumfries and Galloway, in line with their vision and strategic objectives, as well as implementing outcomes from Scottish Government Frameworks for the third sector and for volunteering.

In developing a Volunteering Strategy for Dumfries and Galloway, TSDG has:

- Created a Volunteering Reference Group, consisting of volunteer-involving organisations from across the region to act as a sounding board throughout the development of the strategy.
- Undertaken desk-based research, collating relevant information from national and local frameworks and reviewed the prevalence and content of volunteering strategies across other TSIs and partner agencies.

- Visited to two TSIs who actively support volunteering at both a strategic and operational level
- Produced and disseminated three questionnaires:
  1. Volunteer involving organisations in D&G – online survey
  2. Volunteers in D&G (individuals who currently actively volunteer) – online survey
  3. Non-volunteers in D&G (people who have not volunteered in the past 12 months) – face to face interviews
- Facilitated 2 focus groups to review the proposed themes identified from research and consider actions and challenges.
- The strategy will be taken to the TSDG Board in December 2019.

In the meantime, TSDG continue to support volunteers looking to identify volunteering opportunities and support volunteer-involving organisations with recruitment of volunteers. In the first 9 months of 2019, TSDG has supported 89 volunteers looking to secure volunteering positions.

TSDG Support to Saltire Awards					
10hr award	25hr award	50hr award	100hr award	200hr award	500hr award
160	129	103	88	40	16



## OUTCOME 4

The involvement of learners and community organisations in shaping CLD Priorities has increased and is leading to positive change





## OUTCOME 4



- Implement the partner strategies for Community Participation and Engagement
- Increased use of the on-line Knowledge Hub to share info/practice
- Ongoing development of the Participation and Engagement Network
- Best Practice in Consultation Training – 160 (approx.) practitioners trained from a range of partner organisations since 2016
- Consultation Training for Elected Members and Senior Managers within DGC / NHS/ H&SC
- Improved identification of planned engagement across partners and the region
- Support for Equalities Groups to have improved skills, confidence and understanding
- Focus on improving the quality of engagement activity within organisations. (Framework for the planning and delivery of effective consultation)
- Improve local engagement arrangements to ensure effective mechanisms are in place with local learners, community groups and organisations to help identify and address key issues and better inform CLD Planning
- Over the last 12 months, Third Sector Dumfries and Galloway (TSDG) has introduced and adopted a new delivery model for working with third sector organisations across the region, which

includes a programme of monthly roadshows in each of the four localities. The roadshows provide a platform for third sector organisations to access support and training and to participate in consultation and engagement. To support this Third Sector Area Partnerships (TSAP's) have been created in each of the localities and are made up of invited organisations that work with and support third sector organisations in their communities. TSAPs are coordinated and led by the each of the TSDG Engagement Officers in their localities and provide the opportunity to influence the timing, location and content of roadshows happening across the region.

- The delivery of roadshows commenced in December 2018. Roadshows exist in two formats; 'basic' events provide access to support and advice from the TSDG team, whilst 'plus' events provide the opportunity to access training in addition to TSDG core support. In reality a spectrum of events exists, with consultation, partnership engagement and information sessions routinely made available, in partnership with local and national agencies.

In the first 9 months of 2019, there have been:

- 36 roadshows
- 13 plus roadshows delivering training in 26 different towns
- 57 partner agencies participated (as exhibitors or presenters)
- 205 appointments provided face to face support (averaging 23 appointments per month)



## OUTCOME 4



- 196 people attended training workshops
- 81 appointments were held with external funders

**They events have also provided a platform for local and national partners to consult and engage on:**

- Local delivery of Scotland's new benefits agency; Digital skills; D&G Palliative Care and Bereavement Strategy; D&G Cultural Strategy; Accessibility
- Monitoring and evaluation is built into the delivery of the roadshows. In addition, the events are reviewed on a monthly basis with a wider annual review taking place annually. Feedback from participants and the continued engagement with TSAPs has helped to identify training needs moving forward. For the next calendar year a programme of events is to be scheduled, whilst still retaining the flexibility and capacity to meet local need as identified.

**Improve communication and involvement in the CLD Partnership by developing reporting lines to include:**

- The CLD Partnership has made positive strides to build connections across the sector and integrate links with other key Partnerships/Groups who are contributing to CLD Outcomes:
- Youth Work Strategic Partnership (regular reporting line now in place)

- ESOL Partnership
- Community Development Practitioners network (see Outcome 5 for more detail)
- Learner voice (e.g. various adult learning groups across the region, Tackling Poverty Reference Group)
- Annandale & Eskdale Safe & Healthy Action Partnership
- To help further promote our plan and Easy Read version is in the final stages of being produced and will be launched in early 2020. Many learners including the Tackling Poverty Reference Group have been consulted to ensure the language and layout of the document is more easily understood.

**Commit to our improvement journey by undertaking a rolling programme of self-evaluation activity on an area/ward basis involving key community groups/organisations**

- Partners continue to self-evaluate and reflect at both a local and regional level. A regionwide Strategic self-evaluation was undertaken in February 2019 and with actions being integrated into our improvement plan.
- A new Ward PEER assessment model was also introduced during 2018/19 which involves communities at a Ward level across our region.



## OUTCOME 5

Our CLD Sector Workforce has the necessary skills to deliver on the ambitions of our plan





## OUTCOME 5



### Developing a programme of training and learning which meets the needs of our workforce

During 2018/19 a wide range of learning opportunities have been made available for our CLD Practitioners and volunteers through both statutory providers and third sector partners. The CLD Partnership has played an increased role in helping to identify, co-ordinate and promote key learning opportunities. Some key examples are detailed as follows:

- Youth Work training (as detailed below)
- Education Scotland Training delivered locally on Family Learning/ Learning at home
- Council wide commitment to upskilling the workforce through Poverty Awareness training facilitated through the Poverty Alliance
- Community Engagement Training facilitated through the Consultation Institute (approx. 160 practitioners trained cross sector)
- Good Conversations
- Volunteer Scotland Workshops
- Scottish Community Development Network (2 workshops)
- ESOL
- Community Council training
- STEM upskilling

### The Commissioning of Youth Work training services

Led through LGBT Youth Scotland, the 2018/19 programme was designed after substantial consultation with members of all four youth work forums, during spring 2018. As a result, each training opportunity was delivered in the region in which there was most interest for the topic, at a time which had been identified by forum members as most suitable.

- 10 training opportunities were offered, with places for 150 participants, with training spread across the region: Lockerbie, Annan, Dumfries, Newton Stewart and Stranraer. Training covered the following topics: Engaging Young People in Committees and Boards; developing resilience and confidence in young people; Introduction to protecting Children and young people; Supporting transgender pupils in schools; Emergency First Aid; Young people and pornography; LGBT identities; Mentoring Young People; Supporting young people to understand risk. 98% attendance rate.

### Community Development Practitioners Network

- A group of local practitioners and volunteers from Council, NHS and Third Sector came together in early 2019 to explore appetite and interest in forming a regional Community Development network. To this end, an initial event was organised in September in Castle Douglas and which involved national input from the Scottish Community Development Network (CSDN) and CLD Standards Council. The workshop- based event explored some of the CLD Competencies and Ethics with over 20 practitioners in attendance. A follow up event was held in November 2019 and a small working group has been formed to take forward the next steps. This would offer a supporting network for our practitioners, share common challenges/best practice and provide additional opportunities for upskilling/training.

## CLD South West Network

- The South West Network involving Dumfries and Galloway Council and the three Ayrshire Local Authorities has grown over the past 12 months and is currently Chaired by Dumfries & Galloway Council's Lifelong Learning Manager. A key priority focus of this group is Workforce Development and an inaugural cross authority development day was held in May 2019 with 80 practitioners from across the authority areas. The day was built around a theme of "Coaching" and professional discussions. This has led to new practitioner supporting networks being created across the themes of Family Learning, Participatory Budgeting and ESOL. The CLD Standards Council have provided £3,000 to support workforce development during 2019/20. A further priority of the network has been to build meaningful links with the South West Educational Improvement Collaborative (SWEIC) and particularly to help evidence the impact that CLD Partners are having on closing the poverty related attainment gap. The SW Network is now an official sub-group of the SWEIC and will be involved in the development of a new 3-year plan.

TSDG have delivered training workshops and events covering:

- Community asset transfer; Visioning for community buildings; Partnership and collaborative working; GDPR; Funding, with participation of national and local funders; Outputs and outcomes; Income generation; Volunteering; Gambling Awareness ; Creativity and innovation; Community engagement; Governance.

## Promoting CLD Standards Council Membership and core competencies for practitioners to all those contributing to and working within the CLD Sector

Promoting and encouraging practitioners to register with the CLD Standards Council continues to be a priority. The CLD Standards Council featured at both the South West Network Practitioner development day in May 2019 and the Community Development Practitioner day held in Castle Douglas in September 2019 along with the Scottish Community Development Network (SCDN). Overall, membership of the Standards Council is healthy when compared with other local authority areas with 21 practitioners registered as Full Members and 19 as associate Members.





## AREAS FOR IMPROVEMENT

### CLD Partnership Self – Evaluation – Areas for Improvement

- Improving our joint understanding of local community profiling information/intelligence that is available and how we can best use this effectively to make a difference as CLD Partners. (i.e. 10,000 voices exercise, school attainment trends, community profiles)
- Ensuring that the Wider Achievement of young people outside the school day is being captured within School data to help inform future career choices
- Continue to focus on ensuring that learner progression pathways are aligned and effective for our young people and adult learners
- Build our involvement with the CLD South West Network and Regional Improvement Collaborative to help evidence the impact of CLD; foster better shared understanding with Schools and Head Teachers
- Utilise the new Easy Read version of the CLD Plan to help develop a shared understanding with local voluntary groups/organisations and build resilience within the CLD Sector
- Consider organising a local event to help promote the CLD Partnership and support our CLD partners, voluntary groups and organisations



# INTELLIGENCE

10,000 Voices Young People's Engagement 2018

Health & Social Care Locality Reports 2018/19

Youth Work – Quality & Standards Report 2018/19

DGC Council 6 monthly Committee Performance reports

D&G College Evaluative Report & Enhancement Plan 2017/18

Education Attainment trends / National Improvement Framework Annual Report

CLD Partnership

Crichton Institute Poverty and Deprivation Report 2015

Individual CLD Partner Performance Information

Learner/Community feedback & Community Profiling Intelligence



## CAST STUDY 1 - "RACHEL'S JOURNEY"

## EMPLOYABILITY

Rachel registered with the Employability and Skills Service (E&SS) in May 2018 and since then has been making positive steps towards her personal development. When Rachel first came to the service, she had low confidence and self-esteem and suffered from anxiety and depression.

"I was terrified and felt out of my comfort zone when I first attended appointments. I was so cut off from the community and from normal life that I was having a hard time coping with changes."

Rachel lacked up to date qualifications and work experience and she felt her health was the primary barrier in her hunt for employment.

One of the first barriers to address was Rachel's psychological needs. We referred Rachel to the Increased Access 2 Psychological Support (IA2PS), which provides a structured approach to managing mental health. IA2PS has been fundamental in Rachel's recovery, it has provided her with the tools to overcome her anxiety and develop coping methods. This has allowed her to undertake courses and training, and also become an active part of the community.

"IA2PS is something everyone should experience. It has helped me to recognise symptoms and manage my condition. I have made new friends and am now coping with change effectively."

Rachel also needed advice and support regarding her financial situation, so I made a referral to the services' financial support provision. Although there were no changes to the benefits that Rachel was receiving, she gained valuable advice that has had a positive impact on her financial circumstances.

Since starting with E&SS Rachel has undertaken a variety of training and courses to develop her skills and gain qualifications:

- First Aid at Work; Heart Start Training; Resilience Training (C.E.I.S); Art Classes; IA2PS 10 Week Course; European Computer Driving Licence Qualification; Beginners and Intermediate Essay Writing; Interview Skills

Rachel is planning to undertake her Higher English or a Hospitality Course this year; she is just waiting for confirmation. When Rachel first started receiving support, she was volunteering at the Dumfries and Galloway Hard of Hearing Organisation as admin support. Since then she has taken up another two volunteering roles, one as a shop assistant at the Dumfries and Galloway Canine Rescue charity shop and the other as an Admin Assistant at the Dumfries and Galloway Citizens Advice Service.

"Volunteering has had a positive effect on my CV and has developed my confidence. By expanding my volunteering experience this has allowed me to apply for different types of jobs."

Rachel is still on her journey to employment though she has gained valuable experience, skills and confidence since working with E&SS. She has been successful in securing job interviews recently. This has helped her increase her confidence in stressful situations and has provided her with the necessary skills to gain employment in the near future.



## CASE STUDY 2 - "EMMA'S STORY"

## FAMILY LEARNING

Emma has taken part in a variety of Family Learning programmes to support her three children's learning and development. For example, Story Sacks, Rhyme Time, Transition Workshops and Cooking Sessions.

Her most recent experience of Family Learning was when she took part in PEEP (Parents Early Education Partnership) sessions which were available for parents who currently have a child in nursery education.

The Peep Learning Together Programme is an early intervention/prevention programme to improve life chances and close the attainment gap by working with parents and carers in order to enhance their children's learning and development.

Whilst attending PEEP sessions Emma kept a reflective journal to

document her learning and how her learning was, in turn, helping to support her child's learning and development. Emma used the journals to successfully complete PEEP accreditation. She has recently gained certificates in Early Literacy and Early Maths at SCQF levels 3 and 4. Having this success encouraged Emma to apply for a position of Classroom Assistant. She is now happily working on a supply basis in her local primary school.

"I have learned how much I am helping my children for the future by doing basic every day activities with them. I enjoyed everyone sharing stories and ideas of things they do with their child. This helped build my confidence enough to complete PEEP level 4 course in Literacy and Numeracy. Doing this course has led to me returning to work after almost 15 years and I am now a supply learning assistant at my own local school." Emma Lind





## CASE STUDY 3

### Benefits of having a dedicated resource working across the region and within schools to provide youth information across the region - Young People's Service

- The Youth Enquiry Service have recruited staff to deliver this two-year pilot to support with delivering low level mental health support and early intervention across Dumfries & Galloway and within the 15 main secondary schools across the region through Pupil Equity Funding (PEF).
- In August last year, we started the recruitment of Youth Information workers and preferred candidates were selected. In September, the Youth Information workers started in their post and took part in an Induction programme that included training and understanding the council's policies and procedures. Throughout September and October, CLD Development Officers met with each of the secondary schools to talk about the pilot and how they wanted to implement this within their school to best meet the needs of the young people.

The offer for each school was the following:

#### 1-2-1 Support

- The One-to-One support programme aims to help young people to learn strategies to cope with their difficult feelings. Our programmes cannot 'fix' all the problems faced by a young person, but they can help the young person find ways to make positive changes when they are ready to. This is often a first point of contact for young people who are going through difficulties and depending on the needs of the young person, it can lead to them being referred for more specialist support. In the majority of cases following these sessions, the young people have developed the skills and coping strategies to deal with the challenges they are facing in life. These programmes usually last 6 – 12 weeks meeting once weekly for 45mins per session.

- School staff can refer a young person for one-to-one support by using a referral form that has been provided to the school, but young people can also self-refer by speaking to the youth information worker.

#### Group Work / Issue Based Groups

- These projects are designed to focus on young people's overall health and wellbeing with a specific focus on a targeted or identified group. These programmes last 12 weeks and are delivered for 45mins with a maximum of 12 young people per group. Some of the programmes being offered through this are:

**Seasons for Growth** - Seasons for Growth aims to build the resilience of young people who are dealing with significant loss or change. The death of a loved one, parental divorce or separation, the experience and aftermath of natural disaster, moving to a new house or school... big changes like these can cause confronting and confusing emotions. Seasons for Growth helps young people to develop the language needed to express their feelings and gives them a safe place to talk about them. Seasons for Growth was developed in collaboration with education, healthcare and welfare professionals. It is recognised within government initiatives to promote mental health and well-being in Scottish schools.

**Girls Group** – This group is aimed at building self-esteem and confidence in young females. The group covers a number of topics including risky behaviours, Healthy Relationships, Sexual Health, and Drugs & Alcohol. Through this programme the young people themselves will identify topics that they want to explore that are relevant to them. This allows young people to get information and guidance and build relationships with their peers and the youth information worker.

**Boys Group** - This group uses activities and workshops to help young males achieve personal growth, reduce the stigma that surrounds young men and works on risk reduction. The group covers a number of topics including: Bullying, Peer Pressure, mental health, stigma, sexual health and drugs and alcohol. Through this programme the young people themselves will identify topics that they want to explore that are relevant to them. This allows young people to get information and guidance and build relationships with their peers and the youth information worker.

**Stress Heads** – This programme looks at different types of stress that may affect young people including relationships, home life, financial and exams. The group looks at how to recognise stress and teaches young people a number of different coping strategies and techniques including different relaxation methods, stress ball making, exercise & healthy eating and more.

**Creative Conscience** – This programme looks at mental health & emotional well-being through workshops and creative outlets. This group supports young people to learn about different aspects of mental & emotional health and helps them to develop practical coping skills and strategies. The group will look at things such as anxiety, stress, anger and depression and take part in activities like trash drumming, stress ball making and mood masks.

**Drop In / C4U** - Informal Drop In's provide a space for Social & Emotional Well-Being, Promoting Healthy Lifestyles Our informal drop in's offer young people a safe space to talk to a youth information worker, chill out, study or gain access to free condoms through the C4U scheme. Young people will also have the opportunity to gain information on a range of topics and be sign-posted to any relevant organisations or services. There will also be a topic of the month, which will cover specific youth issues in depth over the course of a four-week period.

## Key Partners

CLD Partnership – (contributors)	
<p><b>D&amp;G Council</b>            Youth People's Services            Lifelong Learning            Community Planning &amp; Engagement            Employability &amp; Skills            Arts &amp; Museums            Health &amp; Wellbeing            Education            Leader            Community Justice</p>	<p>D&amp;G College            Third Sector D&amp;G            NHS DG Health &amp; Wellbeing            Skills Development Scotland            Department of Work &amp; Pensions (DWP)            DG Unlimited            Social Security Scotland</p>



If you would like some help understanding this document  
or require it in another format please contact **030 33 33 3000**



# What is the Community Learning and Development (CLD) Partners' Strategic Plan for Dumfries and Galloway?

Easy read version



Dumfries &

Galloway

Together is  
Better

It is a plan which aims to bring together all partners who contribute to:



- volunteer development



- providing learning opportunities for all;
  - reading, writing and number skills to help secure jobs
  - informal learning such as confidence building
  - certificates/awards linked to learning milestones (i.e. Duke of Edinburgh, volunteering, communication skills)



- youth work;
  - help prepare our young people for the future
  - managing personal and social relationships
  - participate in learning opportunities
  - contribute to discussions and help in decision making



- Community development
  - developing skills to build stronger communities
  - listening to and supporting communities to help influence decisions makers



- support people and groups within our communities who;
  - face poverty
  - live in remote areas
  - have a disability
  - are experiencing mental health problems

All these key areas combined are referred to nationally as **CLD outcomes**.

### **Why do we need a CLD Partners' Plan?**



Scottish Government place a statutory (legal) responsibility on local authorities to develop a plan with partners to demonstrate how they will jointly identify needs within our communities and work together to address these. **“adequate and effective CLD provision”**.

### **What is our vision?**

*“To improve the life chances and quality of life of our people and communities through strengthened partnership working.”*

We have developed 5 key outcomes to support this ambition:



### **Outcome 1 – Increase the impact and availability of skills and learning opportunities within our communities**

**we will...**

- ensure opportunities are targeted at those who need them most
- support learners' to progress and help develop their skills
- improve health, well-being and confidence
- improve the chances of securing a job.



### **Outcome 2 – ensure our children and young people have the best start possible in life**

**we will...**

- ensure that schools and partners are working closely together so that all young people can reach their full potential (i.e. gain qualifications, have access to new opportunities, progress into further education secure employment, etc).





### **Outcome 3 – Enable our volunteers, target groups and community organisations to develop their skills and capacity**

#### **we will....**

- support communities to take a lead on providing local services and activities
- assist communities to take forward community development opportunities such as taking a lead for local assets (i.e. community halls/buildings)
- improve the co-ordination and access to volunteering opportunities across partners.



### **Outcome 4 – Listening to learners’ and our communities to help make positive change through this plan**

#### **we will....**

- Improve local engagement and consultation
- ensure that learners and communities are being listened to and that their suggestions are being taken forward and acted upon
- ensure that we are working together and building partnerships with voluntary groups and organisations who are contributing to CLD outcomes.

## **Outcome 5 – Improve the skills of our workforce (i.e. volunteers, those working with voluntary organisations, public bodies, etc)**

### **We will....**

- ensure that volunteers and paid staff have the skills and learning they require to help support learners and communities effectively
- improve access to and awareness of training and upskilling opportunities across all CLD Partners.



### **How will we achieve the aims of the plan?**

- This 3-year plan sets out a timeline, some objectives and identifies who should take the lead or contribute to each action
- We want to collate a range of evidence through case studies; discussions with individuals and groups; use of statistics which will help demonstrate our joint impact
- Improve our involvement and joint working with Third Sector forums; Health & Social Care partners and those who represent target groups
- Monitor and reviewing progress through our regular CLD Partnership meetings and by listening to our communities



- Formally reviewing our progress by using Education Scotland's quality frameworks and working with neighbouring local authority areas to look at best practice and learn from each other.

## How will we know if our CLD Partners' Plan is working?



- CLD Partners will work with individuals, target groups and communities to check that positive progress is being made
- We will look at key indicators such as achievement in young people; employability statistics and poverty data to check that trends are improving, and if not, then work together to address this.



## Our Key Principles



- working together in partnership for the benefit of our communities
- helping communities to take the lead
- sharing information to help target our resources to support those in most need
- looking back on our successes and helping to identify areas that need improvement
- promoting equality and diversity.



## **What do we mean by target groups and individuals?**

- those that may be experiencing poverty or hardship
- those who may be rurally isolated
- those with low confidence levels
- community groups looking to make a positive difference in their communities
- representative groups (i.e. those representing faith, disability, sexuality, age).

## **Who are our partners?**

- Various Council services(i.e. youth work, lifelong learning, community engagement, employability, education)
- NHS, Colleges, further education establishments
- Skills Development Scotland, Third Sector Dumfries and Galloway
- Local community groups and voluntary organisations

**If you would like some help understanding this document or require it in another format please call lifelong learning on 030 333 33000 or e-mail [CLDPlan@dumgal.gov.uk](mailto:CLDPlan@dumgal.gov.uk)**

**You can view our full plan through the following link:**

**<https://www.dumgal.gov.uk/article/17424/CLD-Partners-Strategic-Plan>**



## CURRENT KEY STRATEGIC ISSUES UPDATE – MARCH 2020

### 1. Background

The Board has identified ten key Strategies and Plans that support the Local Outcomes Improvement Plan:

- Anti Poverty Strategy
- Children's Services Plan
- Local Child Poverty Action Plan
- Community Justice Improvement Plan
- Community Learning and Development (CLD) Partners' Strategic Plan
- Health and Social Care Strategic Plan
- Local Development Plan 2
- Local Housing Strategy
- Regional Economic Strategy
- Regional Transport Strategy

### 2. Update reports

Lead officers for nine Plans and Strategies have provided progress reports for this meeting and are detailed in the **Appendices**. The Local Child Poverty Action Plan also has a separate report on this agenda on this occasion as there was an outstanding action from June 2019 to bring the Updated Action Plan for 2019/20 to the Board.

### 3. Recommendation

Board Members are invited to scrutinise and note the progress being made in the key Strategies and Plans that support the Local Outcomes Improvement Plan.

Liz Manson, Community Planning and Engagement Manager and lead officers  
3 February 2020




### Appendices - 5


- 1 - Updates on key Strategies and Plans
- 2 – draft Children's Services Plan and Local Child Poverty Action Plan
- 3 – Community Justice Newsletter
- 4 – CLD Partners Strategic Plan Annual Report
- 5 - CLD Partners Strategic Plan Annual Report Easy Read Version





**Item 4 Appendix 1**



Child Poverty Action Report 2018/2019 - Local self evaluation against Poverty and Inequality Commission recommendations derived from reviews of Child Poverty Action Reports submitted to the Scottish Government in June 2019

**Poverty and Inequality Commission's Review of the Local Child Poverty Action Reports 2019  
Dumfries & Galloway Response to the Commission's recommendations  
26<sup>th</sup> November 2019**







<u>Key</u>		
	Achieved	
		Partly met
		
		Not met





	<b>The Commission's Recommendation</b>	<b>Status</b>	<b>Self Evaluation Response</b>
1	Local authorities and health boards should consider how they can better involve people with direct lived experience. They should ensure that people's voices are heard and helping to shape agendas. There are many organisations and community groups that could help with this and local authorities and health boards should look to make use of these resources.		Current opportunities to hear from people with direct lived experience include through the Tackling Poverty Co-ordination Group, Parent Councils and Third Sector organisations. We will explore further opportunities to engage with lived experience.
2	The national partners group should consider what more they could do to support the involvement of people with lived experience. They could also investigate why the support offered in the guidance is not being taken up.	n/a	National Recommendation.
3	The Cabinet Secretary could single out authorities that have provided detailed engagement work involving people with direct lived experience as "exemplars" whose practice can be drawn on as a route to continuous	n/a	National Recommendation.


	improvement. Having the Cabinet Secretary do this would show the importance attached to this aspect of the reports.		
4	Chief Executives of local authorities and health boards should make clear their commitment to tackling poverty.		The Chief Executives of the Council and NHS have evidenced a strong and sustained commitment over a number of years to tackling poverty through the LOIP; the Council's Strategy; and regular dialogue with the TP Co-ordination Group. One additional demonstration could be the inclusion of a statement from both officers in the Annual Reports. .
5	Future reports should provide more of a rationale for including different plans, strategies and reports and also evidence of how linking these together is leading to efficiency savings.		The rationale for including different plans, strategies and report was referenced within the 2019 plan (for example CSP, Public Health Plan and Anti-Poverty Plan). Greater emphasis is required on employability and housing plans. Currently there are no links to the efficiency savings.
6	There is scope to improve how partnership working is reflected in future reports. The Commission recommends that local authorities and health boards consider their approach to partnership working and how they can better reflect it in next year's reports.		Whilst acknowledging that there are a number of partners involved, it is recognised that within large organisations (NHS, Council), there may be partnerships that could be advanced, such as Family Nurse Partnership, Community Learning and Development, Maternity Services, Housing and Employability and Skills.
7	We encourage all local authorities and health boards to think about the following: <input type="checkbox"/> Are they working with the right partners? The guidance included a list of potential partners and we would suggest that all local		The Children's Services Executive Group, which has responsibility for the Child Poverty Action Reports provides an annual

	<p>areas revisit this list to determine if they are working with the right partners. In particular, local partners should ensure they are working with the third sector and also the private sector. □ How can the reports best set out the collaborations in place and how these are working and resourced? What partnership working has enabled local areas to do which they wouldn't have been otherwise able to do? What have the outcomes and benefits been?</p>		<p>report to the CP Executive Group and through it to the CPP Board, on its performance, membership and work plan. Every CP partnership is supported to review its arrangements on this annual basis, using best practice toolkits. A focus on the specific involvement of partners supporting the development of the Child Poverty Action Plan is seen to be beneficial.</p>
8	<p>The national partners group should consider what they can do to support the area of partnership working. This could involve highlighting areas which are demonstrating a strong approach to partnership working and sharing the learning from this.</p>	n/a	<p>National recommendation.</p>
9	<p>Some local areas were better than others at setting out relevant data and using this to measure progress. The Commission recommends that local authorities and health boards could review their use of data – in particular identify national surveys which provide local level data, consider how they can use their local surveys, and make better use of academic evidence (e.g. from What Works Scotland). The national partners group could also consider what they could do to support this.</p>		<p>The 2019/20 plan has identified local data as a key priority to enable future planning and prioritisation of actions. Dumfries and Galloway Council agreed that child poverty data should be provided at Ward level, when it agreed the first Child Poverty Action Plan annual report.</p>
10	<p>Local partners should consider the presentation of their action plans carefully and ensure that they provide sufficient information across all aspects mentioned in the guidance. They could also consider whether they have any actions that they feel are particularly important and share these as case studies to facilitate the sharing of good practice.</p>		<p>The first Dumfries &amp; Galloway Action Plan for 2019/20 was a working document which was developed through a partnership approach, taking account of shared priorities and actions, often which existed also in other plans. The presentation will evolve as our planning arrangements develop and reflect the advice and direction from the CPP Board.</p>



11	Local authorities and health boards should examine the list of actions and consider whether they are taking all of these actions. If not, they should consider including any they are not yet undertaking.		The Action Plan will review all activity as required.
12	Local authorities and health boards should ensure that they are adequately articulating how actions contribute to tackling poverty.		The CPP Board gave advice and direction about the future Action Plans making this explicit and so our future Action Plans will take this approach.
13	Local authorities and health boards should consider whether they are taking these actions which create the right conditions for tackling poverty.		Although we have taken an approach to only include those actions directly related to the drivers of child poverty, we also acknowledge the wider social and environmental determinants which impact on people's lives. An example could be transport and IT infrastructure.
14	The action plans should remain focused on actions which directly tackle poverty. Recognising that other actions are important, they could be included in a separate table.		We will continue to focus on the actions which tackle poverty while also recognising the wider social and environmental impacts of work across the partnership.
15	Where appropriate, the action plans should do more to articulate why priority groups are the targets of particular actions.		Our 2018/19 Plan and Report did not articulate why priority groups were targeted. We will focus on this as an area for improvement and engage with diversity groups about Protected Characteristics
16	Action plans could be clearer around who is taking the lead in delivering actions and the roles played by any supporting organisations.		A Lead service was included in our 2018/19 Plan and Report. We will continue to include this going forward. It is acknowledged that not every partner who contributes can be listed but broad examples were given and roles and responsibilities were stated within

			the narrative.
17	There is scope for the approach to evaluation and monitoring progress to be improved. The guidance is comprehensive here and we are aware of efforts being made to support this work. Therefore, the Commission recommends that the national partners group explore the barriers to good evaluation and consider what more they could do to support this area.	n/a	National Recommendation.
18	The Commission recommends that actions to support pregnant women in particular are highlighted and if these are not included in this year's action plans then there should be work to ensure they are in next year's.		Whilst a number of actions related to pregnant women, we recognise the need to focus on vulnerable pregnant woman. Links will be made to the Children's Services Plan 2020-23 which includes perinatal mental health as a focus.
19	The Commission recommends that local partners take time to understand how close they are to taking the right actions and whether they are addressing all of the aspects the Commission has looked at.		The Children's Services Executive Group has reflected on these recommendations and will submit a Self Evaluation Report to the Community Planning Partnership Board. This will ensure that Plans we develop and take forward are informed by the Commission's findings.
20	The Commission also suggests that the national partners group develops a good practice depository. We saw examples of good actions being taken around the country and this would be an ideal way of sharing that. Local partners should contribute to this and also make good use of the knowledge that is shared.		We will contribute to and access national practice through this depository and use it to inform our planning processes.
21	Local partners should use the recommendations in this report to understand where they need to improve for next year. At the very least, they should focus on the three areas the Commission has highlighted as priorities.		A development session will be arranged across the partnership for early 2020, which will aim to bring partners together to engage and further refine the actions and reporting, in line with the recommendations of the

			Commission. External facilitation will be sought and wider representation across the Community Planning Partnership invited.
22	The national partners group should work with local partners to understand the challenges and barriers in producing the reports. They could further consider whether there is additional support they could provide to local partners to help ensure the reports better reflect the guidance.		To support the progression of our Plan, we will invite national partners from the Poverty and Inequalities Commission to the development session.

**Item 4 Appendix 2****Dumfries and Galloway Child Poverty Action Plan 2019/2020**

The Child Poverty (Scotland) Act 2017 sets out the Scottish Government's statement of intent to eradicate child poverty in Scotland by 2030.

The subsequent national Child Poverty Delivery Plan 2018-2022, Every Child, Every Chance recognises that poverty is fundamentally about a lack of income. As a result, targets within the Act focus primarily on income measures, while the Delivery Plan actions are focused on increasing family incomes or reducing costs.

Local Authorities and NHS Boards are required to produce and submit to the Scottish Government an annual Child Poverty Action Plan and Report.

This Local Action Plan for Dumfries and Galloway highlights key actions we intend to take forward during 2019/2020 in collaboration with partners. In future years, the Plan will be aligned to the Children's Services Plan timeline of 2020 to 2023.

Within the Plan reference is made to the Drivers of Poverty and Priority Groups. These are defined as:

**\*Drivers of Poverty** (three main drivers of child poverty have been identified which are driven by structural or institutional factors)

1. Income from employment (availability of jobs, hours and level or earnings, barriers to taking up work)
2. Costs of living (including housing, food, fuel, poverty premium, cost of the school day, unavoidable costs of disability, living in a rural area)
3. Income from social security (design and generosity of benefits, benefit sanctions, barriers to accessing financial support).

**\*\*Priority Groups**

1. Lone parent families
2. Families which include a disabled adult or child
3. Larger families
4. Minority ethnic families
5. Families with a child under 1 year old
6. Families where the mother is under 25 years of age



### Dumfries and Galloway Child Poverty Action Plan 2019/2020

	Action	Linked Driver(s)*	Priority Group(s)**	Policy Link	Delivered by	Resources Identified/Allocated	Timescale	Performance Measure	Outcome
1	Provide a shared and detailed breakdown of poverty data by Ward across Dumfries and Galloway	1, 2, 3	1, 2, 3, 4, 5, 6	Dumfries & Galloway Council (D&G Council) Plan	D&G Council, NHS Dumfries & Galloway (NHS D&G)	Within Existing Resources (WER)	March 2020	12 x monthly reports	Improved data available, shared and being used to develop further action
2	Identify appropriate data sources for priority groups	1, 2, 3	1, 2, 3, 4, 5, 6	D&G Council Plan; Integrated Joint Board (IJB) and NHS D&G Equality Outcomes	D&G Council, NHS D&G	WER	March 2020	Ongoing monitoring of data regarding: 1. Lone parent families 2. Families which include a disabled adult or child 3. Larger families 4. Minority ethnic families 5. Families with a child under 1 year old 6. Families where the mother is under 25 years of age	Improved data available, shared and being used to develop further action

	Action	Linked Driver(s)*	Priority Group(s)**	Policy Link	Delivered by	Resources Identified/Allocated	Timescale	Performance Measure	Outcome
3	Explore and scope opportunities to work with children and families to enquire about financial wellbeing	1, 2, 3	1, 2, 3, 4, 5, 6	Education Plan	Education and Learning	WER	March 2020	Exploration and scoping of opportunities to work with children and families to enquire about financial wellbeing complete	Opportunities for enquiring about financial wellbeing identified and examples of good practice shared.
4	Review the transport costs and provision for children and young people	2	1, 2, 3, 4, 5, 6	D&G Council Plan	Communities	WER Council Transformation Theme	March 2020	Review of transport costs and provision complete	Understanding of transport costs and provision used to inform further action around transport
5	To provide information and training to staff in contact with vulnerable families on Early Learning and Childcare (ELC) Provision	1, 2, 3	1, 2, 3, 4, 5, 6	Education Plan	D&G A review and costing has been undertaken Council, NHS D&G	WER (Early Years Practicum as supported by Scottish Government)	March 2020	Information developed and training delivered and evaluated	Improved staff knowledge and information on ELC shared with vulnerable families
6	Establish new Automatic Registration system for Free School Meals and Clothing Grants	2, 3	1, 2, 3, 4, 5, 6	Education Plan	D&G Council	WER	March 2020	New automatic registration system developed and in use	Increased in number of children receiving free school meals and clothing grants

	Action	Linked Driver(s)*	Priority Group(s)**	Policy Link	Delivered by	Resources Identified/Allocated	Timescale	Performance Measure	Outcome
7	Review Council Tax reduction thresholds	2	1, 2, 3, 4, 5, 6	D&G Council Plan	D&G Council	TBC	March 2020	Review completed on Council Tax reduction thresholds	More applications for Council Tax Reduction from eligible families
8	Explore opportunities to provide welfare advice services in identified GP Practices	1, 2, 3	1, 2, 3, 4, 5, 6	Transforming Primary Care Programme (TPCP) and General Medical Service (GMS)Contract	NHS D&G and GP Clusters	TBC	March 2020	Number of referrals to support services  Additional income gained from health referrals	Increased financial gains for individuals and families  Improved quality of life and mental health gains
9	Ensure clear referral pathways to Income Maximisation Services as part of social prescribing models are in place	1, 2, 3	1, 2, 3, 4, 5, 6	Transforming Primary Care Programme and Community Link Programme	NHS D&G	WER	March 2020	Pathway in place and consistent approach to referral being adopted	Increased financial gains for individuals and families  Improved quality of life and mental health gains
10	Embed the Financial Inclusion Pathway within appropriate NHS services e.g. Health Visiting. Maternity	1, 2, 3	1, 2, 3, 4, 5, 6	NHS D&G Mitigating the Impacts of Welfare Reform Outcome Focused Plan	NHS D&G and HSCP	WER	Commenced June 2019 and ongoing	Pathway in place and consistent approach to referral being adopted	Increased financial gains for individuals and families  Improved quality of life and mental health gains

	Action	Linked Driver(s)*	Priority Group(s)**	Policy Link	Delivered by	Resources Identified/Allocated	Timescale	Performance Measure	Outcome
11	Develop arrangements to replicate the <i>Financial Wellbeing Workforce Initiative</i> within NHS Dumfries and Galloway	1, 2, 3	1, 2, 3, 4, 5, 6	NHS D&G Working Well Strategy	NHS D&G	WER	March 2020 and ongoing	Feedback evaluation from staff (to be developed)	Improved quality of life and mental health gains for staff  Increased productivity and better patient outcomes
12	Work with partners to deliver a programme of awareness raising and training which supports use of the Child Poverty Impact Assessment Tool within stakeholder organisations	1, 2, 3	1, 2, 3, 4, 5, 6	Tackling and reducing inequalities and health inequalities (inequalities sensitive practice)	NHS D&G and partners	WER	From March 2020	Number of sessions delivered /number of participants  Evidence of Impact Assessments being completed	Increased financial gains for individuals and families  Improved quality of life and mental health gains
13	Develop web based financial inclusion information for staff on NHS Dumfries and Galloway's intranet site	1, 2, 3	1, 2, 3, 4, 5, 6	NHS D&G Mitigating the Impacts of Welfare Reform Outcome Focused Plan	NHS D&G, HSCP	WER	March 2020	Web based information complete and available to staff  Number of hits to sub-section of intranet	Increased financial gains for individuals and families  Improved quality of life and mental health gains

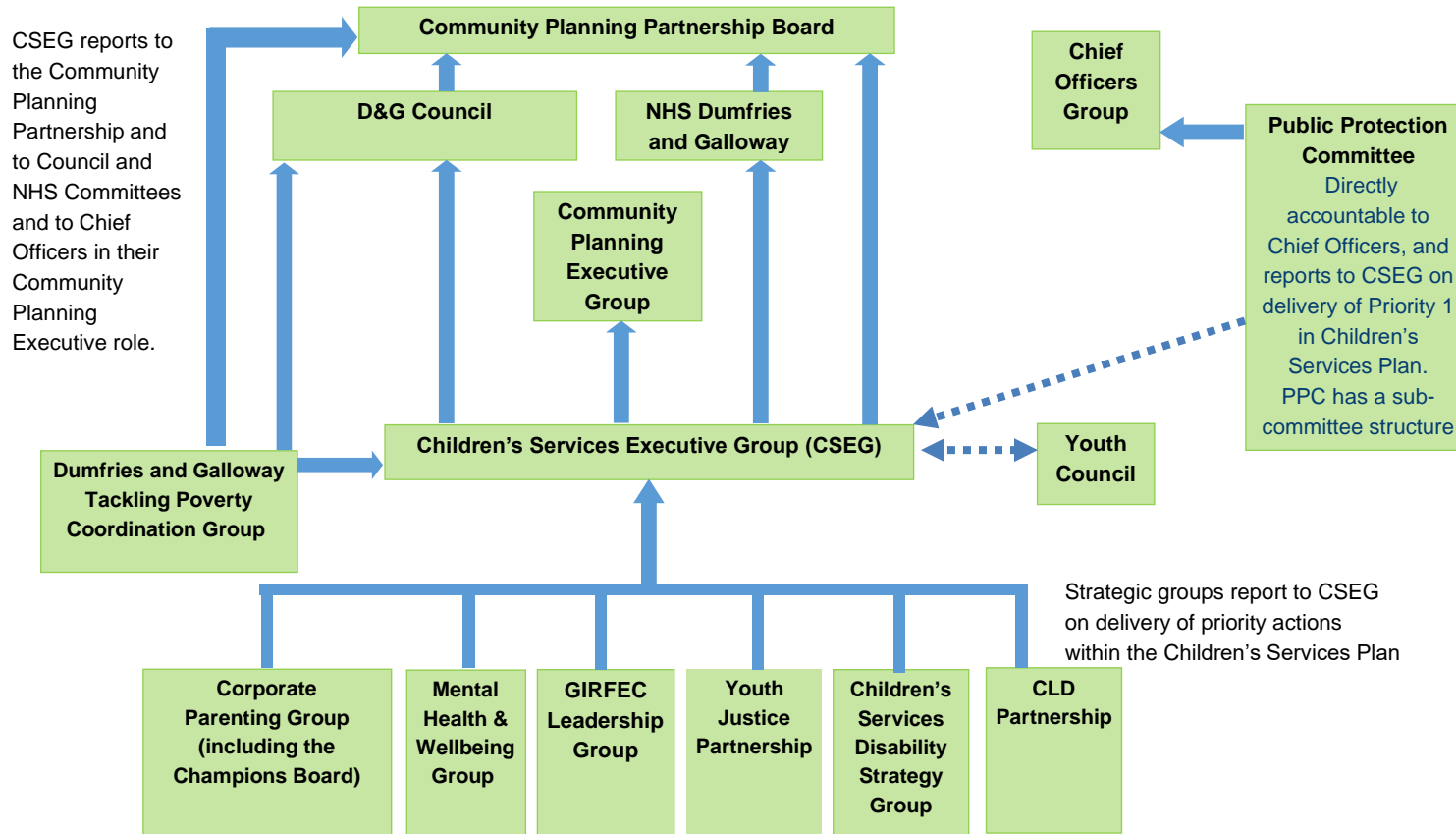


	Action	Linked Driver(s)*	Priority Group(s)**	Policy Link	Delivered by	Resources Identified/Allocated	Timescale	Performance Measure	Outcome
14	Deliver Poverty Awareness training to NHS and HSCP staff groups who have face to face contact with families, parents and vulnerable young people	1, 2, 3	1, 2, 3, 4, 5, 6	NHS D&G Mitigating the Impacts of Welfare Reform Outcome Focused Plan, D&G Council Anti-Poverty Strategy	Dumfries and Galloway Citizens Advice Service (D&G CAS)	WER	From March 2020 and ongoing	Number of staff trained in Poverty Awareness. Evidence of staff confidence to raise money/work issues with patients/client	Increased financial gains for individuals and families and improved quality of life and mental health gains
15	Children have early access to increased hours of Early Learning and Childcare provision	1, 2,	1, 2, 3, 4, 5, 6	Education Plan	Education and Learning	WER (Early Learning and Childcare Expansion Delivery Plan)	Phase four implementation August 2020	1140 hours of Early Learning and Childcare is available to children across Dumfries and Galloway	Increased uptake of ELC hours from eligible families
16	Provide high quality education throughout the Broad General Education and Senior Phase and support establishments to narrow the outcomes gap for disadvantaged groups	1, 2,	1, 2, 3, 4, 5, 6	Education Plan	Education and Learning	WER (Pupil Equity Fund and Attainment Challenge)	March 2020 and ongoing	The poverty-related attainment gap is reduced on all core measures as reported from Local Government Benchmarking Framework	Targeted interventions are impacting positively on the attainment and achievement of identified children and young people
17	Reduce the Cost of the School Day	2	1, 2, 3, 4, 5, 6	Education Plan Youth Council Priorities	Education and Learning	Developed School Management Policy Development Funding	March 2020	Outcome reports of all projects delivered with funding	Costs associated with school are reduced

	Action	Linked Driver(s)*	Priority Group(s)**	Policy Link	Delivered by	Resources Identified/Allocated	Timescale	Performance Measure	Outcome
18	<p>Skills and Employability</p> <p>Young people are supported to move into positive and sustainable destinations post school. See detail in CLD partners plan</p>	1, 3	1, 2, 3, 4, 5, 6	<p>CLD Plan</p> <p>Anti-Poverty Strategy</p>	DG Council and partners	WER	March 2020	<p>Number of young people who move into positive and sustainable destinations</p>	<p>Outcomes and life chances for our most vulnerable will improve</p> <p>Young people with additional support needs are moving into positive and sustainable destinations post school</p> <p>Increase in qualifications and reduction in Job Seekers Allowance claimants.</p>
19	<p>Parental Engagement - Implementation of PEEP programme to support parental engagement in areas of deprivation</p>	1, 2, 3	1, 2, 3, 4, 5, 6	Education Plan	Education and Learning	WER (ELC Senior Practitioners).	March 2020	Number of parents engaged in PEEP	Parents are better equipped to support early learning and progress towards developmental milestones of children accessing ELC

### Appendix 3 Children’s Services, Child Poverty and Public Protection Planning Structure

#### Children’s Services, Child Poverty and Public Protection Planning Structure





## Item 4

# LOCAL CHILD POVERTY ACTION REPORT – UPDATED ACTION PLAN FOR 2019/20.

## 1. Background

1.1 The Child Poverty Act introduced a requirement for Local Authorities and Health Boards to jointly prepare Local Child Poverty Action Reports (LCPAR), (which should include Action Plans). In order to align with Scottish Government annual progress reporting, local areas are required to submit their Child Poverty Action Reports by 30<sup>th</sup> June each year.

1.2 A report was presented to the 21<sup>st</sup> June 2019 meeting of the Community Planning Partnership Board detailing the draft Dumfries and Galloway Child Poverty Action Report. The Board's decisions were:

- **NOTED** that the region's first Child Poverty Action Plan is very much a work in progress, with difficulties encountered in identifying the changes in children's lives that this Plan can achieve as tackling child poverty requires macro-economic solutions;
- **NOTED** that challenges had also been experienced prioritising the issues to be included in the Report;
- **ENDORSED** the Annual Report for 2018/19;
- **DISCUSSED** the challenges faced around this agenda which include: the invisible nature of child poverty, low wages in our region, cost of living, stigma around poverty, rural transportation and aligning this work with Pupil Equity Fund decisions being made by schools;
- **AGREED** that the Action Plan for 2019/20 should be updated to include a number of actions that address and mitigate the impact of child poverty, including for example: reducing the cost of the school day (e.g. school trips, pupil contributions to some classes); and auto enrolment for Free School Meals and clothing grants. The lack of involvement of all partners in the development of this first Report and Plan was **HIGHLIGHTED** as collaborative working and a "Whole System Approach" would bring additional resources to this work;
- **FURTHER AGREED** that an update report on the Action Plan be submitted to the Board within 6 months;

## **ACTION: CHAIR, CHILDREN'S SERVICES EXECUTIVE GROUP.**

1.3 The Report was agreed by Dumfries and Galloway Council on 27<sup>th</sup> June 2019 and submitted to the Scottish Government in advance of the 30<sup>th</sup> June 2019 deadline. The Report was also agreed by NHS Dumfries and Galloway's Performance Committee in September 2019.



## 2. Updated 2019/20 Action Plan

2.1 A Dumfries and Galloway Project Group has been undertaking work to develop the Child Poverty Action Plan for 2019/2020, taking into account feedback from the Community Planning Partnership Board and various stakeholders. A key focus of this work has been centred around ensuring and developing a reduced number of actions, which are more focused and offer the potential for greater impact.

2.2 A key part of this work, and the reason why the updated Action Plan was not submitted within the original planned six months is that at the end of November 2019, the Poverty and Inequality Commission published their review of nationally submitted Child Poverty Action Reports. <https://povertyinequality.scot/publication/review-of-the-local-child-poverty-action-reports/>. The review highlights 25 recommendations for national and local partners to consider. A local Self Assessment exercise (mapping the 25 recommendations against the previously submitted local Report) was been completed and this is attached as **Appendix 1**. The Poverty and Inequality Commission review and the local Self Assessment has assisted in developing this and future Action Reports.

2.3 The updated Action Plan, which has been discussed with the Tackling Poverty Co-ordination Group, is attached as **Appendix 2**.

2.4 For shared understanding, the developing Children's Services, Child Poverty and Public Protection Planning structure is attached as **Appendix 3**. The Community Planning Board is asked to give this consideration.

## 3. Wider developments

3.1. The Children's Services Executive Group has agreed that the LCPAP will be embedded in the Children's Services Plan.

3.2. A review is currently underway of the Council's Anti-Poverty Strategy for 2015-20 which will determine the future approach to this agenda. The actions arising from the Local Child Poverty Action Plan (LCPAP) will be complementary to this work.

3.3. As agreed at the last CPP Board meeting, meetings in 2020 are to be in a workshop style format and will have a focussed look at our Local Outcomes Improvement Plan (LOIP) Outcomes; and the November meeting is a joint meeting with the Youth Council where the Annual Reports on the LOIP and Locality Plan will be presented. These discussions will reference actions in the Children's Services Plan incorporating the LCPAP.

#### **4. Recommendations**

4.1 Note the content of this report.

4.2 Note and agree the developing Children's Services, Child Poverty and Public Protection Planning Structure.

Dr Gillian Brydson, Chair Children's Services Executive Group

Phillip Myers and Laura Gibson Public Health, NHSD&G

5<sup>th</sup> March 2020

Appendix 1. Child Poverty Action Report 2018/2019 - Local self evaluation against Poverty and Inequality Commission recommendations

Appendix 2. Updated Child Poverty Action Plan 2019/2020

Appendix 3. Developing Children's Services Child Poverty and Public Protection Planning Structure

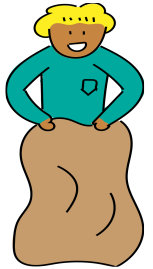
# Scotland's Play Charter

This is Scotland's Play Charter. It describes our collective commitment to play for all children and young people.



The Play Charter builds on the Scottish Government's Play Strategy for Scotland and the Getting it Right for Every Child (GIRFEC) approach to supporting children, young people and their families.

The Play Charter is for all those with an interest in and responsibility for play. This includes service providers, professionals, elected members and community representatives as well as children and young people and their families.



## Every child has the right to play

We support children's right to play in line with Article 31 of the United Nations Convention on the Rights of the Child (UNCRC). We recognise that all children have the right to participate in play activities and experiences.



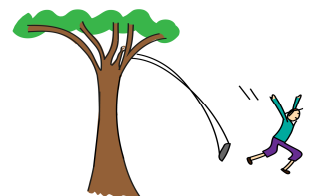
The right to play applies whatever children's age, disability, gender, ethnicity, circumstances or where they live. We take into account the duties of the UK Equality Act 2010 and international commitments such as the UN Convention on the Rights of Persons with Disabilities.

## Our vision for play in Scotland

We value play as a life-enhancing daily experience for all our children in their homes, nurseries and early childcare settings, schools, services and communities.

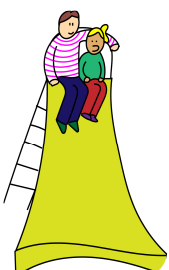


We work in partnership with other organisations and sectors to create positive play opportunities for children in line with the vision of the Play Strategy for Scotland.



## Play from birth to adulthood

We support children to have fun, creative, fulfilling and development-rich play experiences throughout their childhoods. Children and young people have access to play opportunities from the moment they are born until they become adults. This applies to all children including children with disabilities, who have the right to play, learning and friendships like other children.



## Play essential to a happy childhood

We recognise that playing is an essential part of a happy childhood as well as being vital to children's wellbeing as individuals and members of society. We support the provision of children's play across local services and its contribution to the Scottish Government's strategies, GIRFEC and the Curriculum for Excellence.

The diversity of children's lives is valued and celebrated and we promote children's contribution as young citizens.



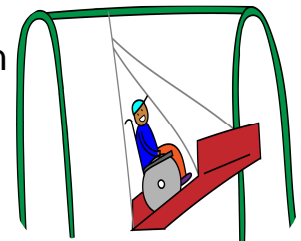
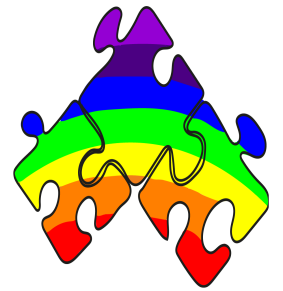
## Play supports wellbeing and resilience

We acknowledge the contribution of high quality play opportunities to improving children's wellbeing and in lessening the impact of factors that lead to poor outcomes. We ensure that play is always supported in communities that face challenges due to poverty, the educational attainment gap and other circumstances. All children have access to a range of play experiences, including indoor and outdoor play and arts and cultural activities.



## Inclusive play means no one is left out

We promote the benefits of inclusion for all children and young people. Play is available to children regardless of age, disability, gender, ethnicity, poverty, low income and other circumstances. We challenge barriers so that all children are included whatever their need or disability, wherever they live and however they communicate. We are emphatic that discrimination and stigma in children's play experiences are not acceptable.



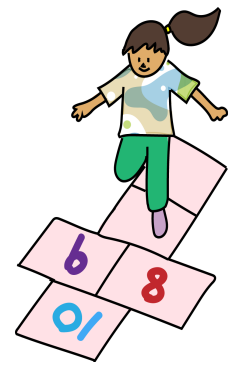
## Children play where they live

Children can play in and around their homes, in a variety of ways, where they feel safe, whether accompanied by adults or not. We ensure that children and young people who stay or live in hospitals, residential schools and care settings have access to high quality play opportunities. Children are able to make choices about the play they participate in and who they play with, just like other children. These experiences are supported by staff trained in play and reflect the play opportunities of all children.



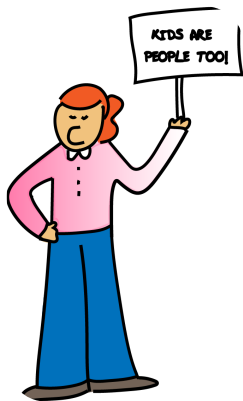
## Play outdoors

We maximise the use of local play environments so that children can play near to where they live, free from traffic dangers and making use of school and community facilities. There are challenging, welcoming and interesting spaces for children to play outdoors in every community. We recognise the importance of children and young people having daily contact with nature. We make sure that children with disabilities are able to play where other children go and to participate in the same activities. We work with our colleagues in other services to make sure inclusive play happens.



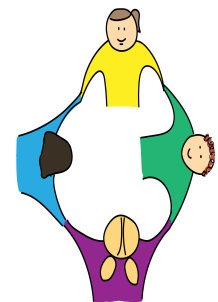
## Supporting children's participation

We recognise children as play experts and seek out their views on play. Children participate in planning, developing and evaluating play services in meaningful and consistent ways. We are proactive in finding the best ways to communicate with all children. We take into account the diversity of children's communication, recognising that children can express their views using some or no speech or using English as an additional language.



## Play Champions

We champion play as professionals, elected members and community representatives and commit to strategies and policies that support play. Local Play Champions are established to ensure that play is always prioritised in planning, strategies and services. The Play Champions take a lead in highlighting the importance of play and seek out opportunities for dialogue with children and young people, their families and communities.



## Trained and experienced adults support play

We ensure adults are trained to support high quality play experiences in nurseries and childcare, schools, children's services, adventure playgrounds, play centres, holiday schemes, out of school clubs and play ranger schemes. Training is enhanced by regular professional development opportunities available to those who have a role in supporting play. Everyone who works with children has training on inclusion to ensure that all children, including children with disabilities, can fully participate in play. Adults are aware of and can articulate the benefits as well as the risks of adventurous and challenging play.





## Share and learn more about play

We are enthusiastic about sharing our play practice and learning with others. We seek out and share examples of where inclusion is working. We ensure that there is time and opportunity to explore and learn about play across professional groups, sectors and interests.



## Pledge your support

Should you wish to pledge your support to this Charter please send your name, job title, organisation, web address and your logo to [sharonmcccluskie@playscotland.org](mailto:sharonmcccluskie@playscotland.org)

Your details will be shown on our website.

By supporting the Charter you will be recognised as a Play Champion. Organisations and individuals who pledge their support will be awarded the '**Committed to PLAY**' stamp which can be used on resources and websites.



## Resources

- Play Strategy for Scotland <http://www.gov.scot/Topics/People/Young-People/early-years/parenting-early-learning/play>
- Play Map: A Resource for Community Planning Partnerships <http://www.gov.scot/Publications/2015/12/6702>
- The United Nations Convention on the Rights of the Child (UNCRC) <http://www.unicef.org/crc/>
- The Play Charter for Scotland was produced by Play Scotland, the national organisation for play in Scotland <http://www.playscotland.org/>



Committed to PLAY



Play Scotland, The Play Den, Level 1, Rosebery House, 9 Haymarket Terrace, Edinburgh EH12 5EZ  
Email: [info@playscotland.org](mailto:info@playscotland.org)      [www.playscotland.org](http://www.playscotland.org)      Tel: 0131 313 8859

SC029167 CN 017785

This Charter has been informed by Play Charters developed by Play England, Play Wales and Children Now.

## DEVELOPMENT OF PLAY IN DUMFRIES AND GALLOWAY

### 1. Background

1.1 At its meeting in March 2019, the Community Planning Partnership Board:

*received a presentation from Marguerite Hunter Blair and Cherie Morgan of Playscotland about the proposed adoption of a Strategic Statement on Play for the region and the benefits of a greater focus on play for children's development, the local environment, housing areas/design and community cohesion.*

**DISCUSSED** *the opportunities that this presents for our region, and the contribution a higher profile and greater activity around the Play agenda could make to e.g. child obesity; emotional health and wellbeing of all ages; civic pride; use of streets and countryside; tackling AntiSocial Behaviour; and community use of schools – all of which were commitments in various Strategies and Plans;*

**AGREED** *to support this approach and that further dialogue takes place between the Chair of the Children's Services Executive Group and other appropriate officers/Alliance(s)/local organisations and Play Scotland to develop the details; and that the CSEG includes this work in its Programme which will provide the direct link to the CPP Board recommended by Play Scotland;*

**FURTHER AGREED** *an update on progress be submitted to future meetings of the Board to monitor progress.*

1.2 Due to other pressures and staffing absences and changes in both the Council's Education and Learning Service and NHSD&G Public Health it has not been possible to progress this work as originally envisaged. However, there have been recent meetings with Play Scotland and Public Health and the Community Planning office to develop our approach and this report provides an update and proposed next steps.

### 2. Key issues

#### 2.1 Play Charter

2.1.1 A copy of the Charter is attached as Appendix 1. It describes a collective commitment to play for all babies, children and young people in Scotland. It builds on the Scottish Government's National Play Strategy and the Getting it Right for Every Child (GIRFEC) approach to supporting children, young people and their families.

2.1.2 The Charter is for parents, play providers, play champions and everyone with an interest and/or responsibility for play in Scotland. Children and young people have the need and the right to play indoors and outdoors in welcoming and stimulating environments. Through play children have fun; develop and learn; assess and manage risk; use their imaginations and create new experiences that contribute to their health; wellbeing and a happy childhood.

2.1. 3 Signatories to the Play Charter to date cover over 30 national and local organisations.

## 2.2 The Play Map

2.2.1 The Play Map has been developed to support Community Planning Partnerships (CPPs) build play into their strategic plans. It will help CPPs deliver on their objectives to support the wellbeing of children, young people and their families across the communities.

2.2.2 The Play Map aims to support CPPs to:

- Commit to principles which support the child's right to play
- Provide leadership through developing strategic priorities and appointing Play Champions
- Listen to children, young people, families and communities so their views inform CPPs
- Map existing provision and explore gaps in current services and opportunities
- Consider effective approaches to developing plan in communities and share effective practice
- Review play's contribution to CPPs locality plans.

2.2.3 The Play Map also supports the aims of the statutory guidance for Community Learning and Development.

2.2.4 Adopting the Charter would fulfil the first stage of the Play Map; and work through the Children's Services Plan, the CLD Strategic Plan, the Council Priorities and Commitments and NHSD&G work around Physical Activity all make a contribution.

2.2.5 The mapping work is scheduled to begin in early April and will be aligned with the work around the production and consultation on the Annual Report on the Children's Services Plan and the Local Child Poverty Action Plan (see Items 3 and 4); and the early Adopter model for Physical Activity (see Item 2). As previously agreed, the Children's Services Executive Group will be the reporting and leadership group for the work around Play.

## 2.3 Play Toolkit

2.3.1 There is a toolkit available which assists organisations in fulfilling their commitment to the Charter and the Play Map. It includes the insertion of Performance measures (projects and indicators) into the Local Outcomes Improvement Plan so that it is embedded in the partnership Outcomes.

2.3.2 Our LOIP already references physical activity for children in Outcome 3 'Health and Wellbeing inequalities are reduced' and it would be appropriate for there to be additional performance measures included in the 2019/20 Annual Report, drawn from the recommended list below:

How often children play outdoors

Children's satisfaction with their outdoor play opportunities and experiences

Children's involvement in planning and delivery

children's opportunities to experience excitement and the benefits of taking risks

Adult attitudes to children playing outdoors

The quality of local spaces for outdoor play

Opportunities for children to challenge themselves and experience the benefits of taking risks

Children's access to different types of space for outdoor play

The extent to which local agencies and Local Authority departments work together to plan and provide for outdoor play.

### 3. Recommendations

The CPP Board is invited to:

3.1 Note the discussions that have been taking place around Play within a range of services;

3.2 Agree to sign the Play Charter;

3.3 Agree that the Local Outcomes Improvement Plan Performance Framework includes performance measures relating to play and open spaces under Outcome 3; and to recommend to the ten contributing Plans and Strategies that they do also, where appropriate.

Liz Manson, Community Planning and Engagement Manager  
28 February 2020

Appendices – 1  
Appendix 1 – Play Charter

**Developing the Employability and Skills Partnership in Dumfries & Galloway****1 Situation:**

1.1 The Community Planning Partnership Board at its meetings in November and December 2019 agreed to receive updates on the arrangements for employability and skills in Dumfries and Galloway following a roundtable discussion of key partners to discuss the detailed arrangements for the remit, Chair and membership.

1.2 This paper reports on the agreed Terms of Reference and draft agenda outlining the way forward in developing a refreshed Local Employability and Skills Partnership Dumfries & Galloway

**2 Background:**

Community Planning links

2.1 Our Vision is: 'working together to create an ambitious, prosperous and confident Dumfries and Galloway where people achieve their potential' and the key relevant outcomes from our Dumfries and Galloway Local Outcomes Improvement Plan 2017-2027 are:

- Outcome 1: Everyone who needs help to work receives the right support.
- Outcome 2: Learning opportunities are available to those who need them most

**3 Key issues and update:**

3.1 The Terms of Reference (Final Draft) is attached at Appendix 1.

3.2 It is proposed that the Chair of the Council's Economy and Resources Committee chairs the initial meetings of the Employability & Skills Partnership until the Partnership is re-established and appoints a Chair and Deputy Chair from the wider membership.

3.3 The agenda agreed by Partners at the workshop is attached at Appendix 2 for comment.

3.4 This Dumfries and Galloway Employability and Skills Plan will be one of the key strategies that contribute to the Local Outcomes Improvement Plan and will therefore be part of the CPP Performance Framework (annual report on the performance of the Partnership and quarterly reporting on the Action Plan)

3.5 The Partnership will be supported by the Council's Economy and Development Service.

**4 Recommendations:**

The CPP Board is invited to

- 4.1 note the developments since the last meeting of the CPP Board as set out above;
- 4.2 comment and agree the terms of reference and draft agenda and
- 4.3 agree the proposed Charing arrangement

Lynne Burgess, Employability and Skills Manager, Dumfries and Galloway Council  
27 February 2020



**Appendices: 2**

Appendix 1 – Terms of Reference for D&G Employability & Skills Partnership (Final Draft)

Appendix 2 – Draft Agenda for March meeting

**Terms of Reference****Purpose:**

To coordinate the approach to the provision of employment and skills services to meet the needs of:

- local people seeking employment
- employers
- business groups.

**1. Remit**

- 1.1 To contribute to the achievement of the Community Planning vision as detailed within the Local Outcome Improvement Plan (LOIP) and the College's Regional Outcome Agreement.
- 1.2 Responsibility for overseeing the strategic development of employability and skills provision in Dumfries and Galloway. Identifying and maximising impacts of shared funding, delivering on No-one Left Behind (NOLB) and recommendations from Developing Scotland's Young Workforce, aligned to delivery of the region's key strategic economic priorities and the National Performance Framework.
- 1.3 To develop a 3-year action plan (shorter term plan initially) which will identify key actions and performance measures informed by Regional Economic Strategy, Regional Skills Assessments, RSIP and local skills and employment needs.
- 1.4 Challenging and influencing the strategies for employment and skills as identified by SOSE,
- 1.5 Commission an annual report to measure success to date in the delivery of the action plan and measures and provide comment on future challenges and opportunities. This report will be presented to the Community Planning Partnership as part of the annual review of the Local Outcome Improvement Plan Outcomes 1&2.  
 Outcome 1: Everyone who needs help to work receives the right support  
 Outcome 2: Learning opportunities are available to those who need them most
- 1.6 To act as the key advisory body and strategic lead for Employability and Skills on behalf of the Community Planning Partnership.
- 1.7 To be the forum through which national programmes and funding opportunities are channelled to ensure maximum coherence;
- 1.8 To have a shared oversight and coordination role to align Partners' employability and skills strategies and action plans at a regional level;
- 1.6 To establish, task and monitor subgroups and short life task groups as appropriate;
- 1.7 To agree to support shared performance management systems and to attain partners' commitment to working towards consistent data sets in line with Scottish Government guidelines

## 2. Membership

- 2.1 Dumfries and Galloway Employability Partnership members are to be of appropriate seniority with sufficient knowledge and influence to take forward the agreed remit;
- 2.2 Partnership members should have the delegated responsibility of their organisation to speak on matters of strategic policy, finance and practice development and where appropriate make decisions on behalf of their organisation.
- 2.3 Additional expertise may be co opted to the Partnership with the agreement of the Chair;
- 2.4 Short life task groups which are established by the Employability Partnership may include a wider range of representatives and organisations, as appropriate to the topic;
- 2.5 Members unable to attend can nominate a deputy to represent their organisation;
- 2.6 Members are required to commit to meeting four times per year
- 2.7 It is be the responsibility of each partner to identify if a conflict of interest is likely to occur  
At the outset of each meeting, the chair should ask the members if they would like to declare a conflict of interest. The partner should state which agenda item the conflict relates to, and excuse themselves for that portion of the meeting.  
If it becomes apparent during the meeting that a conflict will arise, the board member should immediately inform the chair and excuse themselves for that portion of the meeting.
- 2.8 There should be one representative from each of the following agencies:

## 3. Proposed Membership

- DG Council Education Services /Economic Development
- Skills Development Scotland
- Department for Work and Pensions
- Dumfries and Galloway College
- Scotland's Rural Colleges
- Higher Education
- SOSE or Scottish Enterprise
- Developing Young Workforce
- Third Sector Interface
- Chair Economic Leadership Group
- Housing
- Criminal Justice
- SCDI
- NHS DG

#### **4. Meetings**

- 4.1 The Forum will meet quarterly.
- 4.2 The Chair may convene additional meetings as necessary.
- 4.3 The group will be chaired initially by the Chair of Economy and Resource Committee and a Chair and Vice Chair appointed from the group in due course.
- 4.4 For an Employability Partnership meeting to commence, a quorum of six member organisations plus the Chair (*or the agreed Vice-Chair*) shall require to be present. In any meeting, at least two different member organisations will require to be represented (*the various Services of Dumfries and Galloway Council being regarded as one organisation for this purpose*)
- 4.5 Secretariat support will be provided through Economic Development's Employability and Skills Service

#### **5. Reporting Arrangements**

- 5.1 The Employability Partnership will report to the Community Planning Partnership and the Executive Group as appropriate and as required to Local, Regional and National Interfaces.
- 5.2 Partners will share high level strategic performance data at this partnership
- 5.3 Minutes and key documents from this group will be shared nationally via the Scottish Government's National Delivery Group on the Employability in Scotland website
- 5.3.1 This Terms of Reference should be reviewed annually and may be amended, varied or modified in writing after consultation and agreement by the Local Employability and Skills Partnership.



**Item 6 Appendix 2**

**Dumfries and Galloway's Employability & Skills Partnership Meeting  
Date and Venue TBC**

**AGENDA**

	<b>Owner</b>	<b>Paper (Y/N)</b>
<b>1. Welcome and Apologies</b>		
<b>2. Minute of last meeting</b>		
2.1. Matters arising (from CPP?)		N
<b>3. Items for Discussion/Decision:</b>		
3.1. Context Setting and Partners Update	All	N
3.2. Approval of Terms of Reference, Membership and Remit	Chair	Y
3.3. Discussion on appointment of Chair, Vice Chair	Chair	N
3.4. Forward planning workshop for 3-year action plan	All	N
3.4.1. Key issues identification		N
3.4.2. Success Measures (audit of partner measures)		N
<b>4. Items for Information:</b>		
4.1. DYW Board update		N
4.2. Scottish & Local Government Partnership update		N
<b>5. Any other business</b>		
5.1. Next meeting dates:		





## Community Planning Partnership 13 March 2020

### Item 7

<p><b>Authors:</b> Douglas Kirkpatrick, Transportation Manager. Graham Dunn, Project Manager.</p>	<p><b>Responsible Officer:</b> Richard Grieveson, Head of Safe and Healthy Communities Dumfries and Galloway Council</p>
<p><b>Report Title:</b> Dumfries and Galloway Community Transport Public Social Partnership Development and Progress</p>	
<p><b><u>1. Situation:</u></b></p> <p>This report is to provide an update to the Community Planning Partnership Board on the progress, exit strategy and future strategy of the Dumfries and Galloway Community Transport Public Social Partnership since the last report in May 2019.</p>	
<p><b><u>2. Background:</u></b></p> <p>2.1 In November 2016 the Community Planning Executive Group approved the development of a Community Transport Public Social Partnership. This was due to the understanding that the ability to continue to deliver community, demand responsive, health and social transport for the communities of Dumfries and Galloway faced significant challenges.</p> <p>2.2 Community Transport is designed, specified and developed by the communities it services, and is provided on a not-for-profit basis in direct response to the identified needs of those communities. It is an enabler and has an impact across a number of policy areas including access to health, preventative measures in relation to health and social care, employability, the rural economy and social isolation and loneliness.</p> <p>2.3 A Public Social Partnership, supported by the Scottish Government, is a strategic partnering arrangement that involves third sector more deeply in the commissioning and design process.</p> <p>2.4 The Dumfries and Galloway Community Transport Public Social Partnership is a partnership between the Statutory Sector (Dumfries and Galloway Council, The South West of Scotland Transport Partnership, NHS Dumfries and Galloway) and the Third Sector (Third Sector Dumfries and Galloway and the Community Transport Sector in Dumfries and Galloway).</p> <p>2.5 The aims of the Dumfries and Galloway Community Transport Public Social Partnership are to develop and design transport services to maximise the benefits to the community and develop the capacity of the community transport sector.</p> <p>2.6 £100,000 was provided through Policy Development funding from Dumfries and Galloway Council to develop the public social partnership model and design and develop innovative transport solutions that could be tested and piloted.</p> <p>2.7 Appendix I provides a fully briefing note on the 2019/20 progress of the Public Social Partnership.</p>	
<p><b><u>3. 2019/20 Progress to Date:</u></b></p> <p>3.1 The progress to date in 2019/20 in delivering on the PSP aims has resulted in:</p> <ul style="list-style-type: none"> <li>• Continuing to pilot the 517 Borgue to Kirkcudbright local bus transport service.</li> </ul>	

- Initial consultation on the 359 transport service
- The continuation of the 2 volunteer car schemes operated by Annandale Community Transport Service and Galloway Community Transport. This enables patients to access healthcare appointments. This has provided transport to a total of 919 patients accumulating 1,781 journeys being provided by volunteers who have contributed 4,254 hours.
- On-going discussion around the development of a transport hub. With the overall vision to make use of the collaborative economy model by working with key transport providers. The use of an interactive web based scheduling and booking solution will enable the ability to match up supply, resources available from Local Authorities, Community Transport Operators and NHS, to demand, transport requirements of communities to enable them to access employability and training, health, social care services and leisure activities.
- Building on the work of establishing the Community Transport Network, the development and introduction of the CT Quality Framework and the pilot D1 Driver Training Programme, the last year has seen the continuation of working with the CT Sector throughout Dumfries and Galloway to look at how it can continue to be sustainable and grow. Following discussions with the CT Sector it was recommended to work towards the establishment of an Umbrella Organisation using a 'hub and spoke' model, whereby the new organisation formed is the hub and the individual CT provider, the spokes through a social enterprise model.

#### **4. PSP Beyond March 2020**

- 4.1. The Dumfries and Galloway Community Transport Public Social Partnership continued to make significant progress over the last year.
- 4.2 However, despite continuing to try and source additional funding, the only funding that was secured was a total of £28,000 from Dumfries and Galloway Council, £14,000 for 2019/20 and £14,000 for 2020/21. Therefore, the PSP Steering Group reluctantly agreed an exit strategy to end the current phase of the PSP in May 2020. If additional funding is secured in the future then the PSP can be re-convened and the next phase can be developed.
- 4.3 The remaining funding will enable both the Volunteer Car Schemes continue to operate until the end of May 2020. This enables both ACTS and GCT to gradually exit the delivery of the service.

#### **5. PSP Long-term Future and Legacy**

- 5.1 A decision taken by Full Council (28/6/19) on a Notice of Motion on CT funding outlined:
- that the Council works with the CPPB, and its member organisations, to identify support and develop a criteria based funding mechanism to assist community transport providers across our largely rural area;
  - to make representation to the IJB; and
  - ascertain a comprehensive list of all CT groups in the region.
- 5.2 The PSP model will be a critical building block of the new model of sustainable public transport delivery that is being developed from the Transformation Programme (Public Transport and Travel).
- 5.3 This new model is due to be in place by April 2022 and will not succeed without a sustainable and engaged Community Transport sector as a key delivery partner for all services.

- 5.4 Therefore, it is important that the work the over the last 3 years on the PSP is not lost and that there is a legacy from all the work, funding and time that partners have invested to date. Therefore, the Steering Group has agreed that the following continues to be taken forward:
- IJB Transport Hub Development
  - SoSEP Transport Hub Funding Application
  - Re-submit Funding Application to MaaS Investment Fund – It is due to re-open in April 2020
  - Consider submitting a new Funding Bid to NHS Endowment Fund – Based around IJB Committee Paper
  - Consider submitting a Funding Application to SoSEP to develop the CT Social Enterprise Development.

### **6. Conclusions:**

- 6.1 The Dumfries and Galloway Community Transport Public Social Partnership is well established and has made significant progress to date.
- 6.2. Community Transport impacts across a number of policy areas including access to health, preventative measures in relation to health and social care and social isolation and loneliness, employability and the rural economy. However, due to the lack of ongoing funding the PSP Steering Group have agreed an exit strategy for this phase of the PSP which will take effect from May 2020.
- 6.3 It is important that key partners commit to continuing to strategically support the Community Transport Public Social Partnership.

### **7. Recommendation:**

- 7.1 The Community Planning Partnership Board is invited to note the:
- Progress of the Community Transport Public Social Partnership to date,
  - Exit strategy, and
  - Long-term future and legacy.

18 February 2020

### **Appendix**

1 - February 2020 briefing note on progress of the Public Social Partnership

## DUMFRIES AND GALLOWAY COMMUNITY TRANSPORT PUBLIC SOCIAL PARTNERSHIP

Briefing on progress to date –  
February 2020



This briefing paper provides an outline of the Dumfries and Galloway Community Transport Public Social Partnership, an update on progress and the suggested way forward.

# The background

A State of the Sector Report and Improvement Plan for Community Transport (CT) in Dumfries and Galloway was undertaken by Third Sector Dumfries and Galloway in April 2016 on behalf of the Community Planning Executive Group.

The report recommended the development of a Public Social Partnership to achieve the step change required for the provision of community, demand responsive, health and social transport throughout the region.

In November 2016 the Community Planning Executive Group approved the development of a Public Social Partnership (PSP). A PSP is a strategic partnering arrangement that involves third sector more deeply in the commissioning and design process. The model builds on the opportunity to pilot innovative services and ensure effectiveness. It builds

clear sustainable routes for procurement and service delivery contracts and ensures that wider social benefits, such as assistance for passengers who are frail are factored into the equation.

The ability to continue to deliver community, demand responsive, health and social transport for the communities of Dumfries and Galloway currently faces significant challenges.

Part of the work of the PSP will focus on the design and development of innovative transport solutions that can be tested and piloted.

Input from third sector CT and service users is vital to this process as it will ensure that services are able to deal with the increased demand; resulting from demographic change and other factors such as access to health and social care, leisure and social activities.

## What is CT?

CT, and transport in general, is an enabler and has an impact across a number of policy areas such as:

- Access to health
- Preventative measures in relation to health and social care
- Rural economy
- Education
- Employability
- Social isolation and loneliness.

CT is designed, specified and developed by the communities it services, and which is provided on a not-for-profit basis in direct response to the identified needs of those communities.

Transport, though a major element of the work, is a means to an end, rather than an end in itself. CT is first and foremost about people and their needs, not transport.

The types of transport CT provides are:

- Car schemes using volunteers
- Group transport using minibuses
- Demand responsive transport/ Dial a Ride
- School transport, patient transport
- Community bus services
- Wheels to work



# The need for CT

CT plays an important part in the overall transport mix and it is anticipated that the need for CT is only going to grow, particularly due to:

- Financial constraints in public expenditure
- Shrinkage in Commercial Bus provision
- 286 million unfulfilled trips in Scotland each year – Mobility and Access Committee for Scotland Report

- Ever increasing elderly population - Over 60 population will increase by 31% in 20 years
- Changing Healthcare Provision:
  - Scottish Ambulance Service Patient Transport – Patient Need Assessment
  - Healthcare – centralisation of acute services and localisation of community care service

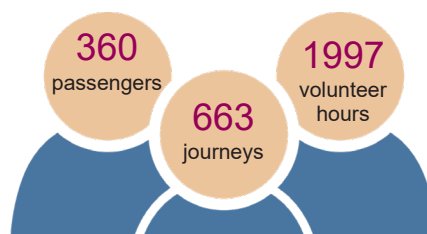


# 2019/20 progress to date

Statistics to end of January 2020

The aims of the Dumfries and Galloway CT PSP are to develop and design transport services to maximise the benefits to the community and develop the capacity of the community transport sector. The progress to date in delivering on these aims has seen four transport services being redesigned/piloted:

- Out of area Hospital Appointments – Annandale Community Transport Services (ACTS) and Galloway Community Transport (GCT) delivering pilot making use of volunteer drivers, activity to date:
  - 63% of passengers aged 70+
  - 54% attending Glasgow Hospitals



- Local Hospital Appointments – ACTS and GCT delivering pilot making use of volunteer drivers, activity to date:
  - 73% of passengers aged 75+
  - 58% cannot access/use Public Transport



- Borgue and Brighthouse Bay (517) Service:
  - Being operated by GTI
  - 3 drivers employed went through D1 Training Programme
  - Consultation complete with local community - re-design of service
  - Further consultation on re-design options with local community
  - GCT have been operating the new re-designed service for 10 months

- Newton Stewart to Girvan (359) Service:
  - Consultation undertaken with local community of Glentroll and Barrhead around future design of service
  - Further consultation to take place around re-design options with local community

Lifeline to users

“stressful using public transport”

“Riding in the local ambulances with their shot suspension is agonising on my hips (severe osteo arthritis)”



# Case study - Patient experience

The value of this service to patients is illustrated by the following case study:

"I am 86 years of age and live in Langholm with my wife. I have some trouble hearing but I have kept good health for most of his life.

"Due to recent problems with my hip I had to travel to the Golden Jubilee Hospital in Glasgow. On their first visit there my wife and I took the car but got stuck in bad weather, spent 11 hours travelling in total. I

arrived at the hospital with high blood pressure which was unusual for me and I believe it was caused by the stress of the journey.

"When it was time for the actual operation I was fortunate enough to be able to use the ACTS Out of Region Patient Transport Pilot which was a big relief for my wife and I following our previous ordeal.

"It enabled me to avoid an increase in blood pressure by having to travel to the Golden Jubilee Hospital, Clydebank"

# Development of a Health and Social Care Transport Hub update

Discussions are on-going regarding the development of an Integrated Transport Hub with a proposal being prepared for consideration by the Integrated Joint Board Committee.

The idea is to make use of a collaborative digital platform that will:

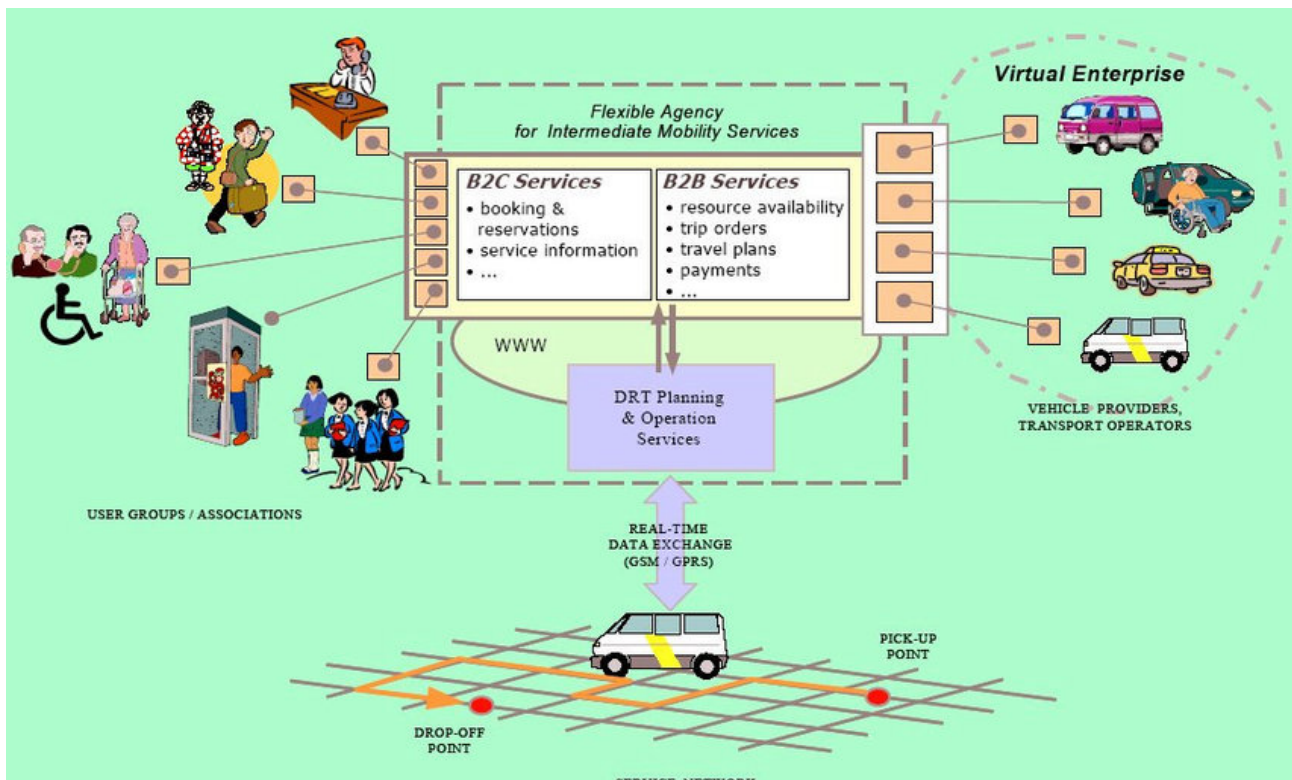
- Assist with transport needs of communities to access employment, training, leisure activities and health and social care
- Schedule and book transport

matching supply with demand

- Ability to allocate journeys in real-time
- Make better use of resources from Local Authorities, Community Transport and NHS by utilising their spare vehicle capacity and downtime
- Design transport solutions to meet the needs of communities.

The overall vision of the project is to make use of the collaborative economy model by working with key

transport providers. The interactive web based scheduling and booking solution will enable us to match up supply, resources available from Local Authorities, Community Transport Operators and NHS, to demand, transport requirements of communities to enable them to access employability and training, health, social care services and leisure activities. This is illustrated below:



This model will enable:

- Booking and reservation systems to manage the customer requests.
- Apps to enable and assist customer booking.
- Dispatching software for

allocating trips and optimising resources.

- Communication systems and equipment to link the Hub with drivers and customers.
- In-vehicle terminals and display units to support the driver.

- GPS-based vehicle location systems.
- Smart-card based fare collection systems.
- Management information systems and other data analysis systems.

## CT capacity growth

Building on the work of establishing the Community Transport Network, the development and introduction of the

CT Quality Framework and the pilot D1 Driver Training Programme, the last year has seen the continuation of

working with the CT Sector throughout Dumfries and Galloway to look at how it can continue to grow.

An event was held at the end of August 2019 with the Community Transport Sector in Dumfries and Galloway to:

- *Provide an update on the progress of the Community Transport Public Social Partnership to date; and*
- *Discuss how the success of the PSP can be built upon and get the views of the sector on the best way to take forward its long-term sustainability.*



## Consensus for organisations

From the 12 Community Transport Organisations invited to the event, 18 people attended representing eight (67%) of the Community Transport Organisations highlighting the commitment for the Community Transport Sector to look at a sustainable model for Community Transport in Dumfries and Galloway

The key finding from the Discussion Day was there was a consensus among the Community Transport Sector in Dumfries and Galloway to:

- Work towards the establishment of an Umbrella Organisation using the 'hub and spoke' model, whereby the new organisation formed is the

hub and the individual CT provider, the spokes. With the long-term model of becoming a social enterprise.

An initial discussion paper on the option for taking this forward is currently being developed by the PSP Steering Group for consideration by the Community Transport Sector.

# PSP beyond March 2020

The Dumfries and Galloway Community Transport Public Social Partnership continued to make great progress over the last year.

However, despite continuing to source additional funding, the only funding that was secured was a total of £28,000 from Dumfries and Galloway Council, £14,000 for 2019/20 and £14,000 for 2020/21.

Therefore, the PSP Steering Group reluctantly agreed an

exit strategy to end the current phase of the PSP.

If additional funding is secured in the future then the PSP can be re-convened and the next phase can be developed.

The remaining funding will enable both the Volunteer Car Schemes continue to operate until the end of May 2020.

This enables both ACTS and GCT to gradually exit the delivery of the service.



## The PSP - long-term future and legacy

It is important that the work over the last three years on the PSP is not lost and that there is a legacy from all the work, funding and time that partners have invested to date.

Therefore, the Steering Group has agreed that the following continues to be taken forward:

- IJB Transport Hub Development
- SoSEP Transport Hub Funding Application
- Re-submit Funding Application to MaaS Investment Fund – It is due

to re-open in April 2020

- Consider submitting a new Funding Bid to NHS Endowment Fund – Based around IJB Committee Paper

- Consider submitting a Funding Application to SoSEP to develop the CT Social Enterprise Development.

The PSP model will be a critical building block of the new model of sustainable public transport delivery that is being developed from the Transformation Programme (Public

Transport and Travel).

This new model is due to be in place by April 2022 and will not succeed without a sustainable and engaged Community Transport sector as a key delivery partner for all services.

The intention would be that the actions agreed by the PSP Steering Group will seek to address ongoing funding for the car schemes and embed this form of delivery in future models.







**Community Planning Partnership Board – 13 March 2020**

**Item 8**

<p><b>Authors:</b>  <b>Andrew Reed, Policy Officer, Dumfries and Galloway Council</b></p>	<p><b>Responsible Senior Officer:</b>  <b>Paul Clarkin, Head of People and Transformation, Dumfries and Galloway Council</b></p>
<p><b>Report Title: Consultation Responses to Police Scotland and Scottish Fire and Rescue Service.</b></p>	
<p><b><u>1. Situation:</u></b></p> <p>1.1 Police Scotland opened consultation on the 20 January 2020 on Policing for a safe, protected and resilient Scotland. This outlined the Police Scotland Strategic Priorities. The consultation closed on the 2 March 2020.</p> <p>1.2 Scottish Fire and Rescue Service (SFRS) opened consultation on the Local Fire and Rescue Plan Review 2020 on the 8 January 2020. The closing date for responses is 18 March 2020.</p>	
<p><b><u>2. Background:</u></b></p> <p><b>Police Scotland</b> - refreshed Joint Strategy for Policing</p> <p>2.1 The consultation closed on the 2 March. The detailed consultation questions and the initial response is detailed in <b>Appendix 1</b>. The submission in <b>Appendix 2</b> reflects previously agreed responses on behalf of the Community Planning Partnership, with an amended or additional response to be submitted after this meeting, if required.</p> <p>2.2 There are 5 Outcomes within the priorities, all of which are important to our region and consistent with the Local Outcomes Improvement Plan:</p> <ol style="list-style-type: none"> <li>1. Keeping people safe</li> <li>2. Communities are at the heart of policing</li> <li>3. How we involve you</li> <li>4. Supporting our people</li> <li>5. Sustainable policing for the future</li> </ol> <p>2.3 The response is drawn from responses to previous consultations and highlights the importance of the support for V (Dumfries and Galloway) Division and the requirement for the Local Commander to have ready access to the national resources</p> <p><b>Scottish Fire and Rescue Service – Local Fire and Rescue Plan</b></p> <p>2.4 <b>Appendix 2</b> is the draft response to the SFRS consultation which requires to be submitted by the 18 March 2020.</p> <p>2.5 The Scottish Fire and Rescue Service are required to renew the Dumfries and Galloway Local Plan following completion of their current plan 2017-2020.</p>	

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2.6 Dumfries and Galloway SFRS held a consultation event on the 19 February 2020 which was also attended by various Community Planning Partners.

2.7 The Community Planning Executive Group considered the issues in the consultation paper at its meeting on 13 February 2020 and Community Planning Partners have been invited to provide comments for inclusion in the joint response.

### **3. Assessment:**

#### **Police Scotland - refreshed Joint Strategy for Policing**

3.1 The Consultation period has only been open for 6 weeks which is a short timescale for consultation. It is not clear why the short timescale has been chosen.

3.2 If members of the Community Planning Partnership Board wish to provide additional comments to the current submission, then an updated response will be submitted.

3.3 The consultation questions do not allow for much disagreement as all the statements are sensible expectations of Police Scotland.

#### **Scottish Fire and Rescue Service - Local Fire and Rescue Plan**

3.4 The consultation requests respondents to assess the importance of SFRS services. This will differ between organisations and individuals, although again there are some established principles that the CPP Board has agreed and submitted previously that have informed the assessment. .

### **4. Recommendation**

The CPP Board is asked to:

4.1 Add to or amend the response submitted in Appendix 1 in response to the Police Scotland consultation on the refreshed Joint Strategy for Policing

4.2 Consider and agree the response to the SFRS consultation on Local Fire and Rescue Plans detailed in Appendix 2

**Date of Report: 5 March 2020**

**Appendix 1 – Response to Police Scotland Consultation**

**Appendix 2 – Response to Scottish Fire and Rescue Consultation**





## APPENDIX 1

# Joint Strategy for Policing (2020) Policing for a safe, protected and resilient Scotland

## Overview

In December 2019 the Scottish Government updated its Strategic Police Priorities, prompting a refresh of the Scottish Police Authority's and Police Scotland's strategic police plan and long term strategy for policing.

We are pleased to introduce our refreshed Joint Strategy for Policing, Policing for a safe, protected and resilient Scotland, to set the future direction for policing in Scotland.

Significant progress has been made in the three years since our first long-term strategy was published and it is time to take stock and consider the challenges and opportunities that lie ahead in an ever-changing, uncertain and increasingly complex environment.

This Joint Strategy for Policing describes our strategic outcomes and objectives. It recognises the unique role of policing in the communities we serve. The Strategy reflects the need to refocus and redirect resources to ensure that officers and staff are fully supported as they respond with commitment and professionalism to the needs of communities.

Fundamental to our future approach will be the support we provide to our people. Their safety and wellbeing are paramount and we are committed to ensuring they receive the support and assistance they need.

Through our ongoing conversations with the public, partners and our people, we have taken account of feedback provided so far, shaping the design and delivery of policing now and in the future, and considering the opportunities and challenges ahead.

Through this consultation we want to hear from you about what you think about the future vision we have developed and described in this Strategy.



At the bottom of this page you can download and read the full draft document.

## How we will use your personal information

All personal information will be anonymised and you won't be identified through the information you provide. At the end of the survey, we ask for personal details, such as age and gender, to ensure we receive a comprehensive range of viewpoints.

By completing this survey, you agree to Police Scotland using your anonymised data for analysis and reporting.

## How to respond

There are five sections we would like you to consider which are headed:

- Keeping people safe
- Communities are at the heart of policing
- How we involve you
- Supporting our people
- Sustainable policing for the future

Our survey can be completed online at:

<https://consult.scotland.police.uk/consultation/policingforscotland>

You can also complete this form electronically and email it to:

[StrategicPlanningDevelopment@scotland.pnn.police.uk](mailto:StrategicPlanningDevelopment@scotland.pnn.police.uk)

You can also print this document if you prefer. You can scan and send it back to the email address above. To submit a hard copy by post, please send it to:

Scottish Police Authority and Police Scotland  
c/o Strategy and Planning Team  
Room 808 Culzean Building  
Scottish Police College  
Kincardine  
Fife  
FK10 4BE

You can also hand it in at the front counter of a police station.



The survey may take between 10 and 20 minutes to complete depending on how much input or comments you have.

**The consultation closes on Monday 2 March 2020.**

### **If you have questions**

Should you have any questions, please get in touch.

Telephone: 01786 893 060

Email: [StrategicPlanningDevelopment@scotland.pnn.police.uk](mailto:StrategicPlanningDevelopment@scotland.pnn.police.uk)

## Keeping people safe

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***Threats to public safety and wellbeing are resolved by a proactive and responsive police service***

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Society is changing. We find ourselves moving at an ever-increasing pace from the physical to the digital world; a move that creates opportunities for new and complex crime types. This shift also affects traditional crime, much of which now has a digital element.

To protect people effectively, Police Scotland will evolve, sharpening its focus on keeping people safe from harm, whilst embracing innovative technologies and partnerships.

Police Scotland, however, cannot achieve its aims in isolation. We must work with partners, including through community planning partnerships which bring together local public services to work effectively to maximise the impact of limited resources. Police Scotland will continue to be a key contributor to local joint planning and delivery, as well as to national cross-sectoral partnerships, helping drive a shift to prevention and early intervention across services. An improved balance of responsibilities across public services will allow Police Scotland to maintain a focus on its core responsibilities.

We will:

- Keep people safe in the physical and digital world
- Design services jointly to tackle complex public safety and wellbeing challenges
- Support policing through proactive prevention

**Q. Do these objectives meet your expectations?**

(Please add 'X' next to your selection)

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Strongly agree <input checked="" type="checkbox"/>	Agree <input type="checkbox"/>	Neither agree nor disagree <input type="checkbox"/>	Disagree <input type="checkbox"/>	Strongly disagree <input type="checkbox"/>
--	--------------------------------	---	-----------------------------------	--

Please provide further comments in the box below.

#### Comments

This priority reflects the changing society especially with the inclusion of digital crime which has had impact upon residents in Dumfries and Galloway but conducted by criminals outwith the region. The resources of V Division should be targeted towards tackling physical crime in the region and use the additional resources available nationally to combat cybercrime.

Cybercrime is when technology is used as a tool to commit a crime or is the object of the crime itself. In addition to tackling traditional and visible crime and criminality, we must find different ways to prevent, disrupt and respond to the ever more inventive and complex use of digital tools and new tactics.

Work is under way that will transform Police Scotland's capacity and capability to respond to these digital and cyber threats.

Please provide further comments in the box below.

#### Comments

Cybercrime should be addressed and resourced nationally and significant support should be provided to V Division so it can support the local victims of this type of crime.

*Please note that if you wish to report an experience of cybercrime you should do so using our standard contact options.*

*Please follow this link and select 'report cybercrime' for further information:*  
<https://www.scotland.police.uk/contact-us/>

*In non-emergencies please dial 101 and in emergencies always call 999.*



## Communities are at the heart of policing

***The needs of local communities are addressed through effective service delivery***

The role of policing is to keep people safe, wherever they live. Police Scotland must continue to be responsive to all forms of community. By doing so services will continue to evolve and be designed to meet the needs of individuals and communities.

Police Scotland will continue to provide traditional, visible and accessible policing to local communities, supplemented with new support services that adapt to societal shifts. The pace of technological change means that people increasingly feature or are active participants in a digital world. Policing will reflect this in how resources are allocated, ensuring the services provided are inclusive and proactive in meeting the needs of all communities.

We will:

- Understand our communities and deliver the right mix of services to meet their needs
- Support our communities through a blend of local and national expertise
- Support the changing nature of communities

**Q. Do these objectives meet your expectations?**

(Please add 'X' next to your selection)

Strongly agree <input checked="" type="checkbox"/>	Agree <input type="checkbox"/>	Neither agree nor disagree <input type="checkbox"/>	Disagree <input type="checkbox"/>	Strongly disagree <input type="checkbox"/>
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Please provide further comments in the box below.

#### Comments

National resources have to be available to the Local Commander at the time when it is required. V Division deliver local policing and requires visibility in local communities to provide reassurance to residents

V Division continues to deliver a good service to our residents, focussed around engagement with Local Authority ( Dumfries and Galloway Council ), local Area Committees and Community Councils.

## How we involve you

***The public, communities and partners are engaged, involved and have confidence in policing***

The principle of policing by consent is fundamental to Scotland's social fabric. Advances in technology create opportunities for new methods of communication and response. Future developments in technology will require ongoing dialogue with the public about how to strike the right balance between privacy and protection.

Police Scotland understands the diverse nature of the communities it serves. Policing must remain accessible in times of need, whilst working with partners to agree when Police Scotland is not the most appropriate organisation to respond..

We will:

- Embed the ethical and privacy considerations that are integral to policing and protection into every aspect of the service
- Protect the public and promote wellbeing across Scotland by providing services that are relevant, accessible and effective
- Work with local groups and public, third and private sector organisations to support our communities

**Q. Do these objectives meet your expectations?**

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(Please add 'X' next to your selection)

Strongly agree <input checked="" type="checkbox"/>	Agree <input type="checkbox"/>	Neither agree nor disagree <input type="checkbox"/>	Disagree <input type="checkbox"/>	Strongly disagree <input type="checkbox"/>
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Please provide further comments in the box below.

## Comments

Local Policing needs to be visible within local communities. V Division engages and informs residents very well through attendance at events, online consultations and a very successful social media presence.

As members of the Community Planning Partnership in Dumfries and Galloway, V Division is at the heart of decision making across the region and is aware of additional groups that require its involvement.

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## Supporting our people

***Our people are supported through a positive working environment, enabling them to serve the public***

Officer and staff safety and wellbeing are at the heart of Police Scotland's commitments. Our people want to deliver sustained change for the better. To make that happen, the service must provide strong support to all to equip them with the skills, knowledge and technology required to police safely and effectively in a changing world.

We will:

- Prioritise wellbeing and keep our people safe, well equipped and protected
- Support our people to be confident leaders, innovative, active contributors and influencers
- Support our people to identify with and demonstrate Police Scotland values and have a strong sense of belonging

### **Q. Do these objectives meet your expectations?**

(Please add 'X' next to your selection)

Strongly agree <input checked="" type="checkbox"/>	Agree <input type="checkbox"/>	Neither agree nor disagree <input type="checkbox"/>	Disagree <input type="checkbox"/>	Strongly disagree <input type="checkbox"/>
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**Please provide further comments in the box below.**

Comments

The wellbeing of V Division staff is important as not only do they provide a vital policing service to our region, they are mostly residents. We welcome Police Scotland's focus on improving their staff wellbeing.

## Sustainable policing for the future

***Police Scotland is sustainable, adaptable and prepared for future challenges.***

Policing must continue to evolve. Ongoing political, economic and societal changes require the police service to adapt and respond to future challenges and maximise the benefits of future opportunities. Police Scotland will embrace innovation, challenging ourselves and partners to work collaboratively and sustainably. Transforming operational and support services will maximise the potential of all our assets and help deliver best value.

We will:

- Use innovative approaches to accelerate our capacity and capability for effective service delivery
- Commit to making a positive impact through outstanding environmental sustainability
- Support operational policing through the appropriate digital tools and delivery of best value

### Q. Do these objectives meet your expectations?

(Please add 'X' next to your selection)

Strongly agree <input checked="" type="checkbox"/>	Agree <input type="checkbox"/>	Neither agree nor disagree <input type="checkbox"/>	Disagree <input type="checkbox"/>	Strongly disagree <input type="checkbox"/>
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**Please provide further comments in the box below.**

Comments

Dumfries and Galloway Council has declared a Climate Emergency and is developing a climate change strategic action plan and will be working with Community Planning partners to develop and help deliver the plan. Police Scotland's commitment to a 'positive impact through outstanding environmental sustainability' is welcomed and we look forward to working in partnership with Police Scotland to deliver against the climate agenda.



Which of the following options best describes how you think of yourself?

**Q. Are you responding as an individual or an organisation?**

I am answering as an individual	I am answering on behalf of an organisation <input checked="" type="checkbox"/>
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**Organisation name**

Dumfries and Galloway Community Planning Partnership
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## APPENDIX 2

# Working together for a safer Scotland



**SCOTTISH**  
**FIRE AND RESCUE SERVICE**  
Working together for a safer Scotland

## LOCAL FIRE AND RESCUE PLAN ENGAGEMENT FEEDBACK RECORD

### Local Authority Area:

Dumfries and Galloway

### Name of organisation/representative:

Dumfries and Galloway Community Planning Partnership  
Dumfries

1. How satisfied or dissatisfied are you in how the Scottish Fire and Rescue Service is performing in your area?

Very satisfied✓	Quite satisfied	Neither/ Nor	Quite dissatisfied	Very dissatisfied
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2. How satisfied or dissatisfied are you at the way in which the SFRS understands and reflects local needs in their plans and activities?

Very satisfied✓	Quite satisfied	Neither/ Nor	Quite dissatisfied	Very dissatisfied
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3. Has there been any change in the quality of services delivered by the Scottish Fire and Rescue Service over the last 3 years?

Much better	A little better✓	No change	A little worse	Much worse
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4. In the past 3 years are you aware of any change and innovations used to improve service provision and outcomes?

Much more	A little more✓	No change	A little less	Much less
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5. How satisfied or dissatisfied are you with the level information you received on local fire and rescue activity or developments?

Very satisfied✓	Quite Satisfied	Neither/ Nor	Quite dissatisfied	Very dissatisfied
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6. Listed below are a number of core fire and rescue services, please rate these in terms of their importance to you:

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	Very Important	Quite Important	Neither/ Nor	Not important
Being prepared for and responding to fires	✓			
Promoting fire safety in the home	✓			
Enforcing fire safety in non-domestic buildings	✓			
Being prepared for and responding to road traffic collisions or serious transport incidents	✓			
Being prepared for and responding to animal rescues		✓		
Being prepared for and responding to flooding incidents	✓			
Helping you be prepared for emergency situations		✓		

7. Listed below are other services we would like to do more of, please rate these in term of importance to you:

	Very Important	Quite Important	Neither/ Nor	Not important
Being prepared for and responding to acts of terrorism		✓		
Working with partners to identify and help people at risk of preventable accidents in their home	✓			
Working with partners to reduce crime and improve safety		✓		
Working with partners to support young people		✓		
Working with partners to support older people		✓		
Working with partners to improve the health and wellbeing of communities		✓		
Working with partners to support the local economy and those in poverty		✓		

8. Are there any other fire and rescue activities which are important to you that are not listed?

Dumfries and Galloway Community Planning Partnership welcomes the work of the Scottish Fire and Rescue Service (SFRS) across our region. The service over the past 3 years has improved and their contribution to partnership working has been proactive and beneficial for our residents.



The SFRS has a unique position where it can engage with the public in ways which is not possible by other services within the region. The local service has used this to support residents, highlight where additional support is required and discuss risks with partners and supported solutions. The work of the local service with vulnerable people has enabled specific support to be provided to assist in improving their lives and to reduce later demand on our other services.

9. Are there any areas that we need to improve on in your locality?

The SFRS it involved in partnership working across the region and it is important that this continues and where the service can lead projects, working groups and delivery that it drives forward that benefits both the SFRS and the other services in the region.

Thank you for completing this survey.





## 1. Strengthened leadership and influence at local Community Planning Partnership level (ACC Gary Ritchie, Police Scotland)

We will support partnerships to address leadership challenges and strengthen their approaches to collective leadership. We will bring together and share evidence of what is working well in Community Planning leadership and the barriers local partners/partnerships face in order to influence policy and practice, and target improvement support.

Deliverable & Activity	Lead Responsibility	Contribution	Support or resource needed	Timescale	Links to other Workstrands
<p><b>1. Evidencing Good Practice and Barriers to Progress in Collective Leadership</b></p> <p>a. We will gather evidence from Police Scotland colleagues on their role as a Community Planning partner and their experiences and expectations of leadership in relation to Community Planning – identifying where there is good practice, and where the obstacles to progress are.</p> <p>b. We will develop examples which illustrate positive approaches to leadership and show the impact this has on improving how Community Planning is working</p> <p>c. We will gather further evidence from wider CPP partners in relation to their experiences and expectations of leadership within Community Planning.</p> <p>d. Examples gathered, along with resources that can be used by CPPs/CP partners to strengthen leadership, will be shared widely with CP stakeholders via the Community Planning Network and Community Planning in Scotland Website, and learning will be used to inform the Community Planning improvement programme</p>	Police Scotland			Nov 19 Mar 20  Mar 20 Mar 20	6.2; 6.3
<p><b>2. Improving Leadership in Community Planning</b></p> <p>a. We will develop a series of recommendations for Police Scotland, CP Partners and the wider CPIB to improve the approach to Leadership based on the evidence gathered above around what is working well and delivering a positive impact</p> <p>b. We will test these recommendations with partners to agree priorities, and to plan, implement and review.</p>	Police Scotland			Mar 20  Jun 20	3.1; 4.1; 6.3
<p><b>3. Roll out Model of Collaborative Leadership across CPPs</b></p> <p>Work with the Collective Leadership team with the aim of raising awareness of and rolling out the Collective Leadership programme across Community Planning Partnerships, and exploring potential resourcing models to make this possible.</p>	Police Scotland	SOLACE; IS; SFRS; NSS; HS; IJB;		June 20	5.1; 6.5

<p><b>4. Better Alignment between National Policy Agenda &amp; Community Planning</b> We will gather evidence from Community Planning managers in relation to engagement and influence on national policy to understand how well the national policy agenda landscape currently fits with and supports the Community Planning Agenda.</p>	Community Planning Managers			Nov 19	4.1; 6.4
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## 2. Community participation, particularly for the most vulnerable of communities (Ella Simpson, EVOC)

We will bring together and share evidence of what is working well in community participation and the barriers local partnerships face in order to influence policy and practice, and target innovation and improvement support where they are most needed.

Deliverable and Activity	Lead Responsibility	Contribution	Support or resource needed	Timescale	Links to other Workstrands
<p><b>1. Evidencing Good Practice in Community Participation</b> We will seek examples of best practice in approaches to empowerment and participation, from up to 4 (10%) of CPPs. We will work with organisations with expertise in this area to gather evidence and make connections e.g. SCDC, Scottish Community Alliance, Community Empowerment Advisory Group (CEAG); Scottish Government's Open Government Citizen Empowerment strand</p>	EVOC	TSIs; CP Boards	To be negotiated	Nov 2019	6.3
<p><b>2. Defining 'What Good Looks Like'</b> We will define "what good looks like" in relation to effective approaches to empowerment and participation, particularly for the most vulnerable communities.</p>	EVOC	CPIB; Scot Gov		Nov 2019	3.3
<p><b>3. Identifying and targeting Improvement Support</b> We will survey CPPs/TSIs to consider what support would be welcome and effective, and feed into and inform the CP Improvement Programme being developed under Work strand 6?</p>	EVOC	CPIB; TSIs		Mar 2020	6.2
<p><b>4. Evaluating approaches to Community Participation</b> We will consider existing evaluation tools for community participation and make recommendations</p>	EVOC	CPIB; TSIs		Mar 2020	6.3



### 3. Effective decision making and good governance (David Martin, SOLACE)

We will bring together and share evidence on the barriers and good practice in governance arrangements to influence policy and practice, and to target improvement support. We will demonstrate leadership in promoting the wider system change relating to the governing structures of public service delivery required to allow CPPs to drive the local design of service to improve outcomes for communities.

Deliverable and Activity	Lead Responsibility	Contribution	Support or resource needed	Timescale	Links to other Workstrands
<p><b>1. What's working: Evidencing where Community Planning has made a difference</b></p> <p>a. We will carry out a survey with SOLACE members to gather examples of real change that would not have happened without Community Planning and explore the governance and decision-making structures important in facilitating this. We will also explore the factors blocking change and potential levers that could strengthen local Community Planning.</p> <p>b. Examples gathered will be shared widely with CP stakeholders via the Community Planning Network and Community Planning in Scotland Website, and learning will be used to inform the Community Planning improvement programme</p>	SOLACE		IS	Aug 19  Nov 19	6.2; 6.3
<p><b>2. Supporting Multi-Agency Working with National Agencies to play into the Community Planning environment</b></p> <p>a. We will undertake an evidence gathering exercise with Scottish Enterprise colleagues to explore the role they play in Community Planning and examine how existing accountability structures are being used to support them to meet their duties under the CE Act. We will identify the factors that drive and influence effective decision making/good governance within Community Planning partnerships and capture any examples of step change/major improvement which were achieved as a result of this.</p> <p>b. We will share examples/resources that can be used by CPPs to improve/develop effective decision making/good governance via the CP Network and CP in Scotland Website</p> <p>c. Using the evidence gathering template developed through this work, we will expand the approach to other national agencies, or with a sample of specific CPPs</p>	SE	Police Scotland; SFRS	IS	Aug 19  Nov 19 Mar 20	1.2; 4.1  6.3

<b>3. Strengthening Accountability to Communities</b> a. We will work with Community Planning stakeholders to identify and support a test of change designed to build community capacity in relation to their role in local scrutiny and holding the partnership to account.	SOLACE	CP Managers	IS	Nov (TOC identified)	2.2
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#### 4. Innovative approaches to joint planning, service design and resourcing (James Russell, SDS)

We will bring together evidence of what is working well in joint planning, service design and resourcing and identify the barriers to further progress in order to influence policy and practice, and target improvement support.

Deliverable & Activity	Lead Responsibility	Contribution	Support or resource needed	Timescale	Links to other Workstrands
<b>1. Evidence Good Practice in Joint planning, design and resourcing</b> a. Undertake an internal review of all SDS CPP representatives to understand areas of innovative planning or areas of emerging practice (baseline and potential areas for test of change) b. Engage with CP managers to understand areas of innovative planning or areas of emerging practice to provide baseline and identify potential areas for test of change. Seek agreement from CPP areas identified to engage further to explore what characteristics or areas of planning are classified as 'innovative' and the outcomes and impact that this has delivered (cost savings, efficiencies in resource utilisation, increased service provision, improved perceptions of planning approaches, improved outcomes) c. Desktop review of existing research/evidence around areas of effective practice in joint planning. (baseline)	SDS			Aug 19 Aug 19 for baseline Aug 19	1.2; 3.2 1.4; 6.4
<b>2. Deliver Improvement Support to support Test of Change</b> Seek agreement, where areas have identified emerging changes to planning, to support/challenge and monitor the progress of this work.	SDS			TBC (dependant on stage CPP is at)	6.2

<b>3. Sharing Innovative Practice</b> a. Develop case studies (paper/video/online) where innovative approaches have demonstrable impact, including emerging practice delivering short term outcomes b. Gather evidence on the challenges and the range of ways in which these have been overcome c. Develop a group of characteristics/enablers that create the right conditions for joint planning (Ideal world scenario) d. Gather evidence on effective approaches to planning (general planning not CPP) and identify the aspects that are relevant (How can the approach to corporate or organisational planning (jointly) be deployed with CPP's	SDS  SDS SDS  SDS		Design/marketing	Ongoing as areas identified	6.2; 6.3
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## 5. Availability and use of high-quality local data and insights to support decision making (Phil Couser NSS/Gerry McLaughlin HS)

We will improve access to, and understanding of, data by exploring opportunities to increase the local data available in open formats and fill the gaps in the data currently available to measure outcomes and build an evidence base at local level. We will also support CPPs to make better use of data and to develop meaningful insights to support effective and informed decision making. We will support CPPs to improve their approach to the sharing of data, intelligence and insights intelligence at a local level, and work with stakeholders to address challenges to data sharing.

Deliverables & Activity	Lead Responsibility	Contribution	Support or resource needed	Timescale	Links to other Workstrands
<b>1. Improved Leadership &amp; Brokerage</b> a. <b>Data Delivery Group</b> – provide influence to improve the information governance environment and access to pan public sector data. b. <b>Public Health Reform</b> – provide influence to strengthen the data and analytical support available from both Public Health Scotland and the local public health system (both direct support, and also supporting capacity building amongst partners) c. <b>Child Poverty National Partners group</b> – Influence and contribute to the national group to help advise and support local partners in the delivery of their duties, and data sub group to explore a pilot Needs Assessment d. <b>Local Brokerage</b> – as required, members of the CPIB will be asked to support engagement in the tests of change outlined below.	NSS/SG  NSS/HS  NSS/HS/IS  CPIB members as required			Ongoing  Ongoing April 2020  Ongoing  Ongoing	1.3  1.3  1.3



<p><b>2. Delivery of Improvement Support</b> Within the context of Public Health Reform LIST will continue to develop its data and analytical improvement support to partner organizations in CPPs; work in 2019/20 will focus on Tayside Partnership; East Ayrshire Council; Police Scotland; and East Renfrewshire Council.</p>	NSS		Resource may be required beyond TOC	Ongoing	6.2
<p><b>3. Evidencing what is working well</b></p> <p>a. <b>Child Poverty National Partners group</b> – take learning from Inverclyde pilot, apply to further requests for support from LA/NHS Boars, and share with CPPs and use to influence future plans.</p> <p>b. <b>Improvement Support</b> - learning from all the above listed Improvement Support will be shared via the CPIS website.</p> <p>c. <b>Organisational issues</b> – multi-agency collaboration can accentuate a number of common challenges. Work will be undertaken to share experience and solutions gained from tests of change to such common challenge, including <b>Information Governance &amp; Communication</b></p> <p>d. <b>Leadership (existing &amp; new)</b> – facilitating a common understanding of the prioritisation and resourcing challenges that typically arise in new initiatives – nurturing the local capabilities through data-driven decision making</p>	NSS	NSS/Health Scotland/IS	Evaluation support may be required to validate learning	Linked to delivery of improvement support – suggest initial summary report by end 2019	6.3
	NSS				6.3
	NSS				6.3



## 6. Supporting innovation, improvement and sharing best practice (Sarah Gadsden, IS)

We will bring together national insights, innovation and improvement support to ensure capacity and resources are targeted to where they are most needed. We will bring together and share evidence of innovation, improvement and best practice to influence policy, practice and reform of public services at local and national levels.

Activity	Lead Responsibility	Contribution	Support or resource needed	Timescale	Links to other Workstrands
<p><b>1. Sharing Best Practice via the Community Planning Managers Network</b> We will work with the Community Planning Managers Network to explore how the CPIB can support and add value to the Network. This will include supporting Network meetings and the ongoing development of the Network, promoting the sharing of best practice and national policy developments and working with the Network to share evidence and test findings emerging from CPIB work-strands. We will work with CPIB partners to explore appropriate resourcing arrangements to support the network.</p>	IS	CP Managers CPIB Members	Existing resource provided by Scottish Government (for existing CP network)	Nov 19 for agreeing nature of CPIB support then ongoing	All

<p><b>2. Co-ordinated programme of Support</b> We will develop a wider programme of support in collaboration with Community Planning Managers to address issues identified around leadership and culture building on the findings of the 2018 LOIP stocktake. This programme of support will evolve to reflect areas for improvement emerging from other CPIB workstreams.</p>	IS/HS	CP Managers CPIB Members		Dec 19	1.1; 2.3; 3.1; 4.3; 5.2
<p><b>3. Further development of the Community Planning in Scotland Website</b> We will review and develop the Community Planning in Scotland website to share details of all resources and support available to CPPs, and to share good and innovative practice.</p>	IS/HS	CPIB Members Other national improvement agencies	IS/HS resources confirmed until PT website manager March 2020 to fund	Ongoing	1.1; 1.2; 1.4; 2.1; 2.4; 3.1; 3.2; 4.3; 5.3
<p><b>4. Evidencing Good Practice in relation to the Resourcing of Community Planning</b> We will gather evidence in relation to the contribution statutory partners are currently making to support the administration of community planning (£/people) and explore the role CPIB board members could play in strengthening co-resourcing in this area.</p>	IS	CPIB Members		Nov 19	1.4; 4.1
<p><b>5. Helping people connect across the public service landscape</b> We will identify opportunities to make connections across the public service landscape that will support community planning improvement. This will include identifying existing networks that community planning colleagues can tap into and promoting these through the Community Planning in Scotland website.</p>	CPIB Members	IS		Ongoing	1.3

## COMMUNITY PLANNING IMPROVEMENT BOARD -

### 1. Background

1.1 The Chair of the Scottish Community Planning Improvement Board wrote to the Chair on 28 February 2020 regarding the work of the new national Board and its next steps.

1.2 The membership of the Board is:

- Chair: Steve Grimmond - Chief Executive, Fife Council/SOLACE
- David Martin - Chief Executive, Dundee City Council/SOLACE
- Gerald McLaughlin - Chief Executive, NHS Health Scotland
- Mark McAteer - Director of Strategic Planning, Performance and Communications, Scottish Fire and Rescue
- Malcolm Graham - ACC Strategic Change, Police Scotland
- Kenny Richmond - Head of Economics, Scottish Enterprise
- James Russell - Director of CIAG Operations, Skills Development Scotland
- Ella Simpson - Chief Executive, EVOG
- Amanda Coulthard - Community Planning Managers Network
- Allister Short - Health and Social Care Chief Officers
- Fraser McKinlay - Controller of Audit and Director of Performance and Best Value, Audit Scotland
- Audrey MacDougall - Deputy Director Communities Analysis and Scottish Government Chief Social Researcher, Scottish Government
- David Milne - Public Bodies and Public Service Reform Division, Scottish Government
- Roger Halliday - Chief Statistician and Data Officer, Scottish Government
- Sarah Gadsden - Chief Executive, Improvement Service
- Philip Couser - Director of Public Health and Intelligence, NHS NSS
- Nick Watson - Lead Director, What Works Scotland

1.3 The Chair advises that a Framework for Community Planning has been developed which provides an important template against which to test progress. In particular, it is aimed at maintaining a close line of sight between community planning activity and its impact in improving outcomes, tackling inequalities, empowering communities and ensuring public services remain sustainable (which the Framework highlights) and its contribution to the Local Governance Review.

1.4 The Improvement Board has been asked by the Scottish Government Minister and COSLA President to use its work in the coming year to support review activity, the possible deliverables and timescale; and what learning the CPIB can provide drawn from its work to date –around what is working well, the nature and extent of barriers to progress, or in how CPIB is working with local partners to strengthen performance and overcome obstacles?

1.5 The CPIB is asking the 32 CPPs across Scotland to comment on its WorkPlan (Appendix 1) to inform its response to the Minister and President and also offering a visit and dialogue.

## 2. Key issues

### CPIB Workplan

2.1 Drawing on our Improvement Plan, agreed by the Board in November 2019, our response to the CPIB Workplan could highlight the priorities being:

Theme 1: Leadership

Action Point 4: Better Alignment between National Policy Agenda & Community Planning

Theme 2: Community Participation

Action point 2: Defining 'What Good Looks Like' particularly for vulnerable communities

Theme 3: Decision-making

Action point 2: Supporting Multi-Agency Working with National Agencies to play into the Community Planning environment

Theme 4: Innovation

Action point 1 – good practice in joint planning, design and resourcing

Theme 5: availability and use of local data

Action point 2: Delivery of Improvement Support

Theme 6: Supporting innovation

Action point 4: evidencing good practice in relation to the resourcing of community planning

### Invitation to visit Dumfries and Galloway CPP

2.2 The refreshing of our arrangements to have workshops in June and September and the joint meeting with the Youth Council in November (See Item 11) all offer opportunities for the CPIB to visit and share in discussions with us about community planning in our region. The fact that the LOIP Annual Report and our Improvement Plan are on the agenda for November may suggest that is the most appropriate meeting for them to attend.

## 3. Recommendations

The CPP Board is invited to:

3.1 note the work of the national Community Planning Improvement Board;

3.2 Agree the priority issues we would wish to highlight to the CIPB for its work programme as set out in 2.1; and

3.3 Consider the initiation for the CIPB to meet with our Board in 2020 as advised in 2.2 .

Liz Manson, Community Planning and Engagement Manager  
28 February 2020

## Appendices – 1

1 – CPIB Work Programme



**DUMFRIES & GALLOWAY COMMUNITY PLANNING PARTNERSHIP BOARD  
WORK PROGRAMME 2020**

<b>As at 6 March 2020</b>	<b>Programme</b>	<b>Partnership reports</b>	<b>Stakeholder invitees</b>
June	<ul style="list-style-type: none"> <li>• Theme – LOIP Outcomes 1 - 4 (education; employment; health and wellbeing; and housing)</li> <li>• Current key strategic issues</li> <li>• Local Child Poverty Action Plan Annual Report 2019/20 and Action Plan for 2020/21</li> <li>• D&amp;G Climate Emergency Action Plan</li> </ul>	Children's Services Executive Group  Economic Leadership Group  Employment and Skills Partnership  DG Housing Forum  Integration Joint Board	Chairs of reporting Partnerships  Equality and Diversity Working Group  Tackling Poverty Co-ordination Group  Youth Councillors for relevant themes  Representatives from other identified groups in these Outcomes:  Veterans  Care Leavers



September	<ul style="list-style-type: none"> <li>• Outcomes 5-8 (money; safety; connections and empowerment)</li> </ul>	<p>CLD Partnership</p> <p>Equality and Diversity Working Group</p> <p>Tackling Poverty Co-ordination Group</p> <p>Participation and Engagement Working Group</p> <p>Safer Communities Partnership</p>	<p>Chairs of reporting Partnerships</p> <p>Equality and Diversity Working Group</p> <p>Tackling Poverty Co-ordination Group</p> <p>Youth Councillors for relevant themes</p> <p>Representatives from other identified groups in these Outcomes:</p>
November	<ul style="list-style-type: none"> <li>• LOIP and Locality Plan Annual Reports</li> <li>• CPP Board Improvement Plan</li> <li>• Updates on current key Strategic issues (focussed on 10,000 Voices)</li> </ul>	-	Youth Council and MSYPs

## COMMUNITY PLANNING PARTNERSHIP BOARD - PROGRAMME FOR 2020

### 1. Background

This report presents the Community Planning updated Performance Management Framework, following decisions made at the Board meeting on 1 November 2019 and the Community Planning Executive Group's recommendations for the Board's programme of work for 2020.

### 2. Key issues

2.1 The Community Planning Executive Group (CPEG) at its meeting on 13 February 2020 considered the decisions of the CPP Board of 1 November 2019 and developed the proposals.

2.2 Key issues are as follows:

- the Community Planning Performance Management Framework was updated after the last Board meeting to reflect the decision that the annual review of thematic partnerships and Working Groups should be undertaken by the Board, rather than at the CPEG. It is available on the [Community planning webpage](#)
- the Community Empowerment (Scotland) Act 2015 requires stakeholder involvement in the performance reporting of the Local Outcomes Improvement Plan and the Locality Plan. The CPEG consider that there needs to be further preparatory work with stakeholders to enable them to participate effectively. This could be in the form of further discussions at meetings of relevant Working Groups and thematic partnerships with the stakeholder discussions taking place at the June and September meetings.
- the timing of the Annual Reports on the LOIP and Locality Plan are a matter for the CPP itself and is not prescribed by statute or the Scottish Government. It is now proposed that they are submitted for consideration at the November meeting, which is the joint meeting with the Dumfries and Galloway Youth Council.
- **Appendix 2** sets out the proposed arrangements

2.3 The two Collaboration projects of 'Play' and 'Project 155' are being taken forward alongside this programme(see also Item 6)

### 3. Recommendations

The CPP Board is invited to:

- 3.1 note the updated Performance Management Framework; and
- 3.3 agree the Board meeting arrangements and programme for 2020.

Liz Manson, Community Planning and Engagement Manager  
February 2020

### Appendices – 1

- 1 – draft programme for CPP Board meetings for 2020