

DUMFRIES AND GALLOWAY

Local Outcomes Improvement Plan

2017 - 2027

Annual Report

1 April 2019 - 31 March 2020



Dumfries &

Galloway

Together is
Better

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1. Introduction

This is the third Annual Report of the Dumfries and Galloway Community Planning Partnership (CPP) Local Outcomes Improvement Plan (LOIP). The Report:

- presents detailed quantitative data, drawn from the supporting plans and strategies across the five statutory partners and Third Sector Interface – indicators and projects that deliver the Outcomes agreed in autumn 2017. Most of our Performance Indicators are continuations from previous years; and most of our projects are short term and operational. Work is therefore required to develop longer term, more strategic projects and timescales.
- includes qualitative information presented through Personal Testimonies and Case Studies: the Testimonies are from residents who have told us something about each of the eight Outcome themes - we are particularly grateful to them as their stories tell us, very powerfully, what it's like to experience inequality and an assessment of how well our local organisations are doing to help them overcome the challenges; and the Case Studies highlight some examples of projects and activities which have been particularly relevant to groups that our LOIP is focussing on.
- The position for our eight Outcomes is as follows:

Outcome	Position 2017/18	2018/19	2019/20
1	satisfactory	satisfactory	satisfactory
2	good	good	good
3	good	good	good
4	good	good	good
5	good	good	good
6	satisfactory	satisfactory	good
7	good	good	good
8	good	good	good

- sets out our contribution to the National Performance Framework (NPF) which is a requirement of the Annual Report; and along with that we have included our position in relation to national performance in a small number of indicators, selected by the Improvement Service, to provide trend and benchmarking information across all 32 CPPs. The Dumfries and Galloway position for five of these Indicators is better than the national position, which is a significant improvement than last year, where we were the same or below the national position for all of them.

	Position 2017/18	2018/19	2019/20
Improving	-	1	5
Declining	-	2	3
No Change	-	14	9

- sets out how we have worked with community groups and individuals in our LOIP journey; and the next steps that we will take to deepen that relationship over the coming years.

2. Development of the PMF

2.1 The Scottish Government Guidance on LOIPs and the Performance Management arrangements, including the Annual Reports, is light touch and there is a real commitment to local flexibility.

2.2 The LOIP Development Group developed a Framework for Annual Reports which use evidence from quantitative (indicators and projects); qualitative (case studies and personal testimonies) information; benchmarking; and published Impact Assessments.

2.3 The Scottish Government NPF was relaunched in June 2018.

2.4 The assessment of progress is detailed on page and is based on a standard analysis, previously used for the Single Outcome Agreement and other strategic level Performance Reports.

3. Outcomes

3.1 Outcome 1: Everyone who needs help to work receives the right support – **satisfactory progress**

Key Performance Indicators	Value	Target	Status
Unemployed/inactive/disadvantaged participants supported to access employment with a recruitment incentive	206	150	
Provide progressive skills pathways into two key sectors annually	1	2	
Number of young people in training placements	32	50	
Percentage unemployed people assisted into work from Council funded/operated employability programmes		12.5%	
Proportion of Looked After Children School leavers entering positive destinations	66.67%	86.67%	

Improvement Projects	
Number of young people started Foundation Apprenticeships in Creative and Digital Media, Food and Drink Technologies, Engineering, Social Services - Healthcare and Social Services - Children and Young People and Retention rate	67 90%
Number of Employability and Skills registered clients categorised as a "Looked After Young Person from 1 April 2017 to 31 March 2020; and number signed up to the service in 2019/20, still working	43 9

Case Study – Apex Moving On Project

- Apex Scotland's Moving On service provides support to service users (16+) in Dumfries and Galloway to address personal barriers to employability. The service is aimed at those involved in or at risk of becoming involved in offending behaviours, and those who are socially isolated as a result of problems including homelessness, substance misuse, low literacy and numeracy, lack of work or education, etc.
- The Moving On service is contributing already to the Scottish Government's report "No One Left Behind" – next steps for the integration and alignment of employability support in Scotland. Although the service has a focus on employability staff carry out a holistic assessment, supporting and signposting to other relevant partners for help with addiction, mental health etc.
- As part of the employability work people are encouraged to take responsibility for their offences and work with a Personal Development Mentor to produce a letter of disclosure, enabling them to disclose previous convictions to employers in the correct way, whilst focussing on the positive steps they have taken to move their lives forward; this can be extremely empowering for the individuals involved.
- 100% of referrals were offered an appointment within 5 working days

Soft Outcomes -

Displayed a positive change in attitude, confidence and self-esteem	90	45%
Completed Letter of disclosure and understand relevance of convictions	41	20.9%
Completed a CV	55	28%
Applied for jobs	31	15.8%
Interview for employment/education	9	4.5%
Referred to specialist support agency	5	2.5%
Total achieving at least one soft outcome	90	45.9%

Hard Outcomes (40% will achieve a hard outcome.)

Achieved full time/part time employment	12	6.1%
Undertook accredited training	40	20.4%
Achieved full time education	0	0%
Total achieving at least one hard outcome	52	26.5%

Whilst the percentage of people achieving hard outcomes has remained largely the same there has been a fall in the number achieving soft outcomes. Anecdotal information from those delivering the service has been that people referred to the service have been particularly chaotic this year therefore engagement for support has been more challenging and should be recognised as an outcome in its own right.

Personal testimony - Frances – Links to Work Scheme

Employability Support workers provide tailored one-to-one support for unemployed adults and young people to assist them into training, education or work. Frances was referred to the Scheme in May 2018. She was unemployed and recently bereaved after spending the last ten years caring for her husband during a long illness.

With support, she grew in confidence and realised her talent for caring for children. She is now in the final stages of becoming one of our Employability Support workers who provide tailored one-to-one support for unemployed adults and young people to assist them into training, education or work. Frances was referred to the Scheme a foster carer and is looking forward to receiving her first children in the near future.

3.2 **Outcome 2:** Learning opportunities are available to those who need them most – **good progress**

Key Performance Indicators	Value	Target	Status
Looked after Children Attendance Rate, Primary School, Dumfries and Galloway	93.58%	94.1%	
Exclusion rate for looked-after pupils (per 1000 pupils)	155.12	374.10	
The Opportunities for All (OfA) Annual Participation Measure - participation in training, education, employment, or personal development in the wider 16-19 cohort.	91.2%	91.6% (national average)	
Volunteer hours recorded through TSDG linked to accredited awards	30,036		
Number of approach certificates awarded	292		
Number of ascent certificates awarded	196		
Number of people achieving Challenge Awards	69		
Number of young people receiving their first Saltire Award.	171		
% College students with a disability	18.7		

Key Performance Indicators	Value	Target	Status
% Care experienced students succeeding on their chosen course	60		
Young people achieved qualifications following participation in accredited learning opportunities including through: Saltire Awards, Youth Achievement Awards, Duke of Edinburgh's Award, Dynamic Youth Awards and Heritage Hero Awards	1970		
Participation in English for Speakers of other languages classes (run by the Lifelong Learning Service DGC)	88		
Volunteers supported by the Lifelong Learning Service to deliver learning opportunities on behalf of Dumfries and Galloway Council or to volunteer in local schools or communities.	225		

Case Study – Developing the PEEP Programme

49 delegates have been trained. D&G Lifelong Learning Coordinators/ Peep Trainers worked with the 'Peep' organisation to design and pilot a Peep programme for P1 parents and children. There's been 16 Peep groups throughout the school year for 160 parents and 195 children. 32 Adults undertook SCQF Accreditation at levels 3, 4 and 5, two subsequently gained employment

The Lifelong Learning Justice Assistant delivered Peep taster sessions in D&G Prison.

Personal testimony – Nicolle PEEP Programme

My name is Nicolle and I have been attending the Lifelong Learning Peep programme with my daughter at Sanquhar Primary School. I have really enjoyed learning about child development and how I can help my child to become a successful learner. Since starting Peep, I have undertaken accreditation in early Literacy, early Maths and the overall development of Pre-Schoolers. I am really pleased to say that I have obtained all three of these qualifications! Peep has helped to build my confidence in my own ability as a learner and because of this I recently applied to Dumfries and Galloway College to do the Access to HNC Childhood Practice. I have now started the college course and I'm really enjoying it! I would never have taken this on if it hadn't been for Peep and the support that I received from the Lifelong Learning Team.

3.3 Outcome 3: Health and Wellbeing inequalities are reduced – good progress

Key Performance Indicators	Value	Target	Status
Premature mortality rate amongst people under 75 per 100,000 people	377.5		
% of young people from D&G who started treatment for specialist Children and Adolescent Mental Health Services(CAMHS) within 18 weeks of their referral	89%	90%	Amber
Number of carers being supported	173		
Number of Looked After Children and care leavers gaining free access to leisure and sport activities	801	480	
Number of participants in sessions for those with a disability or additional support needs	14,290	10,500	
Rates of completion of health assessments in the timeframe .	80% (112 people)	76% (160 people) (2018/19 level)	
Service users waiting less than 3 weeks for treatment	96%	90%	
Alcohol Brief Interventions (ABIs) completed	896	1743	

Improvement Projects	Start Date	Due Date	Progress	Status
Delivery of the UK Syrian Refugee Resettlement Scheme in D&G	30-Nov-2015	31-Mar-2020	100%	

Case Study – Happy Feet

Happy Feet is a programme delivered by the Youth Enquiry Service focussed around health and wellbeing. It gives young people the opportunity to look at different aspects of wellbeing such as mental and emotional health, socialisation, physical health and exercise and healthy eating. There are three parts to the group:

- the cooking of a healthy meal and eating together;
- an informative workshop based on the themes mentioned; and
- a physical activity such as a walk on a different route each time.

The programme has been adapted for use in youth groups throughout our region and continues to be a staple of activity programmes.

Case Study – ‘Club Sport’ Free access to Council-led leisure and sport activities

In 2019, the Leisure Access Scheme was re-branded as ‘Club Sport’ and made easier to use with a faster turn-around of the application process; and a card that when scanned automatically applies the 100% discount, so there is no stigma as young people do not have to declare their personal circumstances. These changes were all identified by young people involved in Listen2Us, the wider Champions Board project and social work services.

There has been a significant increase in the number of attendances by children and young people and care-leavers participating in leisure and sport activities through the Access to Leisure Scheme: 2015/16 – 166; 2016/17 – 239; 2017/18 – 310; 2018/19 – 378; 2019/20 – 801

Personal testimony – Overcoming social isolation – a Veteran’s story

Veteran A was a 92 year old gentleman who served 12 years with the Royal Army Medical Corps His wife, to whom he’d been married for 62 years, had recently died. His two sons live in England and work for the NHS in Manchester and London respectively. Consideration was being given to a move to a care home where he could be looked after and for company.

However, the Social Worker made contact on his behalf with The Royal British Legion Scotland and support arrangements were put in place including fortnightly visits from the Council’s Armed Forces Member Champion; and regular telephone call as part of a befriending services from the British Legion. This ensured that Veteran A had ongoing support - he explained that the company made him feel less isolated and gave him the confidence to remain in his own home. His family also had confidence that he had people around him who cared about him; and most importantly, his wish to stay in his marital home was met, until he too passed away in 2020.

Case Study - Children's Mental health and wellbeing

There were 1402 referrals to CAMHS in the year April 2019 to March 2020, on average 117 referrals a month

For the 2019/20 school year there were 323 referrals to School Nurses: from Education (63%), Health (15%), Social Work (4%) and self referral (5%). There has been a 46% increase in the number of referrals received in the 2019/20 school year compared to the 2018/19 school year.

3.4 **Outcome 4:** There is affordable and warm housing for those who need it most - **good progress**

Key Performance Indicators	Value	Target	Status
Number of homelessness applications received where someone has been a LAC as acknowledged by the local authority less than five years ago	20	20	
Number of affordable new homes agreed through the SHIP process	315	120	
Reduce fuel poverty by delivering the HEEPS-ABS project	92.7%	90%	
Number of young people presenting as homeless (aged 16-17 years)	38	-	

Improvement Projects	Start Date	Due Date	Progress	Status
Homeless Strategy 2018-2023	01-Apr-2018	31-Mar-2023	66%	
Tackle Fuel Poverty	01-Apr-2018	31-Mar-2023	50%	
Improving Gypsy Traveller sites	01-Apr-2018	31-Mar-2020	100%	

Case Study - Housing for care experienced young people aged 16-25

Homes4D&G is a partnership between Dumfries and Galloway Council and the four Registered Social Landlords that work in Dumfries and Galloway. In 2017, Homes4D&G developed a Common Housing Register. This register is a computer-based single waiting list which is used by all four landlords in the partnership. The register makes it quicker and easier for people to apply for housing, because they only have to fill in one application form and their details are shared with all four landlords.

As part of the development of the register, the Homes4D&G partnership also developed a Common Allocation Policy which uses a points system to allocate properties that become available. This policy includes a Care Experienced Young Persons Protocol that aims to ensure that there is a co-ordinated response to the accommodation needs of care-experienced young people aged 16-25.

Under this protocol, when care-leavers have been assessed as ready for a tenancy, they are granted 75 'Priority Points'. These points are designed to meet urgent housing need as quickly as possible.

Case Study – Veteran’s Housing

Veteran B is a 53 year old former Royal Tank Regiment Soldier who suffered from a brain haemorrhage in 1998 and was medically discharged from service in 2000. Initially, he lived alone for a short period of time in a one-bedroom social housing flat. He experienced severe levels of stress and depression and began to have some issues with his neighbours so it was necessary for him to go and live with his mother, however his mother was suffering from dementia and was in the early stages of Alzheimer’s which resulted in her death.

He received help and support from his GP and was prescribed with anti-depressants for his illness. However due to his condition, he was unable to complete the necessary paperwork and provide the necessary evidence and information for the tenancy agreement on his mother’s property and was facing eviction proceedings; and was not claiming various benefits and support.

He came to the attention of his local Legion Scotland Branch and with their support arrangements were made for him to visit the Veterans’ Garden where he received the support and guidance to complete the necessary paperwork as well as an opportunity to speak to a Cognitive Behavioural Therapist and other partner agencies.

Agreement was also reached with the Registered Social Landlord that allowed him to stay at his mother’s former home until such time as he secured a new tenancy of his own; and to secure funding for carpets and floor coverings for his new home. Support is also being given to work with the Ministry of Defence through the War Pensions Office about financial entitlements to ensure sustainability of the tenancy.

3.5 **Outcome 5** – The money available to people on benefits and low wages is maximised – **good progress**

Key Performance Indicators	Value	Target	Status
Crisis grants processing time	1.1 days	1 day	
Number of days to process housing benefit (new claims)	11.6 days	16 days	
Value of additional benefits identified through Financial Inclusion Advice income maximisation services and DAGCAS commissioned service	£15.87M	£11.50M	
Number of clients assisted with debt advice through commissioned services	2445	1395	
D&G average gross weekly pay	£460.50	£463.10	

Improvement Projects	Start Date	Due Date	Progress	Status
Promote Credit Unions	05-Sep-2017	31-Mar-2020	100%	
Review social care charges, with a focus on fairness and starting with adults with disabilities	01-Apr-2018	30-Mar-2020	100%	

Improvement Projects	Start Date	Due Date	Progress	Status
Increasing the amount and availability of Free School Clothing Grants and increasing registrations for these and Free School Meals	01-Apr-2019	31-Mar-2020	100%	
Protect people from financial harm and abuse	05-Sep-2017	31-Mar-2020	100%	

Case Study – Welfare Housing Options (WHO) Support Team

The WHO Support Team continues to provide dedicated support to individuals and families who have found themselves to be in situations of very complex poverty. This Team are able to stop clients being made homeless through acting as a mediator between the client and the Registered Social Landlord or Private Landlord, support them to repay rent and Council Tax Arrears and also acting as debt advisors to ensure that they can get their lives back on track and out of the hopeless situation which they have found themselves in.

This service has often been a last resort for clients who have been on the verge of suicide due to the potential loss of their homes and the incredibly challenging situation which they find themselves in with all hope being lost that they can ever take control of their lives again.

The Team won the Social Inclusion Award at the Institute of Revenues, Rating and Valuation Awards in 2019.

Case Study - Reducing the Costs of the School Day: Increase in Registration for Free School Meals, The School Uniform Grant and Free School Uniform Project

The Council increased the annual School Uniform Grant to £134.00 per pupil, per year (Scottish Government subsidises each Local Authority to provide at least £100.00 per pupil and the Council contribute the additional top up). This grant is now the highest of all Local Authorities in Scotland.

Families who are eligible to receive Free School Meals are now automatically enrolled for the Free School Uniform Grant, replacing the need to register separately. An additional 638 pupils received the Clothing Grant as a result.

Donations of used and new uniforms, footwear, stationery and school bags are made at various donation points around our region at Third Sector organisations and Dumfries and Galloway Council services. These donations are then available to collect at various multi-purpose locations around the region which offer anonymity to the families calling in so there is no stigma. Over 2,500 pupils have benefitted from choosing additional clothing through this project.

3.6 **Outcome 6** – People are safe and feel safe – **good progress**

Key Performance Indicators	Value	Target	Status
Percentage of children on the Child Protection Register for more than 36 weeks	6%	25%	
Total crimes and offences in domestic abuse incidents	1196		Up 1.7%
Hate crime and offences detection rate	72.9%		Down 0.4%
Number of accidental dwelling fires	94		
Home fire safety visits	1702		
Number of people killed on our roads	8		Up 60%
Score of Young People who answer 'I feel safe here' in the 10,000 Voices research	5.27 (lowest score 1 highest score 7)		

Improvement Projects	Start Date	Due Date	Progress	Status
Delivery of the Adult Protection Family Support Team intervention activities	05-Sep-2017	31-Mar-2020	100%	
Protect and safeguard children through fast and effective information sharing and decision-making through improvement MASH	04-Jan-2016	31-Mar-2020	100%	

Case Study – MASH – Multi Agency Support Hub

MASH was established in February 2017 and is now fully operational, - it involves staff from Police, NHS and Social Work working together in the same space, sharing information and making decisions through the IRD (Initial Referral Discussion) process and system.

Our target is that all IRD decisions are made within 24 hours of receipt of referral. Since 2017 93% of all IRDs have had decisions taken within 24 hours.

3525 children and young people have been referred to Child MASH since 2017, and of those, 1705 were subsequently discussed at IRD with all agencies sharing information

Case Study - Inspection of the Community Justice Social Work Services – focus on Community Payback Orders(CPOs)

The inspection team visited Dumfries and Galloway in November and December 2019. They examined a self-evaluation report and supporting evidence, and reviewed a representative sample of the records of people who were or had been subject to a CPO during a two-year period to August 2019 - 101 records from 588 individuals.

Inspectors met with 65 people subject to CPOs; undertook focus groups and interviews with key members of staff, partner agencies, stakeholders and senior managers with responsibility for justice services.

The Inspectors noted 'Individuals made subject to the various requirements of a community payback order experience predominantly positive, empowering relationships with skilled and committed staff in all elements of the service' further stating 'Positive outcomes are being achieved for individuals, particularly in relation to confidence building, community inclusion and understanding offending behaviour'.

'There were encouraging examples of people becoming better connected to sources of support, which was helping to reduce isolation and improve social integration. There were similar improvements in personal relationships and the mental health and wellbeing of a significant number of individuals. Positively, many individuals were benefitting from employability support and encouragement to access further education. There were also examples of improvements in relation to accommodation, general health and substance use'

Personal testimonies – 'Inside Out'

In September 2019, the Community Justice Partnership supported our Violence Against Women's(VAW) Group to bring the 'Inside Outside' exhibition to Dumfries. focussing on commercial sexual exploitation (CSE). The Local VAW partnership has adopted a position which sees CSE as a form of violence, this is also a position supported by the Community Justice Partnership, and it was hoped the exhibition could support awareness of this type of approach. The event was only open to those over the age of sixteen due to the experiences of sexual violence, assault and exploitation that the women describe. There were seven different components to Inside Outside:

1. Memoirs – three books featuring the reviews placed on punters sites by 3 men
2. Cassie's story in three short pod casts
3. Katy, Stephanie and Joanne's stories - three short films
4. Inside the sex industry – eight pieces using interviews with Joanne and front-line staff.
5. Inside Outside the sex industry – a series of photos taken by women to illustrate their stories, their experiences and their lives.
6. #iwearthemaskforyou
7. Hopes and dreams

204 people visited the exhibition. Reactions, reflections and learning including a comment book, comments cards throughout the exhibition area and decorating/writing on masks were collated. Feedback fell in to the four themes:

- Increase knowledge about the issues
- Increase in understanding with what women face
- Reactions to punters/clients
- A call to action to end this

A sample of some of the comments are below:

- *Everybody should care enough to open their eyes and truly see and understand what is really going on!*
- *This was very brutal as it makes you think that life is not always as easy as it seems.*
- *Very powerful exhibition that deals with difficult subjects in a human way. Really strikes home.*
- *Fantastic exhibition which shows what people in the sex industry do is not always a choice.*
- *Such a powerful heart-breaking exhibition. Admiration for the women who have shared their stories. More people need to see and hear this. Fantastic that this opportunity has been brought to Dumfries.*
- *This should be shown to school kids from the end of S4. Sixteen year olds are getting involved in this so need to see it!*

3.7 Outcome 7 – People are well connected – **good progress**

Improvement Projects	Start Date	Due Date	Progress	Status
Next Generation Broadband	01-Apr-2012	31-Mar-2020	100%	
Expand discounted travel	05-Sept-2017	31-Mar-2020	100%	
Refresh the Active Travel Strategy	01-Apr-2019	31-Mar-2023	12%	
Deliver the implementation of the Taxicard Scheme	01-Apr-2019	31-Mar-2021	50%	

Case Study – Digital Learning

Dumfries and Galloway Digital Learning Partnership has been established to share digital experiences, knowledge and help identify gaps in provision. At the current time this involves: Sandhead IT; Catstrand; Dumfries and Galloway College; Langholm Initiative; DWP; Learners Together (Dumfries); The IT Centre; Third Sector D&G; and Dumfries and Galloway Council.

777 individuals participated in digital learning opportunities delivered by the Lifelong Learning Service in 2019/20. This included “Switch It On” activities for individuals with no digital skills, First Steps courses beginners, Next Steps courses for those with some experience, as well as accredited courses such as ECDL and Advanced ECDL. Some coding opportunities were also delivered in communities to supplement the coding offer in local schools.

3.8 **Outcome 8** – Individuals and communities are empowered – **good progress**

Key Performance Indicators	Value	Target	Status
Number of young people and adults who report an improvement in their confidence and in their individual, family, community or working life	14,026	13,350	
% of people who say 'I can influence decisions affecting my local area'	13%		
Score of Young People who answer 'I feel able to take part in decisions and help to change things for the better' in the 10,000 Voices research	4 (lowest score 1 highest score 7)		
Score of Young People who answer 'there are opportunities to meaningfully participate in local service planning and decision making' in the 10,000 Voices research	3.75 (lowest score 1 highest score 7)		

Improvement Projects	Start Date	Due Date	Progress	Status
Develop and monitor a Commission on Representation and Engagement	01-Apr-2018	31-Mar-2020	100%	
Support the management and development of the Tackling Poverty Reference Group	05-Sept-2017	31-Mar-2020	100%	

Case Study – Dumfries and Galloway Equality Partnership

The Equality Partnership was created in 2017 as the delivery partner for the Council's Commission on Representation and Engagement (Protected Characteristics and Third Sector). It involves the representative equality groups for minority Protected Characteristics, in recognition that there wasn't a partnership forum for the characteristics of disability, gender reassignment, LGBT, race, religion or faith.

The Equality Partnership provides a strong voice in work with the Council; engages with people in their minority groups through social media and surveys; and undertakes projects including supporting people from minority groups to contribute to public life (e.g. Housing Associations and Boards).

The commissioning process has been a successful model, with partners reporting mutual respect, constructive challenge and effective monitoring in addition to improved effectiveness and efficiency in meeting the needs of minority groups across the region. The Commissioning partners were shorted listed in the Scottish Government GOScotland Procurement Awards in October 2019, in the social capital category.

Case Study – Improving engagement

The Community Planning Participation and Engagement Working Group has overseen Consultation Training Institute training of over 250 people since it was established in 2017 – Council, NHS, Health and Social Care Partnership and third sector staff; Elected and Board Members and this contributed to the Council being named 'UK Council of the Year 2019' by the Consultation Institute.

A Knowledge Hub has been created to share materials and updates relating to participation and engagement; and the Group hold quarterly development events to share best practice, develop new skills and identify opportunities for joint working.

Case Study – Dumfries and Galloway Youth Council

The first regional Youth Council was elected on 1 April 2019 after a seven month recruitment and election process.

The Youth Council is made up of 35 representatives aged 12-25 who all have a passion to champion their communities and the voices of young people. It consists of:

- 24 Ward Councillors (2 for each Ward)
- 7 Nominated Youth Councillors (1 per minority group) – Young Carers, Care Experienced Young People; LGBT Youth; Ethnic Minority Youth; Gypsy Traveller Youth, Young People with Additional Support Needs and Disabilities; and Young Parents
- 4 Members of the Scottish Youth Parliament (2 for each constituency)

The Youth Council led the annual regional Young Activist and Volunteer Gathering, #ROOTS2.0 in October 2019; held a joint meeting with Dumfries and Galloway Council in February 2020 which has produced an Action Plan currently being developed by Council Services.

Case Study – Opportunities for Care Experienced Young People

Listen2Us Group – Listen2Us is a youth advocacy group for young people who want to create change for care experienced young people. This group meets every 6 weeks. Their priority is ensuring the views and experiences of young people are listened to and that professionals, carers and the wider community are educated on issues affecting young people.

Champions Board – meetings are an opportunity to bring young people and decision makers from across a range of agencies including the Council, NHS & Barnardos. These meetings adopt a collaborative approach to decision making surrounding the services that are available, support that is provided and parenting approaches utilised by Corporate Parents that affect care experienced young people.

Engagement with care-experienced children and young people

- A survey of looked-after children and young people at school, commissioned by the Champions Board and led by the Listen2Us group took place with 90 looked-after children and young people responding as follows:
- 66% said that they knew either some or all of their rights under the United Nations Convention on the Rights of the Child.
- 74% felt either 'kinda included' or 'completely included' in decisions that affected them.
- 80% knew who to speak to if things were not going well.
- 84% said there should be more information available to children and young people on going into care.

Things that looked-after children and young people said were most important to them were:

- Sibling contact Young people in care/ care leavers knowing their rights and what they do if something has gone wrong. Support to young people who are getting ready to leave/have left care.
- Improving communication about going into care.
- Young people in care/care leavers knowing what they are entitled to.
- Breaking down the stigma (stereotype/ reputation) associated with being in care
- Transport

Project Status

	Overdue; Neglected
	Unassigned; Check Progress
	Not Started; In Progress; Assigned
	Completed

Indicator Status

	Alert
	Warning
	OK
	Data Only – no targets are set

Data in the Indicators and projects is the latest published

Outcomes assessment

Poor progress - the majority of the Indicators and Projects are red and the Personal Testimonies and Case Studies raise concerns

Satisfactory progress - the majority of Indicators and Projects are amber and the Personal Testimonies and Case Studies evidence activity

Good progress - the majority of the Indicators and Projects are green and the Personal Testimonies and Case Studies evidence significant activity

4. National Community Planning Outcomes Profile

The Community Planning Outcomes Profiling (CPOP) tool brings together 18 indicators of outcomes and inequality. Not all of the 18 outcomes link naturally to the Dumfries and Galloway Local Outcomes Improvement Plan but it presents a picture of how our area is doing compared to the Scottish position; and also over time.

The CPOP tool was introduced by the Improvement Service in 2017 and is being continuously refined and improved. Future LOIP Annual Reports will include detailed analysis of Dumfries and Galloway compared with Scotland for these performance measures.

For more information click the [link here](#)

Key

Dumfries and Galloway



Scotland



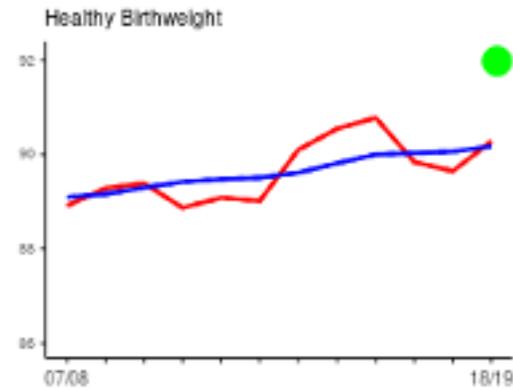
Below national average performance



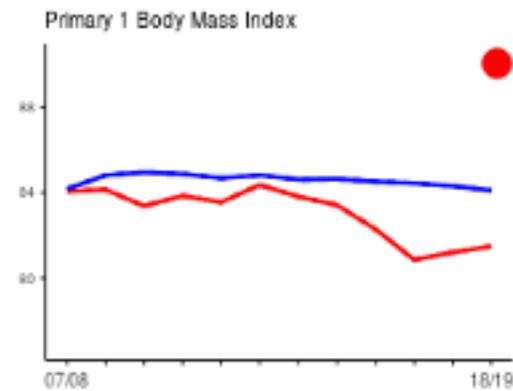
Similar to national average performance



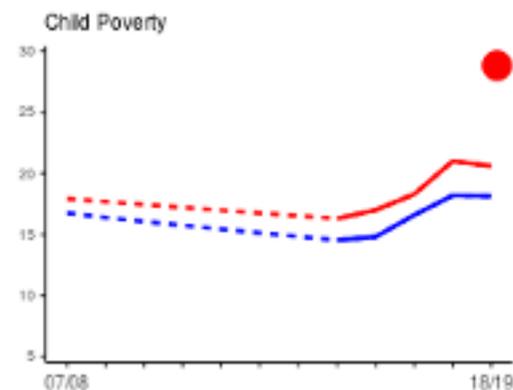
Above national average performance



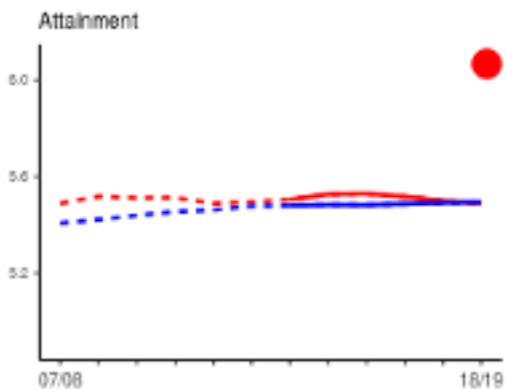
Percentage of babies with a healthy birthweight - a birthweight that lies between the 5th and 95th centile for weight at its gestational age



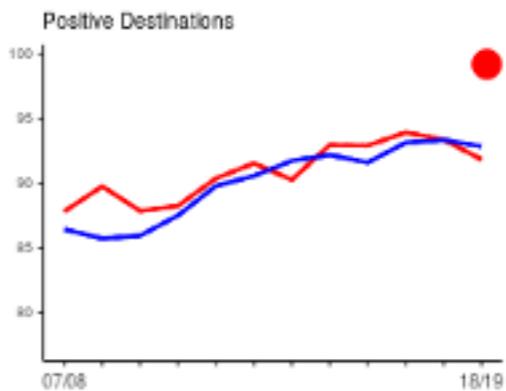
Percentage of Primary 1 school children with a healthy Body Mass Index (BMI) - BMI higher than 0.4th centile and less than 91st centile



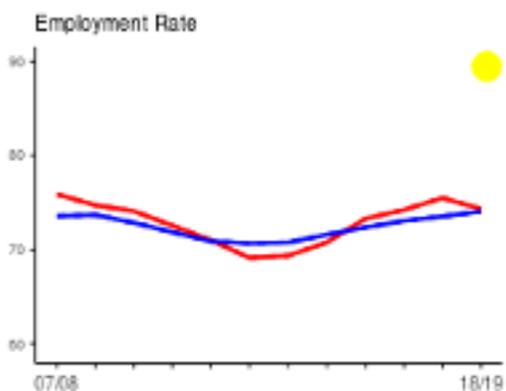
Percentage of children in low income families - The number of children in families (not households), whereby income is less than 60% of median income Before Housing Costs (BHC) in both Absolute (2010 to 2011 index) and Relative terms derived from analyses of family income over the entire tax year.



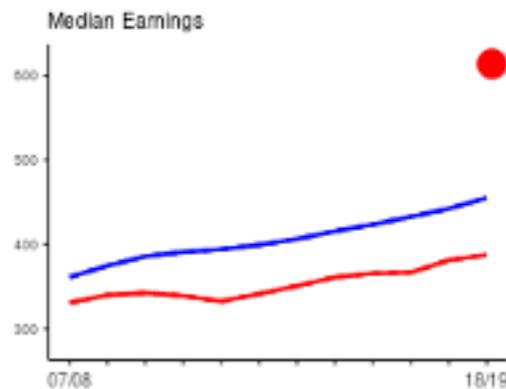
Score based on the highest level of qualification achieved by school leavers, averaged across all leavers within a data zone. Using SCQF qualifications data for school leavers, the score is calculated by identifying the best level of qualification each pupil leaves school with.



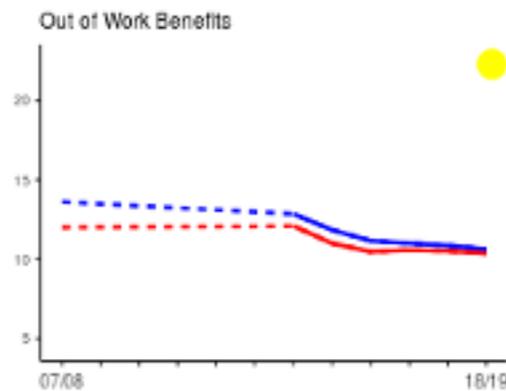
Percentage of school leavers in positive and sustained destinations (follow up destination) - higher education, further education, employment, training, voluntary work or activity agreements.



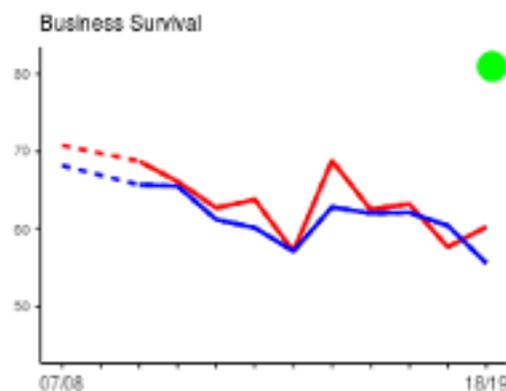
Percentage of the economically active population (aged 16-64) who are in employment -people are classed as in employment if they have done at least one hour of paid work in the week prior to their interview or if they have a job they are temporarily away from.



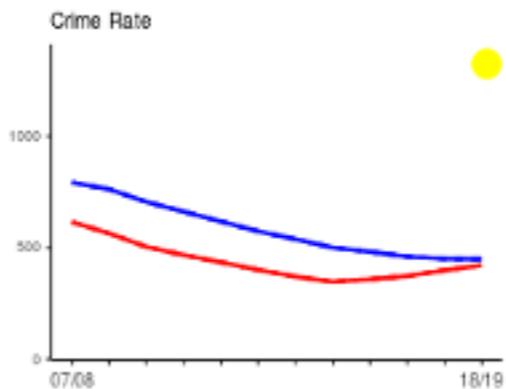
The median earnings, in pounds, for employees living in the local authority area who are employed on adults rate of pay and whose pay was not affected by absence.



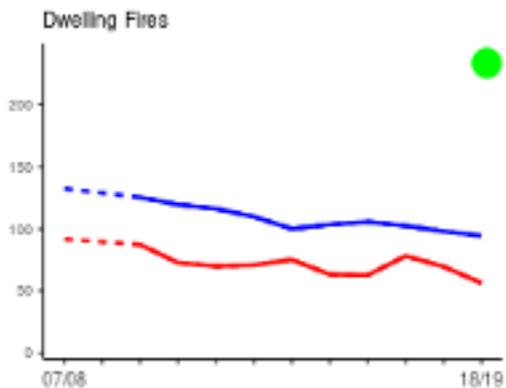
Percentage of the population (aged 16 to 64 years) in receipt of out of work benefits - Job Seekers Allowance (JSA), Employment Support Allowance (ESA) & Incapacity, lone parents and other income related benefits.



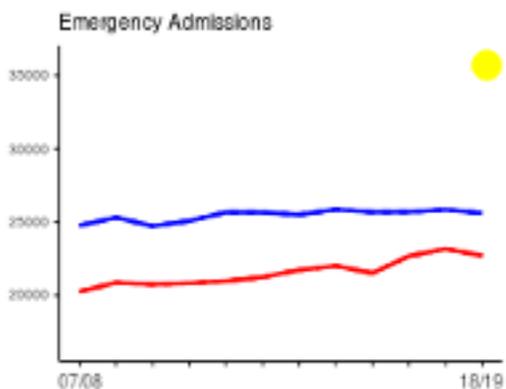
Proportion of newly born enterprises surviving 3 years - an enterprise is deemed to have survived if it is still active in terms of employment and/or turnover. Enterprises are included if they have survived for 3 years since the birth (beginning) of the enterprise.



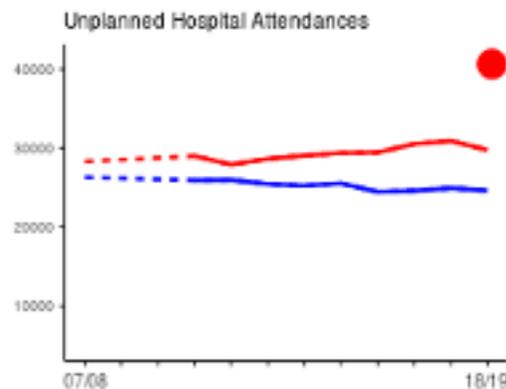
Number of crimes per 10,000 population - crimes happening within 50 metres of a police station were removed to ensure this did not mask the level of crime happening in the neighbourhood of the police station.



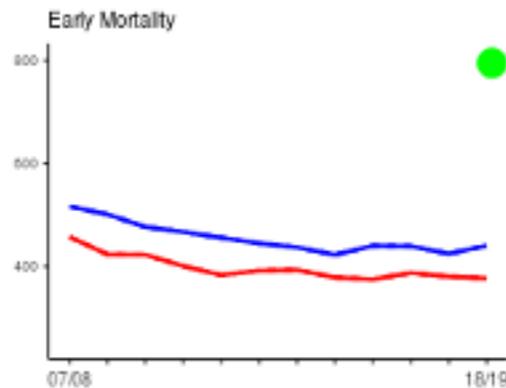
Number of dwelling fires per 100,000 population - takes into account both deliberate and accidental fires. Dwellings are buildings occupied by households, excluding hotels, hostels and residential institutions.



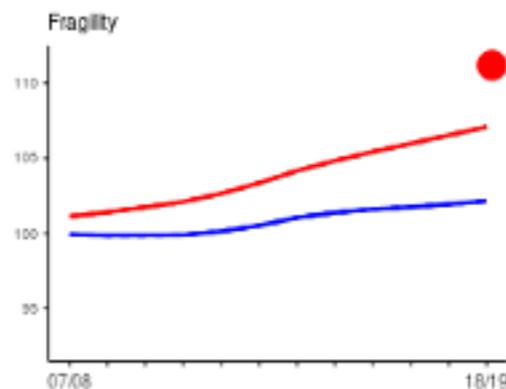
Number of emergency hospital admissions (for those aged 65+) per 100,000 population (aged 65+) - an emergency admission is defined as being a new continuous spell of care in hospital where the patient was admitted as an emergency.



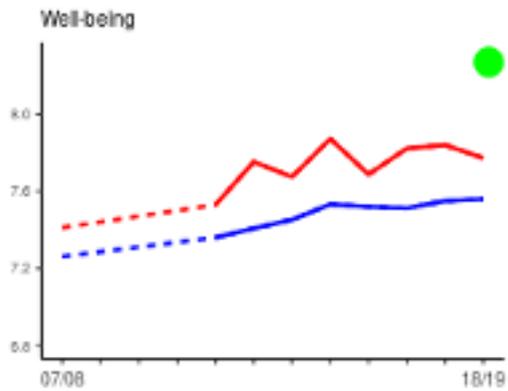
Number of emergency department attendances per 100,000 population - only includes Emergency Departments, sites that provide 24-hour consultant led service. Minor injuries unit (MIU), small hospitals and health centres in rural areas that carry out emergency related activity and are GP or Nurse led are excluded.



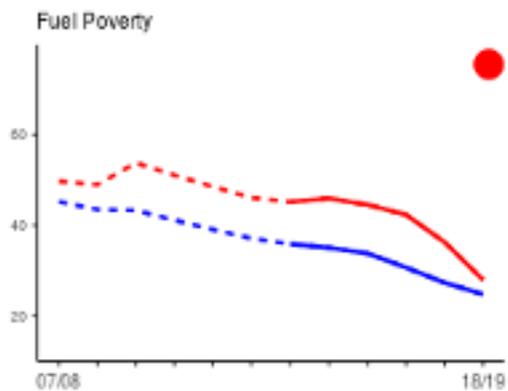
Number of European age standardised deaths for persons under 75 per 100,000 persons per year.



A combined index of three indicators; depopulation - the inverse of population change, Old Age Dependency Ratio - the ratio of older people (65 and over) to the working age population (16 to 64), and rural depopulation - the change in the proportion of the population living in rural or rural remote areas. A rising index indicates an increasingly fragile demographic.



Average of estimates of: life satisfaction, feeling that the things done in life are worthwhile, happiness, and anxiety. Higher scores indicate greater levels of well-being.



Percentage of households that are fuel poor - required fuel costs are greater than 10% of the household income.



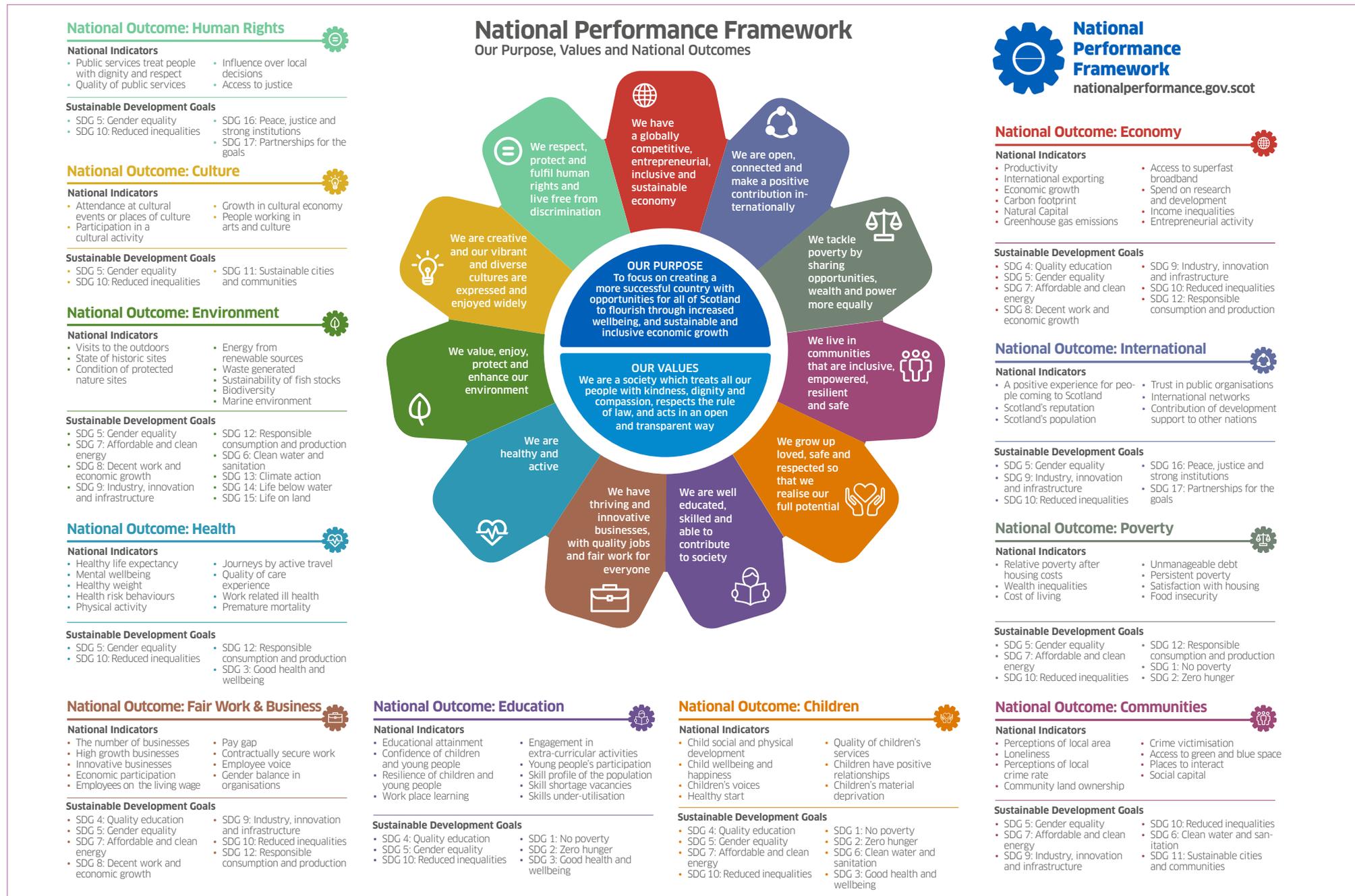
Year on Year Comparison

3 declining; 5 improving; 9 no change

Measure / indicator Publication year	2017	2018	2019	Trend
Healthy Birthweight	Red	Red	Green	Improving
Primary 1 Body Mass Index (BMI)	Red	Red	Red	No change
Child Poverty	Yellow	Yellow	Red	Declining
Attainment (formerly S4 tariff score)	Green	Yellow	Red	Declining
Positive destinations	Yellow	Yellow	Red	Declining
Employment Rate	Yellow	Yellow	Yellow	No change
Median Earnings	Red	Red	Red	No change
Out of Work Benefits	Yellow	Yellow	Yellow	No change
Business Survival	Yellow	Red	Green	Improving
Crime rate	Yellow	Yellow	Yellow	No change
Dwelling Fires	Yellow	Yellow	Green	Improving
Emergency Admissions	Yellow	Yellow	Yellow	No change
Unplanned Hospital Attendances	Red	Red	Red	No change
Early Mortality	Yellow	Yellow	Green	Improving
Fragility	Red	Red	Red	No change
Well-being	Red	Yellow	Green	Improving
Fuel Poverty	Red	Red	Red	No change

5. Links to the Scottish Government National Performance Framework

5.1 The Scottish Government NPF was first published in 2007. It has been reviewed over the last year through a series of engagement events and the new Framework was launched on June 2018.



National Performance Framework
nationalperformance.gov.scot

Fig 1: Government NPF

5.2 At its meeting on 16 June 2018 the CPP Board noted the new NPF and welcomed its focus on inequality and wellbeing.

5.3 Analysis of the Dumfries and Galloway LOIP contribution to the NPF

D&G LOIP Outcomes	NPF										
	Entrepreneurial, inclusive and sustainable economy	Open and connected	Tackle poverty, share wealth and power more equally	Inclusive empowered, resilient and safe	Loved, safe and respected	Well educated and skilled	Thriving and innovative businesses, quality and fair work	Healthy and active	Value, enjoy and protect our environment	Creative, vibrant and diverse cultures	Human rights and free from discrimination
1 Everyone who needs help to work receives the right support.	✓		✓			✓	✓				
2 Learning opportunities are available to those who need them most.	✓					✓					
3 Health and Wellbeing inequalities are reduced.				✓		✓	✓	✓			✓
4 There is affordable and warm housing for those who need it most.				✓	✓				✓		✓
5 The money available to people on benefits and low wages are maximised.	✓		✓	✓	✓						✓
6 People are safe and feel safe.			✓	✓	✓				✓	✓	✓
7 People are well connected.	✓	✓			✓		✓		✓		
8 Individuals and communities are empowered.	✓		✓	✓	✓	✓				✓	✓

6. Enabling Community Bodies to Shape and influence Community Planning

6.1 Engagement around the supporting plans and strategies, and the second Local Development Plan (LDP2) in particular, comprised structured and well detailed programmes of development and engagement.

Appendix 4 of the LOIP details the activity undertaken – [click here](#) for details

6.2 Participation in the development of the LOIP

The detailed approach to engagement was set out in the Evaluation Report which was agreed by the CPP Board in March 2018 – [click here](#) for details (Item 4 Appendix 1).

A key feature of this work was a focus on the groups which tackle poverty, equality and diversity; and there were high satisfaction ratings from the participants in terms of the approach and opportunity to have their voices heard.

6.3 Contributions to the performance information in the LOIP Annual Report

The performance measures (Indicators and Projects) have been drawn from the published performance information from partners. Case studies and personal testimonies have been obtained from a range of organisations particularly the Equality Partnership and Dumfries and Galloway Council.

7. Implementing the Fairer Scotland Duty (FSD) in Dumfries and Galloway

7.1 The FSD was enacted on April 2018 after the start of LOIPs. However the purpose of the FSD is consistent with and supportive of the LOIP as it places a legal responsibility on particular public bodies in Scotland (in our region this includes the Council, Health Board, Integration Joint Board, Scottish Enterprise and the Scottish Police Authority) to consider how they can reduce inequalities when planning what they do.

7.2 The CPEG, at its meeting on 5 March 2018 and the CPP Board at its meeting on 16 March 2018, agreed that partners would evidence their implementation of the FSD by updating our Impact Assessment Toolkit and reporting the policies, strategies and financial decisions that had been considered using the Impact Assessment (IA) in the LOIP Annual Report.

7.3 The updated IA Toolkit was approved by the Equality and Diversity Working Group at its meeting on 25 August 2018 and is available on the Council and NHS websites – click the [link here](#):

7.4 During 2019/20 there have been over 20 IAs completed using the Toolkit.

8. Next Steps

8.1 Benchmarking with other LOIPs

The Improvement Service has published information following a 'stocktake' by the Improvement Service, Audit Scotland and Health Scotland of all the LOIPs across Scotland – [click here](#) for the report. The findings were reported to the CPEG and CPP Board for information.

There is a wide variation in the approaches being taken by CPPs to report on their LOIPs and our approach embraces best practice in the combination of both qualitative and quantitative information.

8.2 Stakeholder Participation and Engagement

During the course of the reporting year, a range of groups and individuals were involved in performance monitoring of the linked strategies and plans from which the LOIP draws its performance data – this has included the Tackling Poverty Co-ordination Group, the Equality Partnership and the Community Learning and Development Partnership.

Appendix 1

Key Supporting Plans and Strategies

- Anti-Poverty Strategy
- Children's Services Plan
- Community Justice Improvement Plan
- Community Learning and Development Partners' Strategic Plan
- Health and Social Care Strategic Plan
- Local Development Plan 2
- Local Housing Strategy
- Regional Economic Strategy
- Regional Transport Strategy

Partners' Business Plans

- Dumfries and Galloway College
- Dumfries and Galloway Council
- Health and Social Care Partnership
- NHS Dumfries and Galloway
- Police Scotland
- Scottish Enterprise
- Skills Development Scotland
- Scottish Fire and Rescue Service
- Third Sector Dumfries and Galloway

If you would like some help understanding this or
need it in another format please contact 030 33 33 3000